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Palliser Cortez

Cortez Contemporary Leather Sectional Sofa User Manual

Model: Cortez | Brand: Palliser

INTRODUCTION

Thank you for choosing the Palliser Cortez Contemporary Leather Sectional Sofa. This manual provides essential information for the setup, operation, maintenance, and troubleshooting of your new furniture. Please read it carefully to ensure proper use and longevity of your sectional sofa.



Image: The Palliser Cortez sectional sofa, featuring dark brown leather upholstery, a chaise lounge on the right, and a recliner mechanism extended on the left section. Adjustable headrests are visible on multiple sections.

SETUP AND ASSEMBLY

Your Cortez sectional sofa is designed for straightforward assembly. It typically arrives in multiple sections that need to be connected. Ensure you have adequate space for assembly, considering the dimensions of 94"D x 118"W x 37"H.

- Unpacking:** Carefully remove all packaging materials. Inspect all components for any signs of damage. Retain packaging until assembly is complete in case of returns.
- Component Identification:** Identify each section of the sofa (e.g., armless chair, corner piece, chaise, recliner section).
- Connecting Sections:** Align the metal brackets located on the sides of each sofa section. Lift one section slightly and guide the bracket into the corresponding slot on the adjacent section. Push down firmly until the sections lock together. Repeat for all sections.
- Power Connection (if applicable):** For recliner mechanisms, locate the power cords. Connect them to the appropriate power supply unit and then plug into a standard wall outlet. Ensure cords are not pinched or obstructed.

5. **Final Placement:** Position the assembled sectional in your desired location, ensuring it is level and stable.

Note: For heavy sections, it is recommended to have two people for safe handling and assembly.

OPERATING INSTRUCTIONS

The Cortez sectional features recliners and adjustable headrests for enhanced comfort.

Recliner Operation:

- **Activating the Recliner:** Locate the control button or lever, typically on the side of the recliner section. Press or pull to extend the footrest and recline the backrest.
- **Returning to Upright Position:** Press or pull the control again, or gently push with your legs and back to retract the footrest and return the backrest to its original position. Ensure the recliner is fully closed before standing.

Adjustable Headrest Operation:

- **Adjusting Angle:** Grasp the top of the headrest and gently pull it forward or push it backward to adjust to your desired angle. Some headrests may click into place at various positions.
- **Returning to Flat Position:** Continue pushing the headrest forward until it releases and lays flat, or push it back to its fully upright position.

Caution: Avoid placing excessive weight on the footrest when extended. Keep hands and feet clear of moving parts during operation.

MAINTENANCE AND CARE

Proper care will help preserve the beauty and longevity of your leather sectional.

General Leather Care:

- **Regular Dusting:** Dust the leather regularly with a soft, dry cloth to prevent dust buildup.
- **Vacuuming:** Use a soft brush attachment on your vacuum cleaner to remove crumbs and debris from crevices.
- **Spills:** Blot spills immediately with a clean, absorbent cloth. Do not rub. For stubborn spills, use a mild soap solution (pH neutral) on a damp cloth, then wipe with a clean, damp cloth and dry thoroughly. Test any cleaning solution on an inconspicuous area first.
- **Avoid Direct Sunlight and Heat:** Position your sofa away from direct sunlight, heat sources (e.g., radiators, fireplaces), and air conditioning vents, as these can cause the leather to dry out, crack, or fade.
- **Conditioning:** Periodically apply a high-quality leather conditioner as recommended by a leather care specialist. This helps keep the leather supple and prevents drying.

Mechanism Care:

- **Lubrication:** Moving parts of the recliner mechanism may benefit from occasional lubrication with a silicone-based spray, applied sparingly to pivot points. Consult a professional if unsure.
- **Inspection:** Periodically inspect all connections and moving parts to ensure they are secure and functioning correctly.

TROUBLESHOOTING

This section addresses common issues you might encounter with your sectional sofa.

Problem	Possible Cause	Solution
Recliner not operating.	Power cord disconnected; power outlet issue; mechanism jam.	Ensure power cord is securely plugged into the sofa and wall outlet. Test the outlet with another device. Check for any obstructions around the mechanism.
Squeaking noise from recliner.	Lack of lubrication; loose bolts.	Apply a small amount of silicone lubricant to pivot points. Check and tighten any accessible bolts on the mechanism.
Sections separating.	Connecting brackets not fully engaged.	Re-align and firmly push down on the connecting brackets between sections until they lock securely.
Leather appears dry or cracked.	Exposure to direct sunlight or heat; lack of conditioning.	Relocate the sofa away from direct heat/sunlight. Apply a suitable leather conditioner. Consult a professional for severe cracking.

If the issue persists after attempting these solutions, please contact Palliser customer support.

SPECIFICATIONS

Key specifications for the Cortez Contemporary Leather Sectional Sofa:

- **Brand:** Palliser
- **Model Name:** Cortez
- **Product Type:** Contemporary Leather Sectional Sofa
- **Color:** Dark Brown
- **Overall Dimensions (D x W x H):** 94"D x 118"W x 37"H
- **Features:** Recliners, Adjustable Headrests
- **ASIN:** B002OTMOFO

WARRANTY INFORMATION

Palliser products are manufactured to high standards and come with a manufacturer's warranty. The specific terms and duration of the warranty may vary by component (e.g., frame, springs, leather, mechanisms). Please refer to the warranty card included with your purchase or visit the official Palliser website for detailed warranty information and registration procedures. Keep your proof of purchase for warranty claims.







CUSTOMER SUPPORT

For further assistance, parts replacement, or to report any issues not covered in this manual, please contact Palliser customer support. Have your model name (Cortez) and ASIN (B002OTMOFO) ready when contacting support to expedite service.

You can typically find contact information on the Palliser official website or on your purchase documentation.



Related Documents - Cortez

	<p>Palliser Pacifico 41920 Sectional Sofa: Features, Options & Configurations</p> <p>Discover the Palliser Pacifico 41920 sectional sofa, a premium home theater seating solution offering manual and power recline, various configurations, and detailed specifications for comfort and durability.</p>
	<p>Palliser 43411 Baltic II Recliner: Contemporary Comfort and Features</p> <p>Discover the Palliser 43411 Baltic II recliner, a contemporary piece offering exceptional comfort, advanced features like power headrests and integrated USB charging, and customizable options for your living space.</p>
	<p>Palliser 41952 Elite Home Theatre Seating - Features, Dimensions, and Configurations</p> <p>Explore the Palliser 41952 Elite home theatre seating collection. Discover its features, dimensions, available configurations, and specifications for a comfortable and functional home cinema experience.</p>
	<p>41403 PLAYBACK Home Theatre Seating Collection by Palliser</p> <p>Explore the Palliser 41403 PLAYBACK home theatre seating collection, featuring comfortable recliners, loveseats, and sofas with power or manual recline, cupholders, and modular configurations. Detailed specifications and popular layouts available.</p>
	<p>Palliser Tundra 41043 Reclining Furniture Collection</p> <p>Explore the Palliser Tundra 41043 collection, featuring comfortable and durable reclining sofas, loveseats, and chairs with premium foam, manual or power recline options, and various cover choices. View configurations and dimensions.</p>
	<p>Palliser THEO 42002 Recliner Series: Features, Models & Dimensions</p> <p>Explore the Palliser THEO 42002 recliner series, detailing frame construction, seating comfort, available functions, cover options, specific models, and dimensions. High-quality furniture for your home.</p>