

## Microsoft CSD-00001

# Microsoft Wireless Comfort Desktop 5000 User Manual

Model: CSD-00001

## INTRODUCTION

This manual provides instructions for the setup, operation, and maintenance of your Microsoft Wireless Comfort Desktop 5000. This product combines a wireless keyboard and a wireless mouse designed for comfortable and efficient computer interaction.

The Microsoft Wireless Comfort Desktop 5000 features an ergonomically designed Comfort Curve keyboard and a mouse utilizing BlueTrack Technology for versatile surface tracking. It operates on a 2.4 GHz wireless connection, offering a reliable connection with a range of up to 30 feet.

## SETUP GUIDE

### What's in the Box

- Microsoft Wireless Comfort Desktop 5000 Keyboard
- Microsoft Wireless Comfort Desktop 5000 Mouse
- USB Mini-Transceiver
- 2 AA Alkaline Batteries (for keyboard)
- 1 AA Alkaline Battery (for mouse)

### System Requirements

- **Operating System:** Windows 8, Windows 7, Windows Vista, Windows XP (excluding Windows XP 64-bit)
- **Hard Drive:** 100 MB free space
- **Port:** USB port

### Battery Installation

The keyboard requires two AA alkaline batteries, and the mouse requires one AA alkaline battery. Batteries are included with the product.

1. Locate the battery compartment on the underside of the keyboard and mouse.
2. Open the battery compartment cover.

3. Insert the AA batteries, ensuring correct polarity (+/-).
4. Close the battery compartment cover securely.

## **Connecting the Wireless Transceiver**

The wireless desktop set connects to your computer via a USB mini-transceiver.

1. Locate the USB mini-transceiver. It may be stored in the mouse's battery compartment for transport.
2. Insert the USB mini-transceiver into an available USB port on your computer.
3. Your computer should automatically detect and install the necessary drivers. This process may take a few moments.
4. Once drivers are installed, the keyboard and mouse should be ready for use.



Figure 1: The compact USB mini-transceiver for wireless connection.



Figure 2: The underside of the mouse showing the storage slot for the USB mini-transceiver.

## OPERATING INSTRUCTIONS

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### Keyboard Features



Figure 3: Top-down view of the Comfort Curve keyboard layout.

- **Comfort Curve Design:** The keyboard features an ergonomist-approved Comfort Curve design that encourages a natural wrist posture, reducing strain during extended use.
- **Quiet Touch Keys:** Experience comfortable typing with low-profile, quiet-touch keys.
- **Palm Rest:** A soft-touch palm rest is integrated to provide additional comfort and support for your wrists.
- **Removable Feet:** Adjustable feet on the underside allow you to set the keyboard at a preferred angle for a more comfortable wrist posture.
- **Taskbar Favorites for Windows 7:** Easily access programs pinned to the Windows Taskbar using dedicated shortcut keys. The keys automatically adapt if you rearrange icons in the Taskbar.
- **Media Center Controls:** Control media playback directly from your keyboard using dedicated media keys (e.g., play/pause, volume up/down, mute).



Figure 4: Angled view highlighting the integrated palm rest and Comfort Curve design.

## Mouse Features



Figure 5: Angled view of the wireless mouse.

- **BlueTrack Technology:** The mouse utilizes Microsoft's BlueTrack Technology, combining the power of optical with the precision of laser for remarkable tracking on virtually any surface, including granite, carpet, and wood.
- **Four-Way Scrolling:** The tilt wheel allows for four-way scrolling (up, down, left, and right), enhancing efficiency and comfort when navigating documents or web pages.
- **Customizable Buttons:** The mouse buttons can be customized for quick access to programs, files, media, and webpages you use most often. Refer to your operating system's mouse settings for customization options.



Figure 6: Top-down view of the wireless mouse.

## MAINTENANCE

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### Cleaning

To maintain the performance and appearance of your Microsoft Wireless Comfort Desktop 5000, follow these



cleaning guidelines:

- Disconnect the USB transceiver from your computer before cleaning.
- Use a soft, lint-free cloth slightly dampened with water or a mild cleaning solution.
- Avoid using harsh chemicals, abrasive cleaners, or solvents, as these can damage the surfaces.
- For the keyboard, you can use compressed air to remove dust and debris from between the keys.
- For the mouse, gently wipe the optical sensor area on the bottom to ensure optimal tracking performance.

### Battery Replacement

When the batteries are low, the indicator light on the keyboard or mouse may flash. Replace the batteries as described in the "Battery Installation" section under Setup Guide.

