

## TiVo TCD748000

# TiVo Premiere XL DVR (Model TCD748000) User Manual

Comprehensive instructions for setup, operation, and maintenance.

## 1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your TiVo Premiere XL DVR, Model TCD748000. Please read this manual thoroughly before using the device to ensure proper functionality and to maximize your viewing experience. The TiVo Premiere XL DVR integrates television programming from cable services with web-based content, offering a unified entertainment platform.

## 2. PACKAGE CONTENTS

Verify that all items listed below are present in your product packaging:

- TiVo Premiere XL DVR Unit (Model TCD748000)
- Remote Control
- HDMI Cable
- Coaxial Cable
- Power Adapter
- Quick Start Guide
- Documentation



**Figure 2.1:** Contents of the TiVo Premiere XL DVR package. This image displays the DVR unit, its remote control, various connection cables (HDMI, coaxial), and accompanying documentation, all neatly arranged as they would appear upon unboxing.

## 3. SETUP

### 3.1 Connecting Your TiVo Premiere XL DVR

Follow these steps to connect your TiVo Premiere XL DVR to your television and cable service:

1. **Power Off:** Ensure your television and any other connected devices are powered off before beginning.
2. **Connect to TV (HDMI):** Connect one end of the HDMI cable to the HDMI OUT port on the back of the TiVo DVR and the other end to an available HDMI IN port on your television. Note the HDMI input number on your TV for later selection.
3. **Connect to Cable Service:**
  - If using a CableCARD: Insert your CableCARD into the designated slot on the TiVo DVR. Contact your cable provider for CableCARD activation.
  - If using a coaxial cable directly from the wall: Connect the coaxial cable to the CABLE IN port on the back of the TiVo DVR.
4. **Connect to Internet:** The TiVo DVR requires an internet connection for program guide data, software updates, and streaming services.
  - **Wired Connection:** Connect an Ethernet cable from your router to the ETHERNET port on the back of the TiVo DVR.
  - **Wireless Connection:** The TiVo Premiere XL supports Wi-Fi. You will configure the wireless connection during the guided setup process.
5. **Connect Power:** Plug the power adapter into the AC IN port on the back of the TiVo DVR, then plug the other end into a wall outlet.
6. **Power On:** Power on your television and select the correct HDMI input. The TiVo DVR will automatically power on and begin the guided setup process.



**Figure 3.1:** Rear panel connections of the TiVo Premiere XL DVR. This image highlights the HDMI output, Ethernet port, CableCARD slot, coaxial cable input, and other audio/video ports for connecting the device to a television and home network.

## 3.2 Guided Setup

Once powered on, the TiVo DVR will guide you through the initial setup process. This includes:

- Language selection
- Network connection (wired or wireless configuration)
- TiVo service account setup/login (requires a monthly subscription)
- Channel scan and guide data download
- Remote control pairing and TV control setup

Follow the on-screen prompts carefully. An active TiVo service subscription is required for full functionality, including recording and program guide access.

## 4. OPERATING YOUR TiVo PREMIERE XL DVR

### 4.1 Remote Control Functions

The TiVo remote control provides access to all DVR functions. Familiarize yourself with the key buttons:

- **TiVo Button:** Returns to the TiVo Central menu.
- **Live TV:** Switches to live television.
- **Guide:** Displays the program guide.
- **Info:** Provides information about the current program.
- **Record:** Initiates recording of the current program or schedules a recording.
- **Thumbs Up/Down:** Used for TiVo's personalized recommendations.
- **Directional Pad & Select:** Navigates menus and selects options.
- **Playback Controls:** Play, Pause, Fast Forward, Rewind, Skip, Replay.



**Figure 4.1:** TiVo Premiere XL DVR and its accompanying remote control. The remote features a distinctive peanut shape and a comprehensive array of buttons for navigating the TiVo interface and controlling playback.

