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hansgrohe 28428921

hansgrohe Raindance Classic 13-inch Showerhead User Manual

Model: 28428921

1. Introduction

This manual provides essential information for the safe and efficient installation, operation, and maintenance of your hansgrohe Raindance Classic 13-inch Showerhead, Model 28428921. Please read these instructions carefully before beginning installation or use, and retain them for future reference.

2. Safety Information

Important: Installation of this product requires plumbing knowledge. hansgrohe recommends that a licensed plumber install this product to ensure proper function and to prevent damage or injury. Always turn off the main water supply before attempting any installation or maintenance.

3. Product Overview

The hansgrohe Raindance Classic 13-inch Showerhead is designed to provide a luxurious showering experience with its RainAir spray type. It features Airpower technology for a fuller, softer water flow and QuickClean silicone nozzles for easy limescale removal. This model comes in a Rubbed Bronze finish, suitable for classic bathroom aesthetics.

- **RainAir Spray:** Delivers a soothing, rain-like water flow.
- **Airpower Technology:** Infuses water with air for a softer, more voluminous spray.
- **QuickClean:** Silicone nozzles allow for easy wiping away of limescale deposits.
- **XXL Performance:** 11.8-inch (approximately 300mm) shower head for wide coverage.
- **Finish:** Rubbed Bronze, complementing traditional designs.



Image 1: Front view of the hansgrohe Raindance Classic 13-inch Showerhead in Rubbed Bronze.

4. Setup and Installation

1. **Preparation:** Ensure the main water supply to your shower area is turned off before beginning installation.
2. **Connection:** The showerhead features a standard 1/2-inch connection. Thread the showerhead onto your existing or new shower arm. Ensure a watertight seal using plumber's tape or sealant as appropriate.
3. **Positioning:** The showerhead allows for an easy adjust positioning with a 26-degree range. Adjust the angle to your desired position after installation.
4. **Water Supply:** Once securely installed, slowly turn the main water supply back on and check for any leaks.

Note: Professional installation by a licensed plumber is recommended to ensure correct setup and optimal performance.

5. Operating Instructions

This showerhead provides a single spray type: RainAir. To operate, simply turn on your shower's water supply. The showerhead will deliver a lush, soothing water flow at up to 2.5 GPM (Gallons Per Minute), enhanced by hansgrohe's Airpower technology for a fuller spray.



Image 2: Close-up view of the showerhead's silicone nozzles, demonstrating the QuickClean feature.

6. Maintenance

Regular cleaning will help maintain the performance and appearance of your showerhead.

- **Limescale Removal (QuickClean):** The silicone nozzles are designed for easy cleaning. Simply rub your finger across the nozzles to dislodge any limescale deposits.
- **General Cleaning:** Clean the showerhead regularly with a soft cloth and a mild, non-abrasive cleaner. Avoid using harsh chemicals, abrasive pads, or cleaners containing alcohol, ammonia, or bleach, as these can damage the finish.
- **Strainer:** The showerhead includes a strainer to catch dirt. This can be easily removed and rinsed out if water flow appears reduced.

7. Troubleshooting

If you encounter issues with your showerhead, consider the following:

- **Reduced Water Flow:**
  - Check if the strainer inside the showerhead is clogged and clean it if necessary.
  - Ensure your main water supply is fully open.
  - Verify that there are no kinks or obstructions in the water line leading to the showerhead.
- **Leaking:**
  - Ensure the connection to the shower arm is tight and properly sealed with plumber's tape.
  - If leaks persist, professional assistance may be required.

For persistent problems, contact a licensed plumber or hansgrohe customer support.

8. Specifications

Brand	hansgrohe
Model Number	28428921

Style	Classic
Shape	Round
Material	Brass
Finish Type	Rubbed Bronze
Installation Type	Wall Mounted
Number of Settings	1 (RainAir)
Flow Rate	Up to 2.5 GPM
Item Weight	5.83 Pounds
Connection Size	Standard 1/2-inch

9. Warranty Information

Hansgrohe, Inc. provides the following warranty for its products:

- **Original Consumer Purchaser:** Products are warranted to be free from defects in material and workmanship for as long as the original consumer purchaser owns both the product and the home in which it was originally installed.
- **Commercial Purchasers:** The warranty period is one (1) year for hansgrohe products from the date of purchase.
- **Specific Finishes:** For products in Rubbed Bronze, Matte Black, and Matte White finishes, the warranty period is three (3) years from the date of purchase.
- **Non-Transferable:** This warranty is non-transferable.
- **Unauthorized Sellers:** This warranty does not cover hansgrohe products purchased from unauthorized sellers, unless prohibited by law. Authorized sellers can be found on hansgrohe branded websites.

Additional warranty restrictions apply. Please refer to the manufacturer's official website for full warranty details.

10. Customer Support

For further assistance, technical support, or to inquire about replacement parts, please contact hansgrohe customer service. Refer to the official hansgrohe website for contact information specific to your region.

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