

## PetSafe PFD17-11867

# PetSafe Healthy Pet Water Filter Instruction Manual

## INTRODUCTION

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Thank you for choosing the PetSafe Healthy Pet Water Filter. This filter is designed to work with all PetSafe Healthy Pet Water Stations (sold separately), providing your pet with clean, fresh water. It effectively removes chlorine, sediments, and odors, contributing to your pet's overall health and hydration. Each filter is crafted with natural coconut shell carbon for optimal filtration and is recommended for replacement every 6 to 8 weeks.



Image: Two PetSafe Healthy Pet Water Filters, highlighting their design.

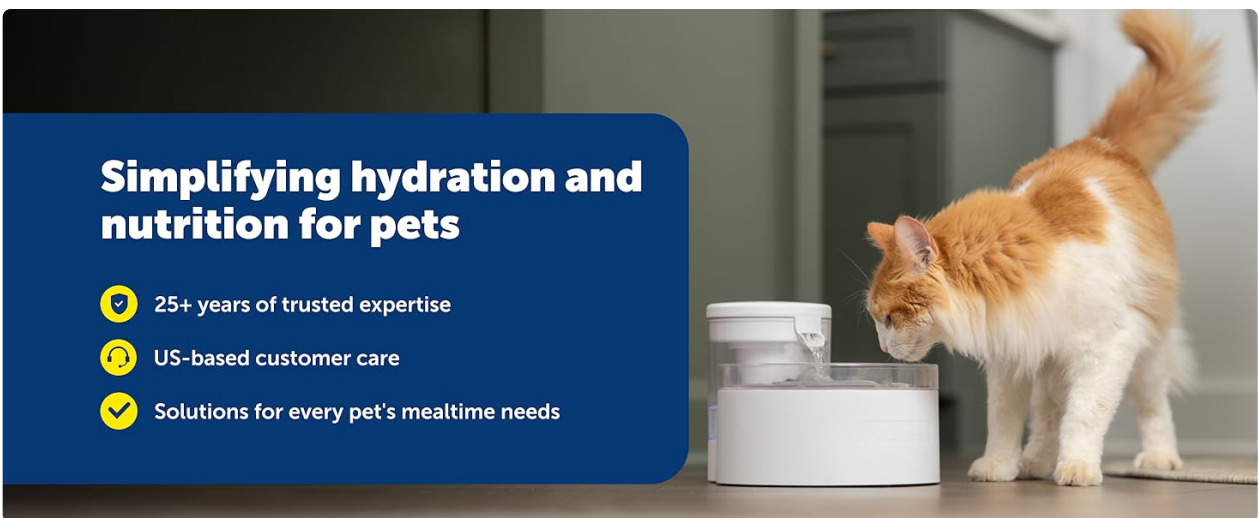


Image: PetSafe Healthy Pet Water Stations in small, medium, and large sizes, demonstrating filter compatibility.

## SETUP INSTRUCTIONS

Follow these steps to properly install your new PetSafe Healthy Pet Water Filter:

1. **Prepare the Filter:** Before first use, rinse the new filter thoroughly under cold running water for 2-3 minutes. This removes any loose carbon particles and prepares the filter for optimal performance.
2. **Access the Filter Compartment:** Remove the water reservoir from your PetSafe Healthy Pet Water Station. Locate the filter compartment, typically found within the reservoir's lid or base.
3. **Insert the Filter:** Place the rinsed filter into the designated slot in the water station. Ensure it is seated

firmly and correctly. If your water station has a small black cap on the reservoir lid, ensure it is open to allow proper water flow.

4. **Reassemble and Fill:** Reattach the reservoir to the water station. Fill the reservoir with fresh water.
5. **Initial Flow:** Allow a few minutes for the water to begin flowing into the bowl. If water does not flow immediately, gently jostle the reservoir to release any air bubbles.



Sold separately

**Compatible With All Healthy Pet Water Stations**

Image: A person holding the PetSafe Healthy Pet Water Filter, demonstrating its compact design.

# PetSafe®

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## Award Winning



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Image: The PetSafe water filter being placed into the water station, showing the installation process.

Video: An official video introducing the PetSafe Healthy Pet Food and Water Stations, providing context for filter use.

## OPERATING INSTRUCTIONS

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Once the filter is installed and the water station is filled, the system operates automatically. The filter continuously purifies the water as it flows into the drinking bowl, ensuring your pet always has access to fresh, clean water. No further action is required during normal operation.

## How It Works

1. Air flows into vent tube
2. Air pushes the valve up
3. Water enters the filter and is purified through a carbon activation process
4. Clean, filtered water flows into the bowl

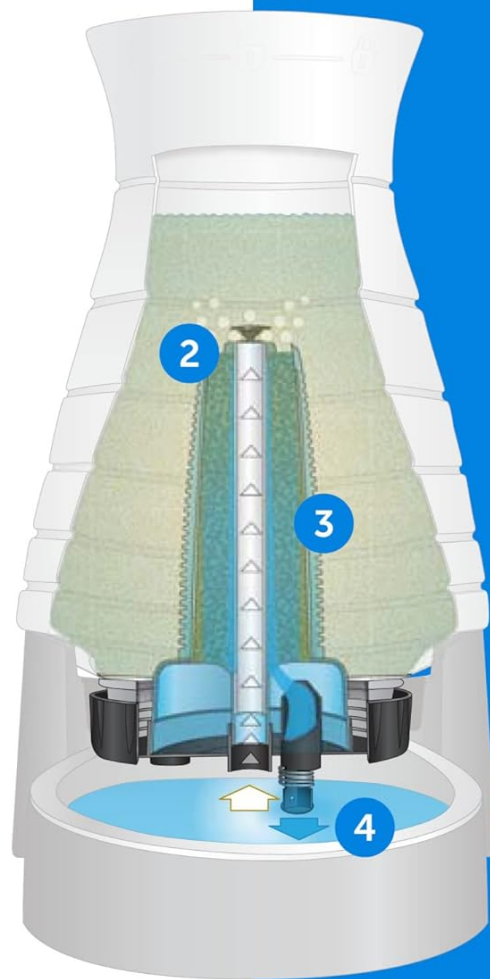


Image: A PetSafe Healthy Pet Water Station in use, with a dog drinking from the bowl, illustrating typical operation.

