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### Clatronic EKA3338

# Clatronic® EKA 3338 2-in-1 Hot Beverage & Canning Machine User Manual

Model: EKA 3338 | Brand: Clatronic

## Important Safety Instructions

Please read these instructions carefully before using the appliance and keep them for future reference. Always observe basic safety precautions when using electrical appliances.

- Do not immerse the appliance, cord, or plug in water or other liquids.
- Ensure the voltage indicated on the appliance matches your local mains voltage before connecting.
- Keep the appliance out of reach of children.
- Do not operate the appliance with a damaged cord or plug.
- Unplug the appliance from the outlet when not in use and before cleaning.
- Allow the appliance to cool completely before cleaning or storing.
- Do not use the appliance outdoors.
- Do not place the appliance on or near hot gas or electric burners, or in a heated oven.
- Use only accessories recommended by the manufacturer.
- Exercise extreme caution when moving an appliance containing hot liquid.
- This appliance is intended for household use only.
- The appliance features overheat protection.

## Product Overview

The Clatronic EKA 3338 is a versatile 2-in-1 appliance designed for both hot beverage preparation and canning. It features a large capacity and precise temperature control.




Front view of the Clatronic EKA 3338 machine, showcasing its main body, lid, integrated tap, and control panel. A glass of mulled wine with spices is placed next to it, illustrating its hot beverage function.




The Clatronic EKA 3338 machine positioned on a wooden countertop in a kitchen environment, with lemons and cinnamon sticks nearby, highlighting its use for preparing hot drinks.




The machine in use, dispensing a hot beverage into a glass, with text indicating its suitability for mulled wine and punch. People are visible in the background, suggesting a social setting.




A close-up of the control panel showing the continuous temperature adjustment dial, ranging from 30°C to 100°C. An overlay indicates the 25-liter capacity of the inner pot.




The machine in a kitchen, surrounded by canned jars, demonstrating its canning function. Text highlights its ability to process up to 14 one-liter jars.




An image detailing the dimensions of the machine (49.5 cm height) and the insert grid (33 cm diameter). It also states the 25-liter capacity and 1800W power rating.




Diagrams illustrating key internal features: the closed pot bottom with a concealed stainless steel heating element (45.5 cm diameter) and the extra thick wall thickness for durability.




Detailed views of the appliance's components: the enamelled casing, the included insert grid, and the integrated drain tap, highlighting their design and functionality.

## Setup

1. **Unpacking:** Carefully remove the appliance and all accessories from the packaging. Retain the packaging for future storage or transport.
2. **Initial Cleaning:** Before first use, clean the interior of the pot, the lid, and the insert grid with warm soapy water. Rinse thoroughly and dry all parts.
3. **Placement:** Place the appliance on a stable, heat-resistant, and level surface. Ensure there is sufficient space around the appliance for ventilation. Do not place it near walls or heat-sensitive materials.
4. **Power Connection:** Ensure the appliance is unplugged before filling. Connect the power cord to a grounded electrical outlet (230V, 50Hz).

## Operating Instructions

### For Hot Beverages (e.g., Mulled Wine, Punch)

1. **Fill the Pot:** Fill the pot with the desired beverage. Do not exceed the maximum fill line.
2. **Set Temperature:** Plug in the appliance. Turn the temperature control dial to the desired temperature (30°C-100°C). The control indicator light will illuminate.
3. **Heating:** The appliance will begin heating the beverage. The indicator light will turn off once the set temperature is reached and cycle on/off to maintain it.
4. **Dispensing:** Use the integrated drain tap to conveniently dispense the hot beverage into cups or glasses.
5. **After Use:** Turn the temperature dial to "OFF" and unplug the appliance. Allow it to cool before cleaning.

### For Canning/Sterilizing

1. **Place Insert Grid:** Place the insert grid at the bottom of the pot.
2. **Arrange Jars:** Carefully place the filled and sealed canning jars on the insert grid. Ensure jars do not touch each other or the sides of the pot. The pot can hold up to 14 one-liter jars.
3. **Add Water:** Fill the pot with water until the jars are covered by at least 2-3 cm (approximately 1 inch).
4. **Set Temperature and Time:** Plug in the appliance. Set the temperature control dial to the required sterilizing temperature (usually 100°C for boiling). The indicator light will show heating is in progress.
5. **Processing:** Once the water reaches the set temperature, maintain it for the duration specified by your canning recipe. Monitor the temperature using the control indicator.
6. **Cool Down:** After the processing time, turn the temperature dial to "OFF" and unplug the appliance. Allow the jars to cool inside the pot or carefully remove them using appropriate tools.
7. **Emptying:** Use the drain tap to empty the water from the pot once it has cooled sufficiently.

## Maintenance and Cleaning

Regular cleaning ensures the longevity and optimal performance of your appliance.

- **Always Unplug:** Before cleaning, ensure the appliance is unplugged from the power outlet and has cooled down completely.
- **Exterior Cleaning:** Wipe the exterior of the appliance with a damp cloth. Do not use abrasive cleaners or scouring pads, as they may damage the enamelled surface.
- **Interior Cleaning:** Clean the interior of the pot, the lid, and the insert grid with warm soapy water. For stubborn residues, a soft brush or sponge can be used. Rinse thoroughly with clean water.
- **Drain Tap:** Ensure the drain tap is clean and free of blockages. Run clean water through it after each use, especially when dispensing sugary beverages.
- **Descaling:** Over time, mineral deposits may accumulate, especially in hard water areas. Descale the appliance regularly using a commercial descaling solution suitable for kitchen appliances, or a mixture of water and white vinegar. Follow the descaling product's instructions.
- **Storage:** Store the clean and dry appliance in a cool, dry place, away from direct sunlight and moisture.

## Troubleshooting

| Problem | Possible Cause | Solution |
|---|---|---|
| Appliance does not turn on. | Not plugged in; power outlet faulty; temperature dial set to OFF. | Ensure plug is securely inserted; test outlet with another appliance; turn temperature dial to a setting above OFF. |

| Problem | Possible Cause | Solution |
|---|---|---|
| Beverage not heating. | Temperature setting too low; appliance has overheated. | Increase temperature setting; unplug and allow to cool for 30 minutes, then restart. |
| Drain tap is leaking or blocked. | Residue build-up; tap not fully closed. | Clean the tap thoroughly; ensure the tap handle is in the fully closed position. |
| Unusual odor during first use. | Protective coating burning off. | This is normal for first use. Ensure good ventilation. The odor should dissipate quickly. |

## Specifications

| | |
|---|---|
| **Model:** | EKA 3338 |
| **Brand:** | Clatronic |
| **Power:** | 1800 Watts |
| **Voltage:** | 230 V, 50 Hz |
| **Capacity:** | 25 Liters |
| **Temperature Range:** | 30°C - 100°C (Continuous adjustment) |
| **Material:** | Enamelled casing, Plastic handles, Stainless steel heating element |
| **Dimensions (L x W x H):** | 43.5 x 45.5 x 49.5 cm |
| **Weight:** | 5.38 kg |
| **Features:** | Integrated drain tap, Insert grid, Overheat protection, Thermally insulated handles |

## Warranty and Support

This Clatronic appliance comes with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions.

For technical support, spare parts, or warranty claims, please contact Clatronic customer service. Contact information can typically be found on the official Clatronic website or on the product packaging.

**Availability of Spare Parts:** 2 Years (as per product specifications).

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