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› Schonbek 2621-20 Swarovski Lighting Camelot Chandelier User Manual

## Schonbek 2621-20

# Schonbek 2621-20 Camelot Chandelier User Manual

Model: 2621-20

## 1. SETUP AND INSTALLATION

This section provides instructions for the safe and proper installation of your Schonbek 2621-20 Camelot Chandelier. Professional installation is recommended.

### 1.1 Safety Precautions

- Always turn off the main power supply at the circuit breaker before beginning installation.
- Ensure the mounting surface can support the weight of the chandelier (approximately 20 pounds).
- Wear appropriate safety gear, including gloves and eye protection.
- Do not connect electricity until the chandelier is fully assembled and securely mounted.

### 1.2 Tools Required

- Screwdriver (Phillips and Flathead)
- Wire Strippers
- Pliers
- Adjustable Wrench
- Ladder
- Voltage Tester

### 1.3 Installation Steps

1. **Unpack Components:** Carefully remove all parts from the packaging. Inspect for any damage. Keep all packaging materials until installation is complete.
2. **Prepare Mounting Location:** Turn off power at the circuit breaker. Remove any existing fixture. Ensure the junction box is securely mounted and rated for the chandelier's weight.
3. **Install Mounting Bracket:** Attach the mounting bracket to the junction box using the provided screws.
4. **Adjust Chain Length:** Determine the desired hanging height. Adjust the chain length by removing links as necessary. Thread the electrical wires through the chain and canopy.

5. **Wire Connections:** Connect the chandelier's wires to the house wiring according to local electrical codes. Typically, black to black (live), white to white (neutral), and bare copper or green to green (ground). Secure connections with wire nuts.
6. **Secure Canopy:** Carefully push the canopy up to the ceiling, covering the junction box, and secure it with the provided screws or collar ring.
7. **Attach Chandelier Body:** If the main body is separate, attach it to the mounting hardware.
8. **Install Bulbs:** Insert the specified bulbs (B10-17, 60 Max. - Not Included) into the sockets. Do not exceed the maximum wattage.
9. **Hang Crystals:** Refer to the included crystal diagram (if applicable) to carefully attach all crystal components. Handle crystals with gloves to avoid fingerprints.
10. **Restore Power:** Once installation is complete and all connections are secure, restore power at the circuit breaker.



## 2. OPERATING INSTRUCTIONS

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The Schonbek 2621-20 Camelot Chandelier is designed for simple operation.

### 2.1 Turning On/Off

The chandelier is operated via a standard wall light switch connected to its electrical circuit. Flip the switch to the 'ON' position to illuminate the chandelier and to the 'OFF' position to turn it off.

### 2.2 Bulb Replacement

- **Bulb Type:** B10-17 (Candelabra base)
- **Maximum Wattage:** 60 Watts per bulb. Do not exceed this rating to prevent overheating and potential damage.
- **Replacement Procedure:**
  - a. Turn off power to the chandelier at the circuit breaker.
  - b. Allow bulbs to cool completely before handling.
  - c. Carefully unscrew the old bulb from its socket.
  - d. Screw in the new bulb, ensuring it is securely seated but not overtightened.
  - e. Restore power at the circuit breaker.

## 3. MAINTENANCE

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Regular maintenance will preserve the beauty and longevity of your Schonbek Camelot Chandelier.

### 3.1 Cleaning Crystals

- Turn off power to the chandelier and allow it to cool.
- Use a soft, lint-free cloth or a specialized crystal cleaning glove.
- For light dusting, gently wipe each crystal.
- For deeper cleaning, spray a small amount of crystal cleaner onto the cloth (not directly onto the chandelier) and gently wipe each crystal. Avoid getting moisture on electrical components.
- Do not use abrasive cleaners or harsh chemicals, as these can damage the crystal finish.

### 3.2 Cleaning Metal Finish

- The "Special Gold" finish should be cleaned with a soft, dry cloth only.
- Do not use abrasive cleaners, polishes, or solvents, as these can strip the protective coating and damage the finish.

## 4. TROUBLESHOOTING

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If you encounter issues with your chandelier, refer to the following common problems and solutions.

- **Lights Do Not Turn On:**
  - Check if the circuit breaker is tripped. Reset if necessary.
  - Ensure the wall switch is in the 'ON' position.
  - Verify that bulbs are securely screwed into their sockets.

- Test bulbs in another working fixture or replace with new ones to check if they are faulty.
- Inspect wire connections for looseness (with power off).

- **Lights Flicker:**

- Ensure all bulbs are fully tightened.
- Check for loose wire connections at the fixture or junction box (with power off).
- If using a dimmer switch, ensure it is compatible with the bulb type and rated for the total wattage of the chandelier.
- Replace flickering bulbs, as they may be nearing the end of their lifespan.

- **Chandelier Sags or is Uneven:**

- Turn off power.
- Inspect the mounting hardware and chain for proper installation and security.
- Ensure the junction box is adequately secured to the ceiling structure.

If problems persist after attempting these solutions, contact a qualified electrician or Schonbek customer support.

## 5. SPECIFICATIONS

<b>Brand</b>	Schonbek
<b>Model Number</b>	2621-20
<b>Collection</b>	Camelot
<b>Material</b>	Crystal
<b>Finish Type</b>	Gold
<b>Color</b>	Special Gold
<b>Style</b>	Art Deco
<b>Product Dimensions</b>	24 x 24 x 26.5 inches
<b>Item Weight</b>	20 Pounds
<b>Voltage</b>	110 Volts
<b>Wattage</b>	60 watts (per bulb, max)
<b>Bulb Type</b>	B10-17 (Candelabra base, not included)
<b>Number of Items</b>	1
<b>UPC</b>	771857033700

## 6. WARRANTY INFORMATION

Specific warranty details for the Schonbek 2621-20 Camelot Chandelier are typically provided with the product packaging or can be found on the official Schonbek website. Please retain your proof of purchase for any warranty claims.

For the most current warranty information, please visit the official Schonbek website or contact their customer service directly.

## 7. CUSTOMER SUPPORT

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For further assistance, technical support, or inquiries regarding your Schonbek 2621-20 Camelot Chandelier, please contact Schonbek customer service.

You can often find contact information on the manufacturer's official website:

[Visit the Schonbek Store on Amazon](#)

When contacting support, please have your model number (2621-20) and proof of purchase readily available.