

Duraflame DFI020ARU-A004

Duraflame DFI020ARU-A004 Electric Fireplace Insert with Heater
User Manual

Model: DFI020ARU-A004

1. PRODUCT OVERVIEW

The Duraflame DFI020ARU-A004 Electric Fireplace Insert is designed to convert an existing fireplace into an electric heating unit. It features energy-efficient LED technology for realistic flame effects and provides supplemental heat for areas up to 400 sq. ft.

- Energy efficient ALL LED technology for realistic flame effects.
- Plugs into any standard 120V outlet.
- Operates with or without the heating function.
- Provides 1400 watts / 4600 BTU per hour of heat.
- Capable of providing supplemental heat for up to 400 sq. ft.

2. SETUP AND INSTALLATION

This electric fireplace insert is designed for built-in installation within an existing fireplace opening. Ensure the fireplace opening dimensions are compatible with the insert's dimensions (approximately 8.66 x 20.5 x 12 inches).

1. **Unpacking:** Carefully remove all components from the packaging. Retain packaging for future storage or shipping.
2. **Placement:** Position the electric fireplace insert within your existing fireplace opening. Ensure it sits securely and is level.
3. **Power Connection:** Plug the power cord into a standard 120V grounded electrical outlet. Ensure the outlet is easily accessible. Do not use extension cords.



Image 1: The Duraflame DFI020ARU-A004 Electric Fireplace Insert, showcasing its design and how it fits into an existing fireplace opening.

For optimal performance and safety, ensure adequate clearance around the unit as specified in the full safety manual (not provided here).

3. OPERATING INSTRUCTIONS

The electric fireplace insert can be operated using the controls on the unit or the supplied remote control.

3.1. Power On/Off

- To turn the unit on or off, press the power button on the control panel or the ON/OFF button on the remote control.

3.2. Flame Effect

- The flame effect can be operated independently of the heater.
- Use the flame intensity buttons on the remote control to adjust the brightness and intensity of the LED flames and embers.

3.3. Heating Function

- To activate the heater, press the heater button on the control panel or the HEAT button on the remote control.
- The unit provides 1400 watts of heat, suitable for warming areas up to 400 sq. ft.
- The heater can be turned on or off while the flame effect remains active, providing ambiance without additional heat during warmer periods.

4. MAINTENANCE

Regular maintenance ensures the longevity and efficient operation of your electric fireplace insert.

- **Cleaning:** Ensure the unit is turned off and unplugged before cleaning. Use a soft, damp cloth to wipe down the exterior surfaces. Do not use abrasive cleaners or sprays.
- **Air Intake/Outlet:** Periodically check and clean the air intake and outlet vents to ensure they are free from dust and obstructions. Blocked vents can lead to overheating.
- **Light Bulbs:** This unit uses energy-efficient LED technology, which typically does not require bulb replacement.

5. TROUBLESHOOTING

If you experience issues with your electric fireplace insert, refer to the following common solutions:

Problem	Possible Cause	Solution
Unit does not turn on.	No power supply.	Ensure the unit is properly plugged into a working 120V outlet. Check the circuit breaker.
No heat output.	Heater function not activated or thermostat setting too low.	Press the HEAT button on the control panel or remote. Ensure the room temperature is below the set temperature (if applicable).
Flame effect not visible.	Flame effect turned off or intensity set to minimum.	Press the flame button or increase flame intensity using the remote control.
Unusual noise.	Obstruction in fan or normal operation sound.	Ensure vents are clear. A low hum from the fan is normal during heating operation.

If the problem persists after attempting these solutions, please contact customer support.

6. PRODUCT SPECIFICATIONS

Feature	Detail
Brand	Duraflame
Model Name	DFI020ARU-A004
Power Source	Corded Electric
Material	Metal
Finish Type	Black Fireplaces
Installation Type	Built In
Heat Output	4600 BTU
Special Feature	Energy Efficient
Style	Fireplace
Color	Bronze
Room Type	Living Room
Ventilation Type	Vent Free

Feature	Detail
Heating Coverage	400 sq. ft.
Specific Uses For Product	Indoor
Item Weight	16 Pounds
Power Consumption	1400 Watts
Burner type	Copper
UPC	773822286272, 611768068517
Product Dimensions	8.66 x 20.5 x 12 inches
Manufacturer	Duraflame Electric

7. WARRANTY AND SUPPORT

This Duraflame Electric Fireplace Insert comes with a **1-year limited warranty**.

For warranty claims, technical support, or any questions regarding your product, please contact Duraflame customer service. Refer to the product packaging or the official Duraflame website for the most current contact information.

Note: Always provide your model number (DFI020ARU-A004) when contacting support for faster assistance.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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