

PetSafe PWW00-13705

PetSafe Drinkwell Stainless Steel 360 Multi-Pet Fountain Instruction Manual

Model: PWW00-13705

INTRODUCTION

The PetSafe Drinkwell Stainless Steel 360 Multi-Pet Fountain is designed to provide fresh, filtered water for cats, dogs, and multiple pet households. Its 360-degree water access allows pets to drink from any side, encouraging increased hydration essential for kidney health. Constructed from premium stainless steel, this fountain is hygienic, durable, and resistant to rust and scratches. It features dual-filtration technology and customizable water flow options to suit your pets' preferences.

INCLUDED COMPONENTS

The PetSafe Drinkwell Stainless Steel 360 Multi-Pet Fountain package includes the following items:

- Drinkwell Stainless Multi-Pet Fountain unit
- Foam Filter
- Replaceable Carbon Water Filter
- 5 Spout Rings (for customizable water streams)
- Pump and Adaptor

What's included



9.3"

14.3"



Stainless Multi-Pet Fountain and 5 spout rings



Carbon and foam filters



Pump and adaptor

Figure 1: All components included with the PetSafe Drinkwell Stainless Steel 360 Multi-Pet Fountain.

SETUP INSTRUCTIONS

Follow these simple steps to set up your PetSafe Drinkwell Stainless Steel 360 Multi-Pet Fountain:

1. **Assemble Fountain:** Place the pump and filters into the designated areas within the fountain base as per the detailed instructions in the user manual. Ensure all parts are securely fitted.
2. **Fill with Water:** Fill the fountain with fresh water up to the recommended level, typically indicated by a 'MAX' line inside the bowl. The fountain has a 128-ounce (3.8-liter) capacity.
3. **Plug In:** Connect the power adaptor to a suitable electrical outlet. The fountain will begin circulating water, providing enticing and quiet streams for your pet.



Figure 2: Visual guide for the 3-step setup of the pet fountain.

OPERATING INSTRUCTIONS

The PetSafe Drinkwell Stainless Steel 360 Multi-Pet Fountain is designed for continuous operation to ensure fresh water availability for your pets.

- **Water Flow Customization:** The fountain comes with 5 different stream attachments (spout rings). You can choose to use 1, 2, 3, 4, or all 5 streams to customize the water flow according to your pet's preference. Simply place the desired spout ring(s) onto the central tower.
- **Adjusting Flow Speed:** To adjust the speed of the water flow, twist the top cap of the central tower. This allows you to increase or decrease the intensity of the water streams.
- **Continuous Operation:** Keep the fountain plugged in and operating continuously to maintain water circulation and filtration, which helps keep the water fresh and encourages pets to drink.

Convenient design

Customizable streams, easy to clean, and
hygienic water



Top-rack
dishwasher-safe for
easy cleanup



Water access with or
without power



Adjust flow control
by turning the cap

Figure 3: A cat utilizing the fountain, demonstrating its convenient design and adjustable features.

MAINTENANCE

Regular cleaning and filter replacement are crucial for the longevity and hygienic operation of your pet fountain.

- **Weekly Cleaning:** For optimal hygiene, clean the fountain at least once a week. The stainless steel components (excluding the pump) are top-rack dishwasher safe. Hand wash the pump separately with warm, soapy water and a small brush to remove any debris.
- **Carbon Filter Replacement:** Replace the PetSafe Drinkwell Carbon Filter #3 (PAC00-13712) every 2-4 weeks, or more frequently if you have multiple pets or notice reduced water quality.
- **Foam Filter Replacement:** Replace the PetSafe Drinkwell Foam Filter 5 (PAC00-13711) every 1-2 months. This filter catches pet hair and debris, preventing them from reaching the pump.
- **Pump Maintenance:** Periodically disassemble and clean the pump impeller to ensure proper function and extend its lifespan. A replacement pump (PAC00-13206) is available if needed.

TROUBLESHOOTING

If you encounter issues with your PetSafe Drinkwell Stainless Steel 360 Multi-Pet Fountain, consider the following:

- **Low Water Flow:** Check the water level to ensure it is above the minimum line. A low water level can cause

the pump to struggle. Also, inspect the pump and filters for any blockages from pet hair or debris. Clean the pump impeller and replace filters if necessary.

- **No Water Flow:** Ensure the power adapter is securely plugged into both the wall outlet and the fountain. Check for any kinks in the power cord. If the pump is making noise but not circulating water, it may be clogged or require cleaning.
- **Excessive Noise:** Noise can often be caused by a low water level. Ensure the fountain is filled to the appropriate level. A dirty pump or impeller can also cause increased noise; clean the pump thoroughly.

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Video 1: An honest review of the stainless pet fountain, including insights into its operation and potential issues.

SPECIFICATIONS

Brand	PetSafe
Model Number	PWW00-13705
Capacity	128 Fluid Ounces (3.8 Liters)
Material	Stainless Steel, Metal
Product Dimensions (L x W x H)	14.3" x 14.3" x 9.3"
Item Weight	4.3 Pounds
Power Source	Corded Electric
Voltage	12 Volts
Indoor/Outdoor Usage	Indoor

WARRANTY AND SUPPORT

The PetSafe Drinkwell Stainless Steel 360 Multi-Pet Fountain comes with a **1 Year Limited Warranty**.

For any questions or assistance, our U.S.-based customer care team is available by phone, email, or chat. Please refer to the contact information provided in your product packaging or visit the official PetSafe website for support.