## 4.2 Recording Programs

The TiVo Premiere XL DVR allows you to record up to 150 hours of HD programming. To record a program:

1. Navigate to the desired program in the **Guide** or **Find Programs** menu.
2. Press the **Record** button on your remote.
3. For series recordings, select **Create a Season Pass** and configure options such as "New episodes only" or "All episodes."

## 4.3 Accessing Recorded Shows

All recorded programs are accessible from the **My Shows** list, found in TiVo Central. From here, you can play, delete, or manage your recordings.

# 5. MAINTENANCE

## 5.1 Cleaning

To clean the TiVo DVR unit and remote control:

- Disconnect the power cord from the wall outlet before cleaning the DVR unit.
- Use a soft, dry cloth to wipe surfaces.
- Do not use liquid cleaners, aerosols, or abrasive cleaning agents, as these can damage the device.

## 5.2 Software Updates

The TiVo DVR automatically downloads and installs software updates when connected to the internet. Ensure your device remains connected to the internet for optimal performance and access to the latest features.

# 6. TROUBLESHOOTING

This section addresses common issues you might encounter with your TiVo Premiere XL DVR.

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
No picture or sound on TV.	Incorrect TV input selected, loose cable connections, DVR not powered on.	<ul style="list-style-type: none"><li>• Verify your TV is set to the correct HDMI input.</li><li>• Check all cable connections (HDMI, power) are secure.</li><li>• Ensure the TiVo DVR is powered on (front panel lights should be active).</li></ul>
Remote control not responding.	Dead batteries, remote not paired, obstruction.	<ul style="list-style-type: none"><li>• Replace batteries in the remote control.</li><li>• Ensure there are no obstructions between the remote and the DVR.</li><li>• Re-pair the remote control with the DVR if necessary (refer to on-screen instructions during setup or TiVo support).</li></ul>
Cannot access program guide or record shows.	No internet connection, expired TiVo subscription, CableCARD issue.	<ul style="list-style-type: none"><li>• Verify your internet connection is active.</li><li>• Check your TiVo service subscription status.</li><li>• Ensure your CableCARD is properly inserted and activated by your cable provider.</li></ul>
Poor picture quality.	Low signal strength, incorrect display settings.	<ul style="list-style-type: none"><li>• Check coaxial cable connections for tightness.</li><li>• Consult your cable provider if signal issues persist.</li><li>• Verify video output settings on the TiVo DVR match your TV's capabilities.</li></ul>

## 7. SPECIFICATIONS

Feature	Detail
Model Number	TCD748000
Brand	TiVo
Storage Capacity	Records up to 150 hours of HD programming
Dimensions (L x W x H)	9.7 x 16.5 x 2.4 inches
Weight	8 pounds
Connectivity	HDMI, Component, Composite, Digital Audio (Optical), Ethernet, Wi-Fi, USB 2.0 (x2), eSATA, CableCARD slot, Cable In, Antenna In
Video Output	Full HD support, including 1080i and 1080p
Audio Output Mode	Surround
Certifications	THX Certified

## 8. WARRANTY AND SUPPORT

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### 8.1 Warranty Information

For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official TiVo website. Warranty coverage typically includes defects in materials and workmanship under normal use for a specified period from the date of purchase. Keep your proof of purchase for warranty claims.

*Legal Disclaimer:* Please note that the device works with digital cable and antenna. A monthly service subscription or a Product Lifetime service is required. An internet connection is also required. Returns are subject to a service charge if the item has been opened, used, or handled in a way that renders it not in "brand new" condition. Tampering with the item may void refund eligibility.

### 8.2 Customer Support

If you require further assistance or encounter issues not covered in this manual, please contact TiVo Customer Support. Support contact information can typically be found on the official TiVo website or in the documentation provided with your product.

- Visit the official TiVo support website for FAQs, troubleshooting guides, and contact options.
- Have your model number (TCD748000) and serial number ready when contacting support.

