

Drive Medical RTL12027RA

Drive Medical 2-in-1 Raised Toilet Seat with Removable Padded Arms - Instruction Manual

Model: RTL12027RA | Brand: Drive Medical

INTRODUCTION

The Drive Medical 2-in-1 Raised Toilet Seat with Removable Padded Arms is designed to provide safer, comfortable, and reliable support for individuals who experience difficulty sitting down or standing up from a standard toilet. This raised toilet seat offers a 5-inch elevation, minimizing bending and reducing strain on the knees, hips, and back, thereby facilitating smoother and more manageable transitions. Constructed from durable, easy-to-clean plastic, the seat is built for daily use while maintaining hygiene and comfort. Its ergonomic design is compatible with most standard toilets, creating a stable seating surface that locks securely into place without the need for tools.

SAFETY INFORMATION

- **Secure Installation:** Always ensure the toilet seat is securely locked to the toilet bowl before use to prevent movement and ensure user safety.
- **Weight Capacity:** Do not exceed the maximum weight capacity of 300 lbs (136 kg).
- **Regular Inspection:** Periodically check all components for wear, damage, or loose parts. Discontinue use if any damage is observed.
- **Cleaning:** Use only non-abrasive household cleaners with warm water. Avoid harsh chemicals that may damage the plastic or padded arms.
- **Armrest Adjustment:** Ensure armrests are properly secured after adjustment or re-installation.

PACKAGE CONTENTS

- 1x Raised Toilet Seat
- 2x Removable Padded Armrests
- 1x Locking Mechanism (integrated)

SETUP AND INSTALLATION

1. **Prepare Toilet:** Lift your existing toilet seat and lid to the upright position. Ensure the toilet bowl rim is clean and dry.
2. **Position Raised Seat:** Place the Drive Medical Raised Toilet Seat directly onto the ceramic rim of the toilet bowl. Ensure it is centered and aligned.
3. **Secure Locking Mechanism:** Locate the gray knob at the front of the raised toilet seat. Turn the knob clockwise to tighten the internal locking mechanism. This will expand the grips underneath the seat, securing it firmly to the toilet bowl. Continue turning until the seat is stable and does not move.

Secure Fit You Can Trust



Enhanced security
with heavy-duty
screw lock



Stays in place
with locking plate



Stable design for
standard toilet bowls



Wide,
supportive base

Image: Close-up of the easy-turn locking knob, showing the lock/unlock indicators.

4. **Install Armrests:** Insert the padded armrests into the designated slots on either side of the raised toilet seat. Press the push-buttons on the armrest posts and slide them into the slots until they click into place. Ensure both armrests are securely fastened.

Support That Feels Reassuring

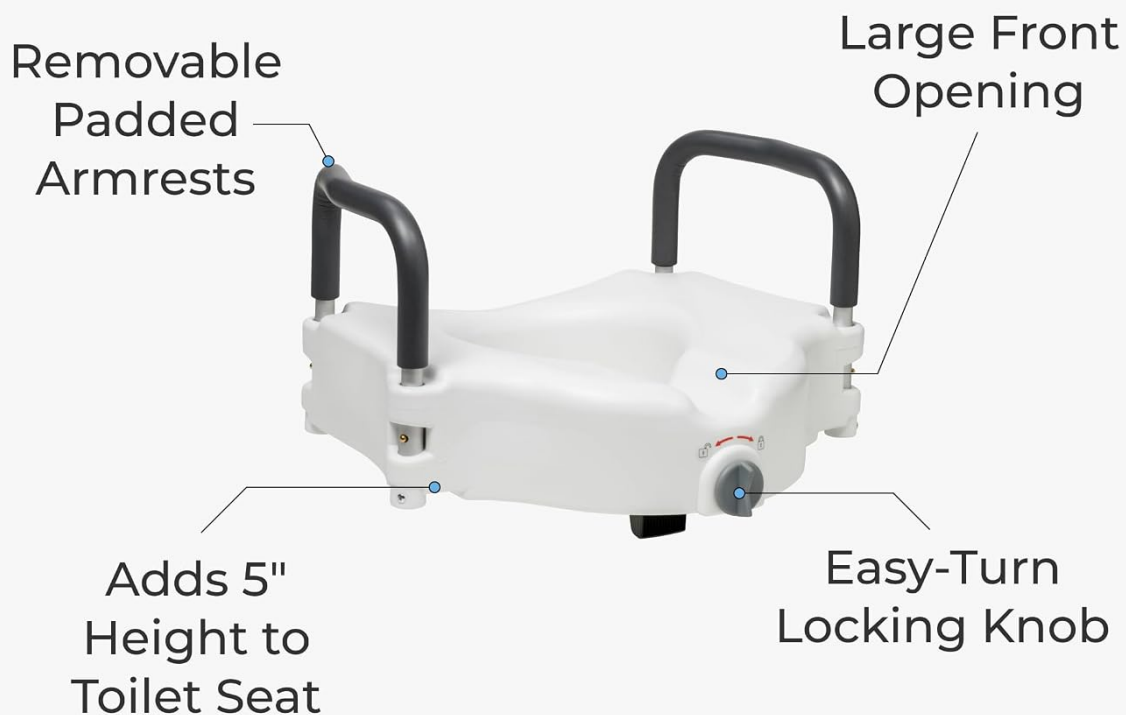


Image: Padded armrests are inserted into the side of the raised toilet seat.

