

## Oasis POU1CCTHS

# Oasis POU1CCTHS Onyx Countertop POU Hot N' Cold Water Cooler User Manual

Model: POU1CCTHS

## INTRODUCTION

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The Oasis POU1CCTHS Onyx Countertop POU Hot N' Cold Water Cooler is designed to provide convenient access to both hot and cold water directly from your water line. This unit features a sleek, modern design with a stainless steel front panel, a high-capacity stainless steel cold water reservoir, and a one-piece hot tank for piping hot water. It is Energy Star listed, certified to NSF/ANSI 372 for low lead content, and UL listed, ensuring safety and efficiency.



Figure 1: Oasis POU1CCTHS Onyx Countertop POU Hot N' Cold Water Cooler. This image shows the front view of the water cooler, featuring its black and brushed stainless steel finish, the Oasis logo, and the hot (red) and cold (blue) water spouts above the removable drip tray.

## SAFETY INFORMATION

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Please read all safety instructions carefully before operating the appliance to prevent injury or damage.

- Always connect the unit to a grounded electrical outlet. Do not use extension cords.

- Do not operate the cooler if the power cord is damaged or if the unit is malfunctioning.
- Keep the cooler away from direct sunlight and heat sources.
- Ensure proper ventilation around the unit. Do not block air vents.
- Hot water can cause severe burns. Exercise caution when dispensing hot water. Keep children away from the hot water dispenser.
- Before cleaning or maintenance, always unplug the unit from the power outlet.
- Do not immerse the cooler, cord, or plug in water or other liquids.
- This appliance is intended for indoor use only.

## SETUP AND INSTALLATION

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The Oasis POU1CCTHS is a Point-of-Use (POU) countertop water cooler designed to connect directly to your existing cold water line. Professional installation is recommended for connecting to the water supply.

### Unpacking

1. Carefully remove the cooler from its packaging.
2. Inspect the unit for any shipping damage. If damaged, do not operate and contact your supplier.
3. Place the cooler on a flat, stable, and level countertop surface. Ensure there is adequate space around the unit for ventilation (at least 4 inches from walls).

### Water Line Connection

1. Locate a suitable cold water supply line near the installation area.
2. Install a shut-off valve and a water filter (if desired, not included) on the cold water line.
3. Connect the water cooler's inlet to the filtered cold water supply line using appropriate plumbing fittings. Ensure all connections are secure and leak-free.
4. Once connected, slowly open the water supply valve to fill the cooler's reservoirs.

### Initial Flushing

1. Before plugging in the unit, dispense several cups of water from both the hot and cold spouts until water flows smoothly and without air bubbles. This flushes out any manufacturing residue and air from the system.
2. Once flushed, plug the cooler into a grounded 110-120V AC electrical outlet.

## OPERATING INSTRUCTIONS

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The Oasis POU1CCTHS provides instant hot and cold water with easy-to-use controls.

### Cold Water Dispensing

1. Place a cup or container under the blue (cold water) spout.
2. Press the cold water lever or button to dispense cold water. Release to stop.
3. The cold water reservoir has a 1-gallon capacity. The cold water temperature is controlled by an adjustable thermostat located on the rear of the unit, allowing you to customize the chill level.

### Hot Water Dispensing

1. Place a heat-resistant cup or container under the red (hot water) spout.
2. For safety, the hot water spout typically has a child-resistant safety feature. Engage the safety lock (if present) and then press the hot water lever or button to dispense hot water. Release to stop.
3. The hot water tank has a 1 ½-quart storage capacity and can provide approximately 45 x 6-ounce cups of piping hot water per hour.

## Power and Indicators

- The unit will have indicator lights (e.g., for power, heating, cooling) to show its operational status. Refer to the specific labels on your unit.
- Allow sufficient time for the unit to reach desired hot and cold temperatures after initial setup or after being unplugged.

## MAINTENANCE AND CLEANING

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Regular maintenance ensures optimal performance and hygiene of your water cooler.

### Drip Tray Cleaning

1. The drip receptor is durable and dishwasher safe. It lifts out easily for cleaning.
2. Empty and clean the drip tray regularly to prevent overflow and bacterial growth.

### Exterior Cleaning

1. Unplug the unit before cleaning.
2. Wipe the exterior surfaces with a soft, damp cloth. For stubborn stains, use a mild, non-abrasive cleaner.
3. Do not use harsh chemicals or abrasive pads, as they can damage the finish.

### Internal Cleaning (Sanitization)

It is recommended to sanitize the internal water reservoirs and lines every 3-6 months, or more frequently depending on water quality and usage. Consult a qualified technician or refer to specific sanitization kits available for water coolers.

- Always unplug the unit and drain all water from the reservoirs before internal cleaning.
- Follow the instructions of your chosen sanitization solution carefully.
- Thoroughly rinse the system with clean water after sanitization to remove any cleaning solution residue.

## TROUBLESHOOTING

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If you experience issues with your water cooler, refer to the following common problems and solutions. If the problem persists, contact customer support.

