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› Somfy Telis 1 RTS Patio Remote - Single Channel - Handheld Addition or Replacement - Great for Outdoor Blinds & Shades - Customizable My Function - Stylish Blue and Gray Finish #1810643

somfy 1810643

Somfy Telis 1 RTS Patio Remote User Manual

Model: 1810643 | Brand: Somfy

1. PRODUCT OVERVIEW

The Somfy Telis 1 RTS Patio Remote is a single-channel handheld remote control designed for outdoor motorized shades, blinds, and awnings. It features all-weather durability, ensuring reliable operation in various climates. This remote allows for effortless management of one individual motorized window treatment or a group of shades and awnings.

It offers straightforward setup and a user-friendly design, seamlessly integrating with existing Somfy RTS motorized products. A personalized "MY" button allows you to save your preferred position for optimal sunlight and privacy control, enhancing your outdoor living environment.



Figure 1: Somfy Telis 1 RTS Patio Remote and its packaging.

2. SETUP AND PROGRAMMING

This section provides instructions for initial setup and programming of your Somfy Telis 1 RTS Patio Remote with your motorized product.

2.1 Initial Pairing

1. **Power On:** Ensure only the motor you wish to program is powered on.
2. **Initiate Programming Mode:** On the remote, simultaneously press and hold both the ▲ and ▼ buttons until the motorized product performs a brief "jog" (a short in-and-out movement). This indicates the product is in programming mode.
3. **Check Direction:** Press the ▼ button to confirm the product moves outward (or downward). If it moves inward (or upward), the direction needs to be reversed.

4. **Set Inner Limit:** Press and hold the ▲ button to move the product to your desired inner (fully retracted/up) limit. Release the button when the desired position is reached.
5. **Set Outer Limit:** Press and hold the **My** button and the ▼ button simultaneously until the product begins to move outward (or downward). Release the buttons. Use the **My** button to stop the product at your desired outer (fully extended/down) limit. Adjustments can be made using the Up/Down buttons if needed.
6. **Confirm Limits:** Press and hold the **My** button and the ▲ button simultaneously until the product begins to move inward (or upward). Release the buttons. Immediately press the **My** button to stop the product.
7. **Finalize Programming:** On the back of the remote, use a small tool (like a paperclip) to press and hold the **Program** button until the motorized product performs a brief "jog". This confirms the limits are set and programming is complete.



Figure 2: The three main control buttons: Up, My, and Down.



TELIS 1 RTS
Designed for the
elements.

Figure 3: The Somfy Telis 1 Patio Remote is designed for outdoor use.

PATIO FINISH

Durable. Stylish.
Distinct.



Figure 4: The program button is located on the back of the remote.

2.2 Setup Video Guide

For a visual guide on programming your Somfy Telis 1 Patio Remote and setting limits for awnings with a Sunea RTS Motor, please refer to the official video below:

Your browser does not support the video tag.

Video 1: Somfy Telis 1 Patio: Program Awnings Using a Sunea RTS Motor. This video demonstrates the step-by-step process for programming the inner and outer limits of an awning with a Sunea RTS motor using the Somfy Telis 1 Patio remote.

3. OPERATING INSTRUCTIONS

The Somfy Telis 1 RTS Patio Remote provides simple control over your motorized products.

- **Up (▲):** Press to raise or retract your motorized product.
- **Down (▼):** Press to lower or extend your motorized product.

- **My:** This button serves two primary functions:
 - **Stop:** During movement, press the **My** button to stop the product at its current position.
 - **Favorite Position:** Once a favorite "My" position is programmed, a quick press of the **My** button will move the product to this pre-set position.

The Telis 1 remote is a single-channel device, meaning it controls one specific motorized product or a group of products that have been paired together to respond to the same channel.



Figure 5: The remote provides convenient control from anywhere within range.

4. MAINTENANCE

To ensure the longevity and optimal performance of your Somfy Telis 1 RTS Patio Remote, follow these maintenance guidelines:

- **Cleaning:** Wipe the remote with a soft, dry cloth. Do not use abrasive cleaners or solvents.
- **Battery Replacement:** The remote requires 1 Lithium Ion battery. If the remote's indicator light does not illuminate or its range decreases, replace the battery. Refer to the remote's battery compartment for specific instructions on how to open and replace the battery.
- **Storage:** When not in use for extended periods, store the remote in a cool, dry place away from direct sunlight and extreme temperatures.



Figure 6: The remote uses a Lithium Ion battery.

5. TROUBLESHOOTING

If you encounter issues with your Somfy Telis 1 RTS Patio Remote, consider the following:

- **Remote Not Responding:**
 - Check the battery. Replace if necessary.
 - Ensure the remote is within range of the motorized product.

- Verify that the motorized product is powered on.
- **Product Moves in Wrong Direction:**
 - The motor's direction can be reversed during the programming process. Refer to the "Setup and Programming" section (2.1) or the video guide (2.2) for detailed steps on how to change the direction of an RTS motor.
- **Product Not Stopping at Limits:**
 - The limits may need to be re-programmed. Follow the steps in the "Setup and Programming" section (2.1) to reset and confirm the inner and outer limits.

6. SPECIFICATIONS

Feature	Detail
Product Dimensions	8 x 4 x 1 inches
Item Weight	3.2 ounces
Manufacturer	Somfy
Item Model Number	1810643
Batteries Required	1 Lithium Ion battery
Special Feature	Ergonomic
Color	Patio (Blue and Gray Finish)
Max Number of Supported Devices	1 (single channel, can control a group)
Compatible Devices	Somfy RTS motorized products

7. WARRANTY AND SUPPORT

For warranty information, technical support, or to purchase additional accessories, please contact Somfy customer service or visit the official Somfy website. Ensure you have your product model number (1810643) and purchase details available when seeking support.

Somfy is dedicated to providing innovative automation solutions and support for their products.



Figure 7: Somfy Official Logo.

