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› LogicMark Freedom Alert Landline Personal Emergency Device Instruction Manual

LogicMark 35911

LogicMark Freedom Alert Personal Emergency Device Instruction Manual

Model: 35911

1. INTRODUCTION

The LogicMark Freedom Alert is a personal emergency response system designed to provide peace of mind and immediate assistance for individuals at home. This device utilizes your existing landline phone service to connect you directly with pre-programmed contacts or emergency services (911) with a single button press. It features two-way voice communication through a wearable pendant, ensuring you can speak directly to responders or loved ones.

Key features include:

- Two-way voice communication pendant.
- Connects to family, friends, or 911.
- No monthly fees required.
- Rechargeable pendant with 24-hour battery backup.
- Water-resistant design for use in various home environments.



AT-HOME PROTECTION, 24/7

The compact **Freedom Alert** is discreet and easily wearable around the home.



NO Monthly Fees



Image 1.1: The Freedom Alert pendant offers discreet, wearable protection around the home without monthly fees.

2. PACKAGE CONTENTS

Please verify that all the following components are included in your package:

- Freedom Alert Base Unit
- Freedom Alert Wearable Pendant
- AC Power Adapter for Base Unit
- Telephone Cord
- Rechargeable Lithium-Ion Batteries (AA size, 2 included)
- Belt Clip for Pendant
- Lanyard for Pendant



Image 2.1: All included components of the Freedom Alert system.



Image 2.2: The Freedom Alert base unit and pendant.

3. SETUP INSTRUCTIONS

Follow these steps to set up your Freedom Alert system:

1. Connect the Base Unit:

- Plug the AC power adapter into the base unit's power input and then into a standard electrical outlet.
- Connect one end of the telephone cord to the 'Wall' jack on the base unit and the other end to your landline wall jack.
- If you have an existing telephone, connect it to the 'Phone' jack on the base unit.

2. Install Pendant Batteries:

- Open the battery compartment on the pendant.
- Insert one rechargeable AA Lithium-Ion battery. Ensure correct polarity.
- Place the second rechargeable battery into the charging slot on the base unit to ensure it is always

charged as a backup.

3. Program Emergency Contacts:

- Refer to the detailed programming instructions in your user manual for setting up the sequence of up to four personal contacts and/or 911. The system can be configured to call friends only, 911 only, or friends and then 911.
- Use the 'Code Learn' button on the back of the base unit to enter programming mode.

4. Test the System:

- After programming, perform a test call to ensure the system is functioning correctly and contacts are dialed in the intended order. Inform your contacts that you will be performing a test.

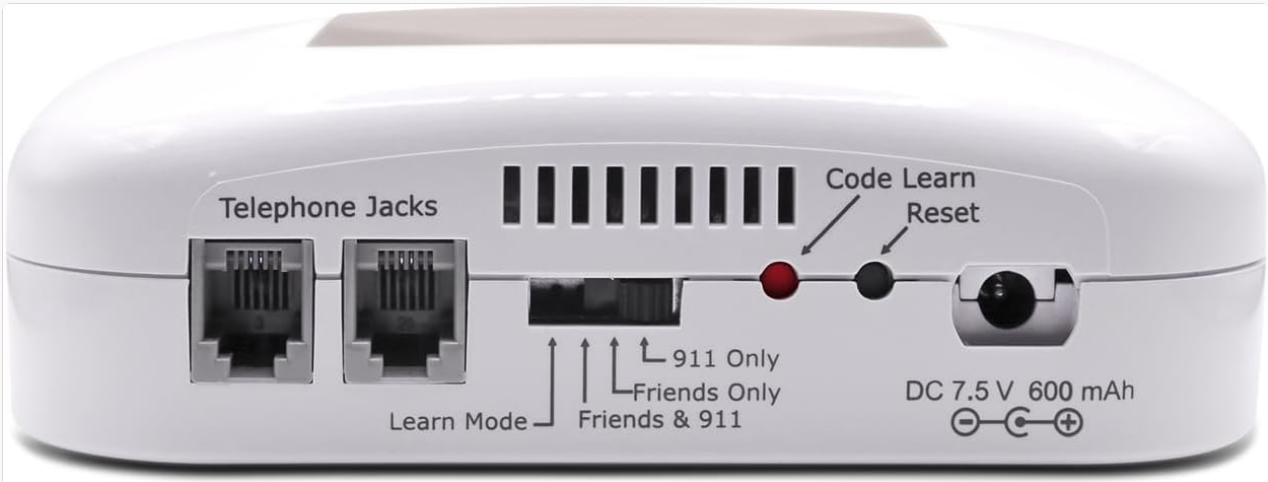


Image 3.1: Back panel of the Freedom Alert base unit with connection ports and programming controls.

