

KYOCERA Jax

Kyocera Jax Prepaid Phone (Virgin Mobile) User Manual

Model: Jax (VMS1300)

1. INTRODUCTION

This manual provides comprehensive instructions for the safe and efficient use of your Kyocera Jax Prepaid Phone. Please read this manual thoroughly before operating your device to ensure proper functionality and to understand all features.

2. PRODUCT OVERVIEW

The Kyocera Jax is a compact and user-friendly CDMA cell phone designed for reliable communication. It features MMS and SMS text messaging, a web browser, speakerphone, and a personal organizer. The phone supports multiple languages, including Spanish, and includes a 250-entry phonebook.

2.1 Phone Components

- **Display Screen:** Shows menus, messages, and call information.
- **Navigation Key:** Used to scroll through menus and select options.
- **Keypad:** For dialing numbers and entering text.
- **Speakerphone:** For hands-free communication.
- **Micro USB Port:** For charging and data transfer.



Image 1: Front view of the Kyocera Jax phone, displaying the screen, keypad, and navigation buttons. The phone is shown connected to a charger via its micro USB port, with the charger unit visible on the left. The screen shows the time '10:19 PM' and date '09/16/15', along with 'Menu' and 'Contacts' options.

3. SETUP

3.1 Battery Installation

1. Remove the back cover of the phone by gently sliding it down or lifting it from the designated notch.
2. Align the gold contacts on the Lithium Polymer battery with the contacts in the battery compartment.
3. Insert the battery firmly into the compartment.

4. Replace the back cover, ensuring it clicks securely into place.

3.2 Charging the Phone

1. Connect the small end of the charger cable to the micro USB port on the side or bottom of your phone.
2. Plug the other end of the charger into a standard electrical outlet.
3. The phone's screen will indicate that it is charging. Allow the battery to fully charge before initial use (approximately 3 hours).
4. Once fully charged, disconnect the charger.

3.3 Powering On/Off

- **To Power On:** Press and hold the **Power/End Call** button until the screen illuminates.
- **To Power Off:** Press and hold the **Power/End Call** button until the power-off options appear, then select 'Power Off'.

4. OPERATING INSTRUCTIONS

4.1 Basic Navigation

- Use the **Navigation Key** (up, down, left, right) to move through menus and highlight options.
- Press the **Center Key** (OK/Select) to confirm a selection.
- Press the **Back/Clear** key to return to the previous screen or delete characters.
- The left and right soft keys (labeled 'Menu' and 'Contacts' on the home screen) perform functions indicated directly above them on the display.

4.2 Making and Receiving Calls

- **To Make a Call:** Enter the phone number using the keypad and press the **Send** button.
- **To Answer a Call:** Press the **Send** button when the phone rings.
- **To End a Call:** Press the **Power/End Call** button.

4.3 Text Messaging (SMS/MMS)

1. From the main menu, navigate to 'Messaging'.
2. Select 'Create New Message' or 'New Text Message'.
3. Enter the recipient's phone number or select from your contacts.
4. Type your message using the keypad. Press the '#' key to switch between text input modes (e.g., T9, ABC, 123).
5. To send an MMS (picture/multimedia message), select 'Add Attachment' and choose the desired media.
6. Press 'Send'.

4.4 Phonebook

- To access your phonebook, press the right soft key labeled 'Contacts' from the home screen or navigate through the main menu.
- To add a new contact, select 'Add New' and enter the name and phone number.
- To search for a contact, use the search function within the phonebook.

4.5 Web Browser

The Kyocera Jax includes a basic web browser for accessing internet content. Navigate to 'Browser' or 'Web' from the main menu. Data charges may apply based on your Virgin Mobile plan.

4.6 Speakerphone

During a call, press the dedicated speakerphone button (often indicated by a speaker icon) to activate or deactivate the speakerphone function.

4.7 Personal Organizer

Access features like Calendar, Alarm Clock, and Calculator through the 'Tools' or 'Organizer' menu option. Set reminders, manage your schedule, and perform basic calculations.

4.8 Language Settings

To change the phone's display language, go to 'Settings' > 'Phone Settings' > 'Language'. Select your preferred language (e.g., English, Spanish).

5. MAINTENANCE

5.1 Cleaning Your Phone

- Use a soft, lint-free cloth to wipe the screen and body of the phone.
- Avoid using harsh chemicals, cleaning solvents, or abrasive materials.
- Keep the charging port free of dust and debris.

5.2 Battery Care

- Do not expose the battery to extreme temperatures.
- Use only Kyocera-approved chargers and batteries.
- If the battery appears damaged or swollen, discontinue use and replace it with an authorized battery.

6. TROUBLESHOOTING

If you encounter issues with your Kyocera Jax phone, refer to the following common solutions:

Problem	Possible Solution
Phone does not power on	Ensure the battery is correctly installed and fully charged. Try charging the phone for at least 30 minutes.
Cannot make or receive calls	Check for network signal strength. Ensure your Virgin Mobile account is active and has sufficient balance/minutes. Restart the phone.
Keypad is unresponsive	Restart the phone. Ensure no physical obstruction is preventing key presses.
Battery drains quickly	Reduce screen brightness. Close unused applications. Limit background data usage. Consider replacing an old battery.
Cannot connect to the internet	Verify mobile data is enabled in settings. Check network coverage. Contact Virgin Mobile support for data plan issues.

7. SPECIFICATIONS

- **Brand:** KYOCERA
- **Model Number:** Jax (VMS1300)
- **Color:** Black
- **Dimensions (L x W x H):** 4.3 x 1.73 x 0.51 inches
- **Item Weight:** 71 Grams
- **Battery:** 1 Lithium Ion (Lithium Polymer) battery required
- **Phone Talk Time:** Up to 3.3 Hours
- **Standby Time:** Up to 200 hours (8.3 days)
- **Phonebook Capacity:** 250 entries
- **Features:** Web browser, speakerphone, personal organizer, bi-lingual interface (English/Spanish)
- **UPC:** 836182001173

8. WARRANTY AND SUPPORT

For warranty information, please refer to the documentation included with your purchase or visit the official Kyocera website. For technical support, service inquiries, or questions regarding your Virgin Mobile plan, please contact Virgin Mobile customer service directly.

You can find contact information for Virgin Mobile support on their official website or by dialing customer service from your Kyocera Jax phone.