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
No hot or cold water	Unit unplugged; power switch off; water supply off; thermostat setting.	Ensure unit is plugged in and power switch is on. Check water supply valve. Adjust cold water thermostat on the rear. Allow time for heating/cooling.
Water has an unusual taste/odor	New unit residue; infrequent use; need for sanitization; water quality issue.	Flush several gallons of water through the system. Sanitize the unit. Consider a water filter if not already using one.
Unit is noisy or vibrating excessively	Unit not level; compressor vibration; internal component issue.	Ensure the unit is on a flat, level surface. Check for anything touching the back or sides of the unit. If noise persists, contact customer support.
Water leakage	Loose water line connection; damaged internal component; overflowing drip tray.	Check all water line connections for tightness. Empty and properly seat the drip tray. If leakage continues, unplug the unit and contact customer support immediately.
Burning smell from unit	New unit initial operation; dust on heating elements; electrical issue.	A slight burning smell can occur during the first few uses as manufacturing residues burn off. Ensure proper ventilation. If the smell is strong, persistent, or accompanied by smoke, unplug immediately and contact customer support.

## SPECIFICATIONS

Feature	Detail
Model Number	POU1CCTHS
Brand	Oasis
Installation Type	Countertop
Color	Stainless Steel
Material	Acrylonitrile Butadiene Styrene (ABS), Stainless Steel
Cold Water Reservoir Capacity	1 Gallon
Hot Water Tank Capacity	1.5 Quarts (approx.)
Hot Water Dispensing Rate	45 x 6-ounce cups per hour
Item Weight	29.8 pounds

Feature	Detail
Product Dimensions (L x W x H)	15 x 13.75 x 21 inches
Power Source	Corded Electric
Certifications	Energy Star listed, Certified to NSF/ANSI 372 for low lead content, UL listed

## WARRANTY AND SUPPORT




The Oasis POU1CCTHS Onyx Countertop POU Hot N' Cold Water Cooler comes with a **3-year limited warranty**.


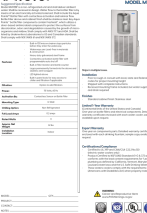

For warranty claims, technical assistance, or further inquiries, please contact Oasis customer support. Refer to the contact information provided with your product packaging or visit the official Oasis website.

*Note:* As per the product description, Oasis International has been a leader in clean drinking water solutions for over 100 years, known for their commitment to quality and customer service.

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### Related Documents - POU1CCTHS

	<p><a href="#">OASIS ONXY Series Water Cooler Solenoid and Faucet Cleaning Guide</a></p> <p>Service bulletin from OASIS INTERNATIONAL detailing the process for cleaning the solenoid and faucet body on ONXY Series water coolers (Models: B1CCTHS, POU1CCTHS, PFOU1CCTHS, PFLU1CCTHS) to resolve leaks caused by mineral buildup. Includes step-by-step instructions and contact information.</p>
	<p><a href="#">Manuale di Formazione Dispenser Acqua Oasis</a></p> <p>Manuale tecnico completo per dispenser d'acqua Oasis, destinato ai tecnici di manutenzione. Include procedure di funzionamento, manutenzione, disinfezione, risoluzione dei problemi e riparazione per garantire prestazioni ottimali.</p>
	<p><a href="#">Oasis Versacooler II PGVD8AC PGVDAC Installation and Maintenance Guide</a></p> <p>Comprehensive installation, maintenance, and operational instructions for the Oasis Versacooler II PGVD8AC and PGVDAC indoor/outdoor rated water coolers. Includes safety warnings and troubleshooting tips.</p>

 <p>OASIS FREE STANDING CONTACTLESS BOTTLE FILLER</p> <p>Model: PCPEBF, PCP10EBF, PCPEBFY, PCP10EBFY, PFCP10EBF</p>	<p><a href="#">OASIS Free Standing Contactless Bottle Filler Installation Instructions</a></p> <p>Detailed installation instructions for OASIS Free Standing Contactless Bottle Fillers, including models PCPEBF, PCP10EBF, PCPEBFY, PCP10EBFY, and PFCP10EBF. Covers product specifications, requirements, safety, setup, and PCB electronics configuration.</p>
 <p>OASIS AQUAPOINTE™ ELECTRONIC BOTTLE FILLER MODULAR, NON-REFRIGERATED ELECTRONIC BOTTLE FILLER MODEL: MWEBF</p>	<p><a href="#">Oasis Aquapointe MWEBF Electronic Bottle Filler - Specifications and Features</a></p> <p>Detailed specifications, features, accessories, and installation guidelines for the Oasis Aquapointe MWEBF modular, non-refrigerated electronic bottle filler. Includes compliance information and warranty details.</p>
 <p>OASIS Water Cooler</p>	<p><a href="#">OASIS Water Cooler Illustrated Parts Breakdown, Specifications, and Wiring Diagrams</a></p> <p>Detailed illustrated parts breakdown, specifications, and wiring diagrams for OASIS water cooler models BPD1SK and BP(D, O)1SHS. Includes part numbers, component descriptions, and electrical schematics.</p>