

Multiquip ST3020BCUL

Multiquip ST3020BCUL Electric Submersible Centrifugal Pump Instruction Manual

1. INTRODUCTION

Welcome and thank you for choosing the Multiquip ST3020BCUL Electric Submersible Centrifugal Pump. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your pump. Please read this manual thoroughly before operating the equipment.

The Multiquip ST3020BCUL is a compact, powerful, and low-maintenance submersible centrifugal pump designed for moving water in various confined and open area applications. It is suitable for contractors, service utilities, municipalities, and homeowners.

2. SAFETY INFORMATION

General Safety Precautions:

- Always wear appropriate personal protective equipment (PPE) such as safety glasses and gloves.
- Ensure the pump is properly grounded to prevent electrical shock.
- Never operate the pump with damaged power cords or connections.
- Do not use the pump to transfer flammable or corrosive liquids.
- Keep children and unauthorized personnel away from the operating area.
- Disconnect power before performing any maintenance or inspection.

Electrical Safety:

- The pump operates on 230 Volts. Verify the power supply matches the pump's requirements.
- Use only ground fault circuit interrupter (GFCI) protected outlets.
- Do not immerse the power cord or plug in water.
- Avoid running the pump dry, as this can cause damage.

3. PRODUCT OVERVIEW

Key Features

- 3-inch Suction and Discharge
- 1 Horsepower Single Phase Motor
- 230 Volt Operation
- Pumping Capacity: 170 Gallons per Minute (GPM)
- Maximum Head: 72 feet
- Rugged cast aluminum housing
- Internal thermal overload protection
- Dual shaft seals
- Sealed ball bearings impeller
- Integrated carrying handle
- Molded 50-foot power cable with strain relief

Components

The Multiquip ST3020BCUL pump consists of the following main components:

- Pump Body (Cast Aluminum Housing)
- Motor (Single Phase, 1 HP)
- Impeller
- Suction Inlet (3-inch)
- Discharge Outlet (3-inch)
- Power Cable (50-foot)
- Carrying Handle



Figure 1: Multiquip ST3020BCUL Electric Submersible Centrifugal Pump. This image shows the overall design of the pump, highlighting its compact size, the carrying handle, and the power cable connection.

4. SETUP

Unpacking

- Carefully remove the pump from its packaging.
- Inspect the pump for any signs of shipping damage. Report any damage to your supplier immediately.
- Ensure all components listed in the packing list are present.

Placement

- Position the pump on a stable, level surface in the water to be pumped.
- Ensure the pump is fully submerged for optimal performance and cooling.
- Avoid placing the pump directly on soft mud or sand, which could clog the intake. Use a solid base if necessary.

Hose Connection

- Connect a 3-inch discharge hose to the pump's discharge outlet. Secure the hose with a suitable clamp to prevent leaks and disconnections during operation.
- Ensure the discharge hose is free of kinks and obstructions.

Electrical Connection

- Connect the 50-foot power cable to a 230 Volt, single-phase power source.
- Always use a GFCI-protected outlet.
- Ensure the power cable is not stretched, pinched, or submerged in a way that could damage it.

5. OPERATING INSTRUCTIONS

Starting the Pump

- Verify the pump is fully submerged in the liquid to be transferred.
- Ensure all hose connections are secure.
- Connect the power cable to the appropriate electrical supply. The pump will start immediately upon power connection.

During Operation

- Monitor the pump for unusual noises or vibrations.
- Ensure the discharge flow is consistent.
- Do not allow the pump to run dry, as this can lead to overheating and damage to the motor and seals.

Stopping the Pump

- Disconnect the power supply from the outlet. The pump will stop.
- Carefully remove the pump from the water.

6. MAINTENANCE

Daily Maintenance

- Inspect the power cable for cuts, abrasions, or damage.
- Check the pump housing for cracks or damage.
- Clean any debris from the pump intake screen.

Periodic Maintenance

- Inspect the impeller for wear or damage.
- Check the shaft seals for leaks. If leaks are observed, contact qualified service personnel.
- Ensure all fasteners are tight.

Storage

- Clean the pump thoroughly after each use.
- Store the pump in a dry, protected area, away from extreme temperatures.
- If storing for an extended period, ensure the pump is completely drained of water to prevent freezing damage.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Pump does not start	No power supply; Thermal overload activated; Damaged power cable	Check power connection and GFCI; Allow pump to cool down; Inspect and replace cable if damaged (contact service)
Low or no water flow	Clogged intake screen; Air in pump/hose; Impeller damaged; Pump not fully submerged	Clean intake screen; Ensure pump is submerged and hose is clear; Inspect impeller (contact service); Submerge pump fully
Pump runs but does not pump water	Air lock; Suction hose leak; Impeller blockage	Reposition pump to release air; Check hose connections; Clear impeller blockage (disconnect power first)
Excessive noise or vibration	Debris in impeller; Worn bearings; Unstable placement	Clear debris (disconnect power); Contact service for bearing replacement; Ensure stable pump placement

8. SPECIFICATIONS

Attribute	Value
Model Number	ST3020BCUL
Brand	Multiquip
Power Source	Corded Electric
Voltage	230 Volts
Horsepower	1 HP
Flow Rate	170 Gallons per Minute (GPM)
Maximum Head	72 feet
Suction & Discharge Size	3 inches
Material	Aluminum
Style	Submersible
Item Weight	1 Kilogram (approx. 2.2 Pounds)
Package Dimensions	30.7 x 11.9 x 10 inches

9. WARRANTY AND SUPPORT

For warranty information, please refer to the documentation provided with your purchase or contact Multiquip customer service.

For technical assistance, parts, or service, please contact Multiquip directly or an authorized service center.

Manufacturer: Multiquip

Date First Available: January 22, 2010