5. **Verify Stability:** Before initial use, gently test the stability of the installed seat and armrests to confirm they are firmly attached and do not wobble.

OPERATING INSTRUCTIONS

Using the Raised Toilet Seat

- Approach the toilet seat carefully.
- Use the padded armrests for support when lowering yourself onto the seat or rising from it. The armrests provide additional stability and leverage.
- The 5-inch elevation reduces the distance you need to lower or raise yourself, making the process easier and safer.

Adjusting/Removing Armrests

- To adjust the height of the armrests, press the push-buttons located on the armrest posts and slide the armrests up or down to your desired height. Release the buttons to lock them in place.
- To remove the armrests completely, press the push-buttons and pull the armrests straight out of their slots. This can be useful for transfers or storage.

MAINTENANCE AND CLEANING

- Clean the raised toilet seat regularly with a non-abrasive household cleaner and warm water.
- Wipe down all surfaces, including the padded armrests, to maintain hygiene.
- Avoid using abrasive cleaners, scouring pads, or harsh chemical solvents, as these can damage the plastic and padding.
- Ensure the seat is completely dry before re-using.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Seat wobbles or slides	Locking mechanism not fully tightened.	Ensure the gray knob is turned clockwise until the seat is firmly secured to the toilet bowl.
Armrests are loose	Armrest push-buttons not fully engaged.	Press the push-buttons and re-insert the armrests until they click securely into place.
Difficulty installing/removing seat	Locking mechanism too tight or not fully disengaged.	Turn the gray knob counter-clockwise to fully loosen the locking mechanism before attempting to remove the seat.

SPECIFICATIONS

- **Model Number:** RTL12027RA
- **Material:** Durable Plastic
- **Color:** White
- **Product Dimensions:** 16.5"D x 17"W x 5"H
- **Overall Height with Arms:** 10 inches
- **Width Between Arms:** 18 inches
- **Item Weight:** 5 Pounds
- **Weight Capacity:** Up to 300 lbs (136 kg)
- **Compatibility:** Fits most standard/round toilets (not elongated)

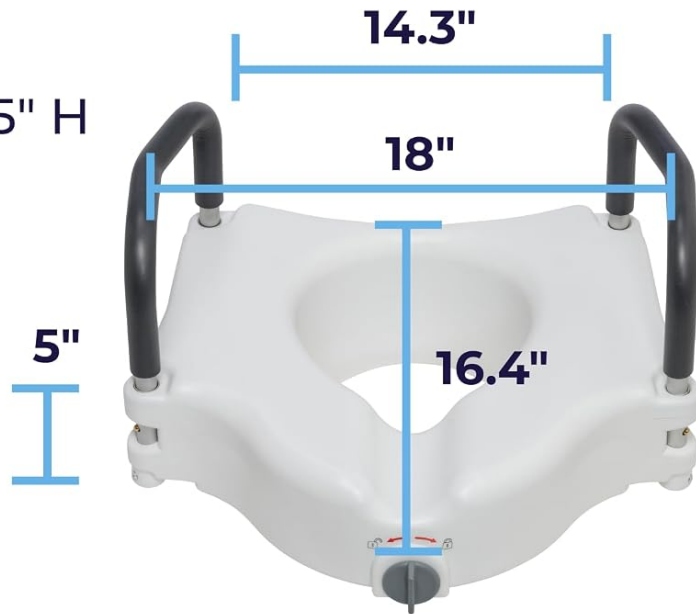
Sized for Comfort, Built for Confidence

Overall:
16.4" D × 18" W × 5" H

Overall height
with arms: 10"

Between arms:
18"

Product weight:
5 lb



Weight Capacity: up to 300 lb

Image: Diagram illustrating the dimensions of the raised toilet seat, including depth, width, height, and armrest spacing.

Toilet bowl size guide fits standard/round toilets



Elongated



Standard

Image: Visual guide indicating that the seat fits standard/round toilets (16"-16.5") but not elongated toilets (17.5"-18.5").

WARRANTY AND SUPPORT

For warranty information or product support, please contact Drive Medical customer service directly. Refer to the product packaging or the official Drive Medical website for the most current contact details.

LEGAL DISCLAIMER

It is solely the buyer's responsibility to choose the correct item. Please note our policies are set by the manufacturers we represent. No return will be accepted after 14 calendar days from the purchase date and without a valid RMA#. Returns are subject to a 15% restock fee plus the cost of outbound & inbound shipping costs. Any return request after the 14 day period will be decided on a case by case basis depending on the product & circumstances & is subject to a restocking fee up to 60%.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question