

Doro 7322460039011

Doro SecurePlus 50rc Assistance Button Medallion User Manual

Model: 7322460039011 | Brand: Doro

INTRODUCTION

The Doro SecurePlus 50rc is a wireless, waterproof assistance button designed to enhance safety and provide peace of mind. This remote control allows users to trigger an alarm and contact pre-configured numbers on compatible Doro CarePlus phones, even in wet environments like a shower. It offers flexibility with multiple wearing options and is built to withstand water exposure.

IMPORTANT SAFETY INFORMATION

- Read all instructions carefully before use.
- Keep the device away from extreme temperatures and direct sunlight.
- Do not attempt to open or repair the device yourself. Refer to qualified service personnel.
- Ensure the battery compartment is securely closed to maintain water resistance.
- Dispose of batteries according to local regulations.
- The neck strap is designed with an anti-strangulation feature for user safety.

PACKAGE CONTENTS

Upon unpacking, please ensure all items are present and in good condition:

- Doro SecurePlus 50rc Assistance Button Medallion
- Wristband attachment
- Neck strap (anti-strangulation design)
- 1 x A23 type battery (pre-installed or included separately)
- User Manual (this document)

SecurePlus 50rc

extra remote for CarePlus



Waterproof alarm pendant (IP56)
Alarme pendentif étanche (IP56)



Image: The Doro SecurePlus 50rc packaging, illustrating the medallion, wristband, and neck strap included in the box.

SETUP

1. Battery Installation

The Doro SecurePlus 50rc uses one A23 type battery. This battery is typically included in the package and may be pre-installed. If not, or if replacement is needed:

1. Locate the battery compartment on the back of the medallion.
2. Carefully open the compartment using a small screwdriver or coin if required.
3. Insert the A23 battery, ensuring correct polarity (+ and -).
4. Close the battery compartment securely to maintain the device's IP56 water resistance.

2. Pairing with a Compatible Doro Phone

The SecurePlus 50rc must be paired with a compatible Doro phone (Doro Secure 347, Secure 350, or Secure 351) to function correctly. Refer to your Doro phone's user manual for specific pairing instructions. General steps typically include:

1. Ensure your Doro phone is powered on and in pairing mode (consult your phone's manual).
2. Activate the pairing function on the SecurePlus 50rc (this may involve pressing and holding the assistance button for a few seconds, or a dedicated pairing button if present).
3. Confirm the pairing on your Doro phone once the devices detect each other.
4. Test the connection by pressing the assistance button to ensure an alarm call is initiated.

OPERATING INSTRUCTIONS

1. Wearing the Medallion

The Doro SecurePlus 50rc can be worn in two primary ways:

- **Wristband:** Attach the medallion to the provided wristband. This allows for easy access and ensures the device is always with you, even during activities like showering.

- **Neck Strap:** Use the anti-strangulation neck strap to wear the medallion around your neck. This provides another convenient and secure wearing option.



Image: The Doro SecurePlus 50rc worn on the wrist during a shower, highlighting its waterproof design and accessibility.



Image: A close-up view of the Doro SecurePlus 50rc medallion on a wrist, visibly wet, confirming its IP56 waterproof rating.

2. Using the Assistance Button

In an emergency, or when you require assistance:

1. Press the prominent yellow assistance button on the medallion.

- 2. Upon activation, the medallion will send a signal to your paired Doro phone.
- 3. Your Doro phone will then initiate an alarm call to the pre-configured emergency contacts (up to 4 contacts can be set up on your Doro phone).
- 4. Ensure your Doro phone is within the approximately 30-meter range of the medallion for reliable operation.

MAINTENANCE

1. Cleaning

To clean your Doro SecurePlus 50rc:

- Wipe the device with a soft, damp cloth.
- Do not use harsh chemicals, abrasive cleaners, or solvents.
- Ensure the battery compartment is sealed before cleaning with water.

2. Battery Replacement

When the battery level is low, the device may indicate this (e.g., via an LED indicator or a notification on your paired Doro phone). Replace the A23 battery as described in the "Battery Installation" section under Setup.

Note: Always use a new A23 type battery for optimal performance and to maintain water resistance.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Medallion does not respond when button is pressed.	Low or dead battery. Device not paired. Out of range.	Replace the A23 battery. Re-pair the device with your Doro phone. Ensure the phone is within 30 meters.
Cannot pair the medallion with the Doro phone.	Incorrect pairing procedure. Phone not in pairing mode. Interference.	Refer to your Doro phone's manual for specific pairing steps. Ensure both devices are in pairing mode. Move away from other electronic devices.
Alarm calls are not being made.	No emergency contacts configured on the Doro phone. Medallion not paired. Phone out of range or powered off.	Verify emergency contacts are set up on your Doro phone. Confirm pairing. Ensure phone is on and within range.
Water resistance seems compromised.	Battery compartment not sealed properly. Device damaged.	Ensure the battery compartment is tightly closed. If damaged, discontinue use and contact support.

SPECIFICATIONS


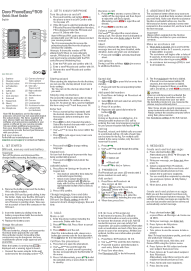
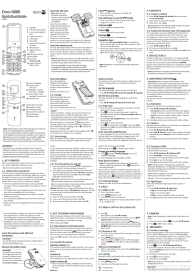
Feature	Detail
Model Number	7322460039011 (Item Model Number: 380087)
Brand	Doro
Product Dimensions	47L x 38W x 14H millimeters
Weight	Approximately 50 grams (including battery)

Feature	Detail
Power Source	Battery powered
Battery Type	1 x A23 Alkaline battery
Control Method	Tactile (Push Button)
Sensor Technology	Push_button
Mounting Type	Body mount (Wristband, Neck Strap)
Water Protection Level	IP56 (Resistant to powerful water jets)
Wireless Range	Approximately 30 meters (line of sight)
Compatible Devices	Doro Secure 347, Doro Secure 350, Doro Secure 351
Color	Assistance Button (White with yellow button)
Spare Parts Availability	Information unavailable

WARRANTY AND SUPPORT

Doro products are designed for reliability and ease of use. For specific warranty information, please refer to the warranty card included with your product or visit the official Doro website. For technical support, troubleshooting assistance beyond this manual, or to inquire about service, please contact Doro customer support through their official channels. Please have your product model number (7322460039011) and purchase details ready when contacting support.

Related Documents

	<p>Doro 780X IUP: Safety Features and Assistance Functions</p> <p>Learn about the safety features of the Doro 780X IUP, including the assistance button, safety timer, SMS alarms, GPS location sharing, and the Mandown (IUP) function for lone worker protection.</p>
	<p>Doro PhoneEasy 509 Quick Start Guide: Setup, Features, and Safety</p> <p>Get started quickly with the Doro PhoneEasy 509. This guide covers setup, making calls, messages, camera, safety, and technical specifications for your Doro mobile phone.</p>
	<p>Doro 6880 Quick Start Guide</p> <p>A comprehensive quick start guide for the Doro 6880 mobile phone, detailing setup, basic operations, features like calls, contacts, messages, safety precautions, and technical specifications.</p>

Doro Aurora A10

Handboek



doro

[Doro Aurora A10 Handleiding: Eenvoudige Smartphone Gebruiksaanwijzingen](#)

Gedetailleerde handleiding voor de Doro Aurora A10 smartphone, met uitleg over installatie, functies, instellingen en veiligheid. Ontdek hoe u het meeste uit uw Doro telefoon haalt.