## MAINTENANCE

### Filter Replacement

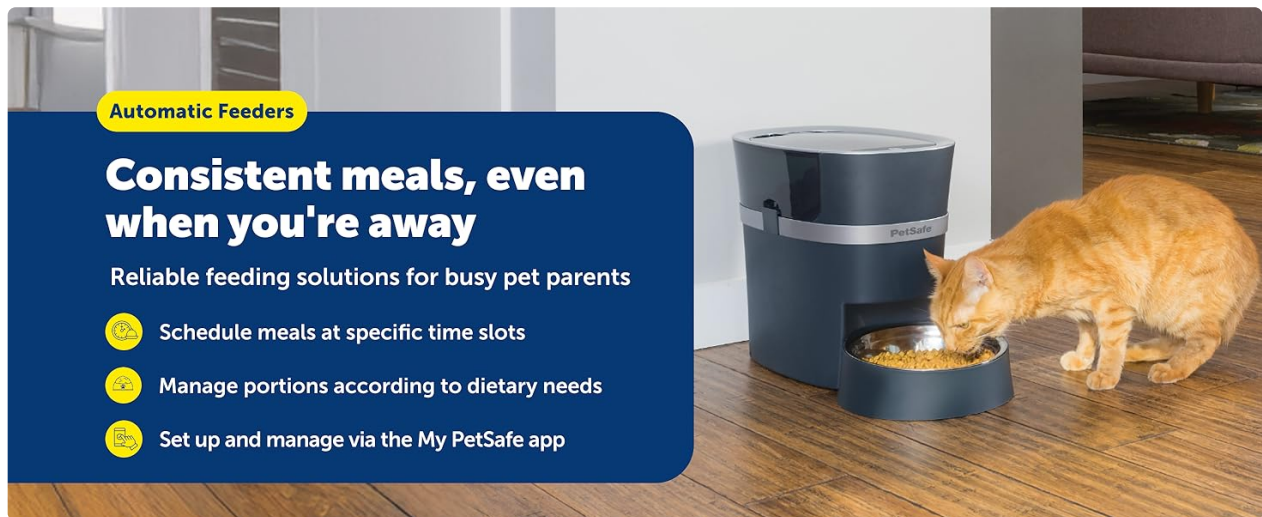
For optimal water quality, replace the PetSafe Healthy Pet Water Filter every 6 to 8 weeks. Regular replacement prevents the accumulation of impurities and maintains effective filtration.

1. **Remove Old Filter:** Detach the water reservoir from the station. Carefully remove the old filter from its compartment.
2. **Discard:** Dispose of the used filter responsibly.
3. **Install New Filter:** Follow the 'Setup Instructions' above to prepare and install a new filter.

### Cleaning the Water Station

Regular cleaning of the entire water station is essential to prevent bacterial growth and ensure hygiene. Refer to your PetSafe Healthy Pet Water Station manual for detailed cleaning instructions. Always ensure the station

is clean before installing a new filter.



**Automatic Feeders**

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Reliable feeding solutions for busy pet parents




-  Schedule meals at specific time slots
-  Manage portions according to dietary needs
-  Set up and manage via the My PetSafe app

Image: Hands demonstrating the installation or removal of the PetSafe water filter from the water station lid.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Water is not flowing into the bowl.	<ul style="list-style-type: none"><li>• Air lock in the reservoir.</li><li>• Filter not seated correctly.</li><li>• Small black cap on reservoir lid is closed.</li></ul>	<ul style="list-style-type: none"><li>• Gently jostle or tilt the water reservoir to release trapped air.</li><li>• Remove the reservoir and re-seat the filter, ensuring it is firmly in place.</li><li>• Ensure the small black cap on the reservoir lid is open to allow air exchange.</li></ul>
Small black particles in the water.	Loose carbon particles from the new filter.	Rinse the filter thoroughly under cold water for 2-3 minutes before installation. If particles persist, they are harmless activated carbon and will dissipate with continued use.



## Trusted for over 25 years

Innovative feeding and hydration solutions for happier and healthier pets

Image: A diagram illustrating the internal mechanism of the PetSafe water station and filter, showing water flow and filtration.

## SPECIFICATIONS

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- **Model Number:** PFD17-11867
- **Material:** Plastic
- **Item Weight:** 6.4 ounces
- **Product Benefits:** Reduces chlorine, sediments, and odors; Reduces Microbial Cysts
- **External Testing Certification:** NSF
- **Lifespan:** Each filter lasts 6 to 8 weeks
- **Included Components:** Healthy Pet Water Filter (2-pack)
- **Compatibility:** All PetSafe Healthy Pet Water Stations

## WARRANTY INFORMATION

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The PetSafe Healthy Pet Water Filter comes with a Limited Lifetime Warranty when purchased from a PetSafe Authorized Retailer. For detailed information regarding warranty coverage and terms, please visit the official PetSafe Store or contact customer support.

## CUSTOMER SUPPORT

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Our U.S.-based customer care team is available to assist you with any questions or concerns regarding your PetSafe Healthy Pet Water Filter or Water Station. You can reach our pet product experts by phone, email, or chat.

For contact details and further assistance, please visit the official PetSafe website or refer to the packaging of your PetSafe Healthy Pet Water Station.