4. OPERATING INSTRUCTIONS

Using your Freedom Alert pendant is straightforward:

- **Activating an Alert:** To initiate an emergency call, press and hold the large blue button on the pendant for approximately two seconds. The pendant will emit a confirmation tone, and the system will begin dialing your pre-programmed contacts in sequence.
- **Two-Way Communication:** Once a contact answers, you can speak directly through the pendant's built-in microphone and speaker. This allows for clear communication with the person on the other end, whether it's a family member or an emergency dispatcher.
- **Pendant Range:** The pendant offers a significant range, allowing you to move freely around your home and yard while maintaining connection to the base unit. The effective range is approximately 300-500 feet, covering an area equivalent to about four football fields.
- **Canceling an Alert:** If an alert is accidentally triggered or assistance is no longer needed, you can cancel the call by pressing the small black button on the side of the pendant.

 AT-HOME DEVICE

IMMEDIATE CONNECTION

The **Freedom Alert** connects instantly with friends, family, caregivers, or 911 with just **one button press**.



Landline-based



Range, about 4 football fields

Image 4.1: The Freedom Alert pendant provides immediate, landline-based connection with extensive range.

5. MAINTENANCE

- **Battery Charging:** The pendant uses a rechargeable Lithium-Ion battery. When the battery is low, the pendant will provide an audible and/or visual indicator. To charge, simply swap the low battery with the fully charged spare battery kept in the base unit's charging slot. The base unit will then charge the depleted battery. Avoid leaving the battery in the charger indefinitely once fully charged to prolong its lifespan.
- **Water Resistance:** The Freedom Alert pendant is water-resistant (IPX5 standard), making it suitable for use in environments like showers and baths. However, it is not designed for submersion.
- **Cleaning:** Clean the pendant and base unit with a soft, damp cloth. Do not use abrasive cleaners or immerse either unit in water.

 AT-HOME DEVICE

WATER RESISTANT

The **Freedom Alert** is water-resistant and reliable in slippery situations like showers, baths and rain.



Water Resistant To IPX5 Standard

Image 5.1: The Freedom Alert pendant is water-resistant for reliable use in wet conditions.

6. TROUBLESHOOTING

If you encounter issues with your Freedom Alert system, try the following solutions:

Problem	Possible Cause	Solution
No dial tone from base unit.	Telephone cord disconnected or landline service issue.	Ensure telephone cord is securely connected to both the wall jack and the base unit. Check your landline service.
Pendant not responding or low battery indicator.	Pendant battery is low or depleted.	Replace the pendant battery with the fully charged spare from the base unit. Place the depleted battery in the base unit for charging.
Emergency calls not going through.	Incorrect programming or landline issue.	Verify programming of emergency contacts. Ensure landline is active. Perform a test call.
Poor two-way communication audio.	Pendant too far from mouth or environmental noise.	Hold the pendant closer to your mouth. Move to a quieter area if possible.

7. SPECIFICATIONS

- **Model Number:** 35911
- **Brand:** LogicMark
- **Product Dimensions:** 10 x 12 x 3 inches (Base Unit); 4 ounces (Pendant)
- **Power Source:** Battery (Pendant), AC Adapter (Base Unit)
- **Batteries:** 1 AA Lithium-Ion rechargeable battery required (included)
- **Color:** White
- **Compatible Devices:** Mini wearable pendant, Base station
- **Water Resistance:** IPX5 Standard (Pendant)

8. IMPORTANT SAFETY INFORMATION

California Proposition 65 Warning: This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

Always ensure the device is properly charged and tested regularly. Keep the base unit in a central location for optimal pendant range. Do not attempt to open or repair the device yourself, as this may void the warranty and pose safety risks.

9. WARRANTY AND SUPPORT

For warranty information, please refer to the documentation included with your purchase or visit the official LogicMark website. LogicMark provides support for their products.

If you require technical assistance, have questions about your device, or need to make a warranty claim, please contact LogicMark customer service directly. Contact details can typically be found on the manufacturer's website or in your product packaging.