

Apacer AP320GAC202R-S

Apacer ShareSteno AP320GAC202R-S External Hard Drive User Manual

Model: AP320GAC202R-S

1. INTRODUCTION

This manual provides detailed instructions for the proper use and maintenance of your Apacer ShareSteno AP320GAC202R-S External Hard Drive. Please read this manual thoroughly before using the device to ensure optimal performance and longevity. The Apacer ShareSteno AP320GAC202R-S is a portable storage solution designed for convenient data backup and transfer.

2. SAFETY INFORMATION

- Do not expose the device to extreme temperatures, direct sunlight, or high humidity.
- Avoid dropping or subjecting the device to severe physical shock, as this can cause data loss or damage.
- Do not attempt to disassemble or modify the device. This will void the warranty and may cause damage.
- Keep the device away from strong magnetic fields.
- Use only the provided USB cable or a certified equivalent to connect the device.
- Ensure proper ventilation when in use to prevent overheating.

3. PACKAGE CONTENTS

Please check the package contents upon unboxing. If any items are missing or damaged, contact your retailer.

- Apacer ShareSteno AP320GAC202R-S External Hard Drive
- USB 1.1 Cable
- Quick Start Guide (this document)

4. SETUP

4.1 Connecting to Your Computer

1. Locate an available USB port on your computer.
2. Connect one end of the provided USB cable to the USB port on the Apacer ShareSteno AP320GAC202R-S.
3. Connect the other end of the USB cable to the USB port on your computer.
4. The operating system will automatically detect and install the necessary drivers. This process may take a few moments.
5. Once installed, the drive will appear as a removable storage device in your computer's file explorer (e.g., "My Computer" on Windows, "Finder" on macOS).

4.2 Initial Use and Formatting

The Apacer ShareSteno AP320GAC202R-S is typically pre-formatted and ready for immediate use with most operating systems. If the drive is not recognized or you wish to change its file system, you may need to format it. Formatting will erase all data on the drive. Refer to your operating system's documentation for instructions on how to format an external drive.

5. OPERATING THE DEVICE

5.1 Transferring Files

To transfer files to or from the Apacer ShareSteno AP320GAC202R-S, simply drag and drop files or folders between your computer's storage and the external drive's icon in your file explorer. You can also use copy and paste functions.

5.2 Safe Removal

Always safely remove the external hard drive before disconnecting it to prevent data corruption. Follow these steps:

- **Windows:** Click the "Safely Remove Hardware and Eject Media" icon in the system tray, then select the Apacer drive. Wait for the "Safe to Remove Hardware" message before disconnecting.
- **macOS:** Drag the drive icon from the desktop or Finder sidebar to the Trash icon, or right-click (Control-click) the drive icon and select "Eject". Wait for the icon to disappear before disconnecting.

5.3 Compatibility

The Apacer ShareSteno AP320GAC202R-S is compatible with most modern operating systems, including Windows, macOS, and Linux, without requiring additional drivers.

6. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the drive. Do not use liquid cleaners or solvents.
- **Storage:** Store the drive in a cool, dry place when not in use. Protect it from dust and extreme temperatures.
- **Physical Protection:** Handle the drive with care. Avoid dropping it or exposing it to impacts.
- **Data Backup:** Regularly back up important data from your external drive to another storage medium to prevent data loss in case of drive failure or damage.

7. TROUBLESHOOTING

7.1 Drive Not Recognized

- Ensure the USB cable is securely connected to both the drive and the computer.
- Try connecting the drive to a different USB port on your computer.
- Test the drive with a different USB cable, if available.
- Restart your computer and try connecting the drive again.
- Check your computer's Disk Management (Windows) or Disk Utility (macOS) to see if the drive is detected but unformatted or has a drive letter conflict.

7.2 Slow Transfer Speeds

- Ensure you are using a direct USB connection and not a USB hub, which can sometimes reduce performance.
- Close any unnecessary applications running in the background on your computer.
- Verify that your computer's USB ports are functioning correctly.
- The drive uses USB 1.1, which has a maximum transfer rate of 12 Mbps. This is significantly slower than newer USB standards (e.g., USB 2.0 or 3.0). Expect slower transfer speeds compared to modern drives.

7.3 Drive Making Unusual Noises

If the drive is making clicking, grinding, or other unusual noises, immediately back up any critical data if possible and discontinue use. This may indicate a mechanical failure. Contact Apacer support for assistance.

8. SPECIFICATIONS

Feature	Specification
Model Number	AP320GAC202R-S
Capacity	320 GB
Interface	USB 1.1
Form Factor	2.5 inches
Dimensions (L x W x H)	8.12 x 13 x 1.32 cm
Weight	86.2 g
Data Transfer Rate	Up to 12 Mbps (USB 1.1)
Cache Memory	8 MB
Compatible Devices	Television, Computers

9. WARRANTY AND SUPPORT

Apacer products are covered by a limited warranty. The specific terms and duration of the warranty may

vary by region and product. Please refer to the warranty card included with your product or visit the official Apacer website for detailed warranty information.

For technical support, product registration, or further inquiries, please visit the official Apacer support website or contact their customer service department. Contact information can typically be found on the Apacer website:

Apacer Official Website: www.apacer.com