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AEG T56840

AEG Control Board Repair Service User Manual

Instructions for Repair Service of AEG Washing Machine and Dryer Control Boards

1. Introduction to the Service

This document outlines the process for utilizing our professional repair service for AEG washing machine and dryer control boards that have experienced a total failure. Instead of costly replacement, our service offers a cost-effective repair solution for your existing control board.
Our service aims to restore functionality to your appliance by repairing the faulty electronic control board. We repair a wide range of control boards, including those from AEG and other manufacturers.

2. Service Process Overview

The repair process is designed to be straightforward and efficient:

1. **Preparation:** Carefully remove the control board from your appliance.
2. **Packaging:** Securely package the control board to prevent damage during transit.
3. **Shipment:** Send your packaged control board to our repair facility.
4. **Repair:** Upon receipt, your control board will be repaired, typically within 24 hours.
5. **Return:** The repaired board will be promptly shipped back to you via DHL.
6. **Reinstallation:** Reinstall the repaired control board into your appliance.

3. Preparing Your Control Board for Shipment

3.1. Removing the Control Board

The removal of the control board is generally a simple process. Please follow these steps:

- **Access the Board:** Begin by removing the top lid of your washing machine or dryer. This typically involves unscrewing the fasteners located at the rear of the appliance's top panel.
- **Front Panel Access:** Once the top lid is removed, you will gain access to the screws that secure the front control panel. Carefully remove these screws.

- **Document Connections:** *Before disconnecting any cables*, take a clear photograph of all connected cables and their respective positions on the control board. This photo will serve as a crucial reference during reinstallation. Note that most connectors are coded and can only be inserted in the correct orientation, minimizing the risk of incorrect reassembly.
- **Remove Front Panel:** Proceed to remove the entire front control panel.
- **Extract Control Board:** The control board itself is usually secured by clips. Carefully unclip and remove the board.

Note: *If you find it difficult to remove only the control board, you have the option to send the complete front control panel to us for repair.*

3.2. Packaging the Control Board

Proper packaging is essential to prevent damage during shipping. If you are sending only the control board, please follow this critical step:

- **Electrostatic Protection:** Wrap the control board securely in aluminum foil. This helps to prevent damage from electrostatic discharge (ESD) during transit.
- **Cushioning:** Place the foil-wrapped board within a sturdy box, surrounded by adequate cushioning material (e.g., bubble wrap, packing peanuts) to prevent movement and absorb shocks.





Image 1: Front view of a typical AEG control board. This side contains the main processing unit and various connection points for the appliance's components.



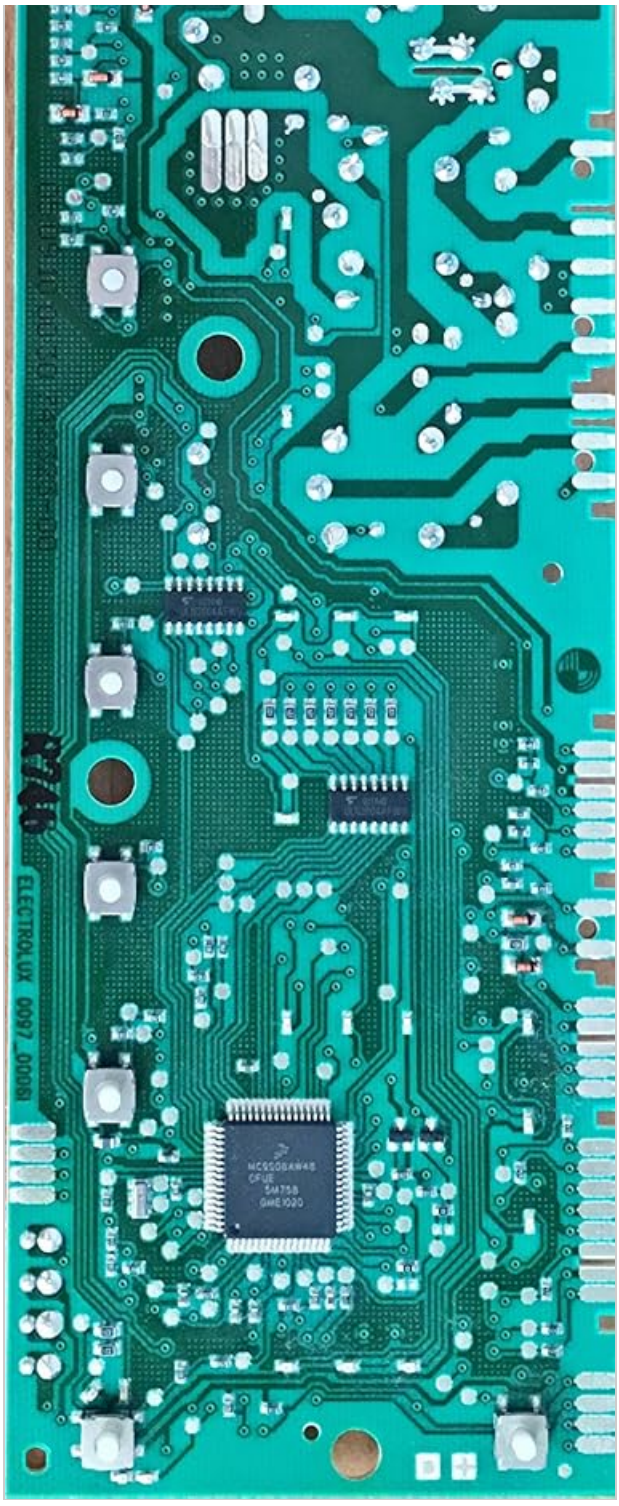


Image 2: Rear view of a typical AEG control board, showing the intricate circuit pathways and solder joints. Proper handling and packaging are crucial to protect these delicate components.

4. Shipping Instructions

Once your control board is securely packaged, send the package to our designated repair facility. Please ensure the shipping address provided by the service provider is used accurately.
Upon arrival, your control board will be processed for repair on the same day it is received.

5. Repair and Return

Our technicians will diagnose and repair the faulty components on your control board. The repair process is typically completed within 24 hours of receiving your board.
After successful repair, the board will be carefully packaged for return shipment. It will be sent back to you via DHL, and

the cost of return shipping is included in the service price.
You will receive an invoice for the service, which includes a breakdown of VAT (Value Added Tax).

6. Warranty and Support

We provide a **one-year warranty** on all replaced components during the repair service. This warranty covers defects in materials and workmanship of the parts that were exchanged.
For any questions regarding the service, the repair process, or warranty claims, please contact our customer support. Refer to your service invoice for contact details.

7. Applicable Models

This repair service is applicable to a wide range of AEG washing machine and dryer models, including but not limited to the following control board types:

- T 59820
- T 59840
- T 59850
- T 59852
- T 55820
- T 55840
- T 55848
- T 55849
- T 56820
- T 56840
- T 56847
- T 56845
- T 57860
- T 58840
- T 59800

If your model is not listed, please contact us to confirm compatibility.

8. Important Notes

- This service addresses issues related to the control board's total failure. Other appliance malfunctions may require different diagnostic and repair approaches.
- Always ensure the appliance is unplugged from the power supply before attempting to remove any components.
- If you are unsure about any step in the removal or reinstallation process, it is recommended to consult a qualified technician.

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