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## PetSafe PFD17-11859

# PetSafe Healthy Pet Gravity Food Station (Medium) - Instruction Manual

Brand: **PetSafe** | Model: **PFD17-11859**

### INTRODUCTION

The PetSafe Healthy Pet Gravity Food Station is designed to provide a continuous supply of dry food for your pet. This system features a removable stainless steel bowl that is easy to clean and dishwasher safe. Its space-saving design and modern style make it suitable for various indoor areas.



Image: The PetSafe Healthy Pet Gravity Food Station, medium size, filled with dry pet food, ready for use.

## SETUP INSTRUCTIONS

- 1. Unpack Components:** Carefully remove all parts from the packaging. Ensure you have the hopper, base, and stainless steel bowl.
- 2. Assemble the Unit:**
  - Place the stainless steel bowl into the designated slot in the base.
  - Align the hopper with the base and twist it into place until it locks securely.
- 3. Fill the Hopper:**
  - Remove the lid from the top of the hopper.
  - Pour your pet's dry food into the hopper.
  - Replace the lid securely.



Image: A person pouring dry food into the transparent hopper of a gravity feeder.

Your browser does not support the video tag.

Video: Demonstrates the assembly, filling, and basic operation of a gravity pet feeder.

## OPERATING INSTRUCTIONS

The PetSafe Healthy Pet Gravity Food Station operates on a simple gravity-fed mechanism. As your pet consumes food from the stainless steel bowl, more food automatically dispenses from the hopper to refill the bowl, ensuring a continuous supply.

- **Continuous Feeding:** The gravity design ensures that food is always available for your pet.
- **Monitoring Food Levels:** The transparent hopper allows you to easily monitor the food level and refill as needed.

Easy Operations  
in 3 Steps

## Designed for convenience & peace of mind



Fill the hopper with  
your pet's dry food



Check for food levels  
through the transparent  
storage



Remove the stainless  
steel bowl for effortless  
cleaning



Image: A cat eating from the PetSafe Healthy Pet Gravity Food Station, illustrating the continuous food supply.

Your browser does not support the video tag.

Video: Shows a cat eating from a gravity feeder, demonstrating how food automatically dispenses.

## MAINTENANCE AND CLEANING

Regular cleaning is essential for your pet's health. The PetSafe Healthy Pet Gravity Food Station is designed for easy disassembly and cleaning.

### 1. Disassembly:

- Remove any remaining food from the hopper and bowl.
- Twist the hopper counter-clockwise to detach it from the base.
- Remove the stainless steel bowl from the base.

### 2. Cleaning:

- The stainless steel bowl is dishwasher safe for thorough sanitization.
- The plastic hopper and base can be hand-washed with warm, soapy water.
- Rinse all components thoroughly to remove any soap residue.
- Allow all parts to air dry completely before reassembly.

### 3. Reassembly:

- Place the dry stainless steel bowl back into the base.
- Align the hopper with the base and twist clockwise until it locks securely.



Image: Disassembled components of a pet feeder being placed into a dishwasher for cleaning.

Your browser does not support the video tag.

Video: Detailed instructions on how to disassemble and clean the water and food bowls of a pet station.

## TROUBLESHOOTING

- **Food Not Dispensing:**
  - Ensure the hopper is securely attached to the base.
  - Check for any blockages in the food chute.
  - Verify that the dry food kibble size is appropriate for the dispenser. Very small or very large kibble may cause issues.
  - Gently shake the unit to dislodge any stuck food.
- **Unit Instability:**
  - Ensure the unit is placed on a flat, stable surface.
  - Check that the hopper is correctly locked into the base.

## SPECIFICATIONS

Feature	Detail
Model Number	PFD17-11859
Product Dimensions	35.56 x 27.94 x 17.78 cm (14 x 11 x 7 inches)
Item Weight	625.96 g (1.38 Pounds)
Capacity	Holds 4 lb. (1.81 kg) of dry dog or cat food
Material	BPA-free Plastic (Hopper, Base), Stainless Steel (Bowl)

Color	White
Care Instructions	Dishwasher Safe (Stainless Steel Bowl), Hand Wash Only (Plastic components)
Target Species	Dog, Cat
UPC	729849118591

# Healthy pet food station



13.8"

11.7"



Continuous access to food for comfortable eating



Removable stainless steel feeding bowl



BPA-free food hopper

Image: A visual representation of the PetSafe Healthy Pet Food Station with key dimensions highlighted.

## WARRANTY AND SUPPORT

**Warranty:** This product comes with a Limited Lifetime Warranty when purchased from a PetSafe Authorized Retailer. For more information, please visit the [PetSafe Store](#).

**Customer Support:** PetSafe brand's US-based Customer Care experts are available to assist you. Please call Monday through Saturday at **1-800-845-3274** for any inquiries or assistance.