- Always use new, high-quality AA alkaline batteries.
- Dispose of used batteries according to local regulations.

## TROUBLESHOOTING

### Connection Issues

- **No response from keyboard/mouse:**
  - Ensure the USB mini-transceiver is securely plugged into a working USB port on your computer.
  - Check if the batteries in the keyboard and mouse are correctly installed and have sufficient charge. Replace if necessary.
  - Try plugging the transceiver into a different USB port.
  - Restart your computer.
- **Interference:**
  - The 2.4 GHz wireless technology can be affected by other wireless devices. Move the transceiver closer to the keyboard and mouse, or move other wireless devices away.
  - Avoid placing the transceiver near large metal objects, which can block the wireless signal.

### Mouse Tracking Issues

- **Erratic or no tracking:**
  - Ensure the BlueTrack sensor on the bottom of the mouse is clean and free of debris.
  - Try using the mouse on a different surface. While BlueTrack is versatile, highly reflective or transparent surfaces (like clear glass) may still cause issues.

## SPECIFICATIONS

Feature	Detail
Brand	Microsoft
Model Number	CSD-00001
Connectivity Technology	Wireless (USB Transceiver)
Wireless Type	2.4 GHz Radio Frequency



Feature	Detail
Compatible Devices	Personal Computer
Operating System Compatibility	Windows 8, Windows 7, Windows Vista, Windows XP (excluding Windows XP 64-bit)
Color	Black
Item Weight	2.9 pounds
Product Dimensions (LxWxH)	8.7 x 2.9 x 18.54 inches
Power Source	Battery Powered
Batteries Required	3 AA batteries (2 for keyboard, 1 for mouse)
First Available Date	July 29, 2009

## WARRANTY INFORMATION

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Specific warranty details for the Microsoft Wireless Comfort Desktop 5000 are not provided within this manual. For comprehensive warranty information, including terms, conditions, and duration, please refer to the official Microsoft website or the warranty card included with your product packaging.

## SUPPORT

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For further assistance, technical support, or to download the latest drivers and software for your Microsoft Wireless Comfort Desktop 5000, please visit the official Microsoft support website:

[Microsoft Accessories Support](#)

You can also visit the Microsoft Store on Amazon for product information and related accessories:






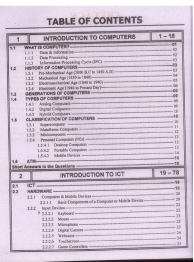
[Microsoft Store on Amazon](#)

## IMPORTANT INFORMATION

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### Legal Disclaimer

Please note that the "Legal Disclaimer" provided with the product pertains to sales terms and conditions, such as return policies and shipping details, and is separate from the operational instructions in this user manual. For specific product usage and safety guidelines, please refer to the relevant sections of this manual.

	<p><a href="#">Microsoft Dynamics AX 2012 R3 Retail and e-commerce Licensing Guide</a></p> <p>A comprehensive guide to licensing Microsoft Dynamics AX 2012 R3 for retail and e-commerce scenarios, covering Server+CAL and Per Core licensing models, traditional stores, mobile POS, and e-commerce solutions.</p>
	<p><a href="#">Surface Precision Mouse - Features, Pairing, and Setup Guide</a></p> <p>Learn about the Microsoft Surface Precision Mouse, its features for accuracy and comfort, how to pair multiple devices using Bluetooth, and customize settings with the Mouse and Keyboard Center app.</p>
	<p><a href="#">Troubleshooting Microsoft Modern Keyboard with Fingerprint ID: Connectivity and Pairing Issues</a></p> <p>Comprehensive guide to resolving issues with the Microsoft Modern Keyboard with Fingerprint ID, including connectivity problems, pairing failures, fingerprint sensor unresponsiveness, and LED indicator status. Provides step-by-step instructions for re-pairing, checking system compatibility, charging, language settings, and Windows Hello troubleshooting.</p>
	<p><a href="#">Microsoft Product Guide: Safety, Warranty, and Support Information</a></p> <p>A comprehensive guide to Microsoft hardware products, covering safety precautions, limited warranty details, and customer support options. Includes information on AC-powered and battery-powered devices, laser safety, and regulatory compliance.</p>
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	<p><a href="#">Table of Contents: Computers, ICT, and Microsoft Office Suite</a></p> <p>This document provides a detailed table of contents for a guide covering fundamental computer concepts, Information and Communication Technology (ICT), and the Microsoft Office suite, including Word, Excel, and PowerPoint.</p>