

## Dish VIP722K

# Dish VIP 722K Dual Tuner HD DVR Satellite Receiver User Manual

## 1. INTRODUCTION AND OVERVIEW

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The Dish VIP 722K is a high-definition Digital Video Recorder (DVR) designed for Dish Network satellite television services. This receiver features a dual tuner, allowing you to connect and record programming from two televisions simultaneously. It offers extensive recording capacity and advanced DVR functionalities for an enhanced viewing experience.

- **Dual Tuner HD DVR:** Enables recording of two programs at once or watching one while recording another.
- **Large Storage Capacity:** Provides up to 350 hours of standard definition (SD) or 55 hours of high definition (HD) recording.
- **On-Demand Access:** Offers 100 hours of on-demand shows and movies.
- **High-Definition Output:** Delivers vivid and clear picture quality, including HDMI output for optimal connection to HD televisions.
- **Pause and Replay Live TV:** Full DVR features allow control over live television broadcasts.

## 2. SETUP AND INSTALLATION

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Proper setup is crucial for the optimal performance of your VIP 722K receiver. Follow these steps carefully.

### 2.1 Unpacking the Receiver

Carefully remove all components from the packaging. Verify that all items are present:

- Dish VIP 722K HD DVR Receiver
- Remote Controls (typically two, one UHF)
- Power Cord
- HDMI Cable (may be included or purchased separately)
- Coaxial Cable



Image: The Dish VIP 722K receiver packaging, showing the box and two remote controls. Ensure all components are present upon unboxing.



Image: The Dish VIP 722K receiver box. This is the primary packaging for the unit.

## 2.2 Connecting the Receiver

### 1. Connect to Television:

- For High Definition (HD): Connect an HDMI cable from the HDMI OUT port on the VIP 722K to an HDMI IN port on your television.
- For Standard Definition (SD): Use component video (red, green, blue) and audio (red, white) cables, or a coaxial cable, if HDMI is not available.

2. **Connect to Satellite Dish:** Connect the coaxial cable(s) from your satellite dish to the SATELLITE IN ports on the back of the VIP 722K receiver. If you have a dual LNB dish, ensure both inputs are connected for dual tuner functionality.

3. **Connect Power:** Plug the power cord into the receiver and then into a wall outlet.

4. **Optional: Over-The-Air (OTA) Tuner:** If using an optional OTA module for local broadcast channels, connect your antenna to the OTA module and then connect the module to the receiver.

## 2.3 Initial Activation

After connecting all cables, turn on your television and the VIP 722K receiver. Follow the on-screen prompts for initial setup. You will likely need to contact Dish Network customer service to activate the receiver and link it to your account. Ensure the receiver is powered on and connected to the satellite signal before calling for activation.

## 3. OPERATING INSTRUCTIONS

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The VIP 722K offers a range of features for managing your television viewing and recordings.

### 3.1 Basic Navigation

- Use the **GUIDE** button on your remote to access the program guide.
- Use the **CHANNEL UP/DOWN** buttons to change channels.
- Use the **VOLUME UP/DOWN** buttons to adjust audio levels.
- The **MENU** button provides access to system settings, preferences, and other features.

### 3.2 DVR Functionality

The VIP 722K's DVR capabilities allow you to record, pause, and replay live television.

- **Recording Programs:** While watching a program, press the **RECORD** button on your remote to start recording. To schedule a recording from the guide, highlight the desired program and press **RECORD**.
- **Pausing Live TV:** Press the **PAUSE** button during live television to temporarily stop the broadcast. Press **PLAY** to resume.
- **Replaying Live TV:** Use the **REWIND** button to go back in the live buffer.
- **Accessing Recordings:** Press the **DVR** or **LIST** button to view your recorded programs.
- **Dual Tuner Operation:** The dual tuner allows you to record two different programs simultaneously, or watch one live program while recording another. You can also watch a recorded program while two live programs are recording.

### 3.3 Connecting Two Televisions

The VIP 722K supports connecting two televisions. TV1 typically uses the primary HD outputs (HDMI, Component), while TV2 uses a secondary output (often coaxial or composite video). The UHF remote control is designed to operate the receiver from a different room for TV2.

## 4. MAINTENANCE

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To ensure the longevity and optimal performance of your VIP 722K receiver, follow these maintenance guidelines.

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the receiver. Do not use liquid cleaners or abrasive materials. Ensure the receiver is unplugged before cleaning.
- **Ventilation:** Ensure the receiver has adequate ventilation. Do not block the ventilation openings on the unit. Avoid placing it in enclosed cabinets without proper airflow, as overheating can affect performance and lifespan.
- **Power Cycling:** If the receiver becomes unresponsive, try power cycling it by unplugging it from the power outlet for 30 seconds, then plugging it back in.
- **Software Updates:** The receiver will periodically download and install software updates automatically. Allow these updates to complete without interrupting power.

## 5. TROUBLESHOOTING

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This section addresses common issues you might encounter with your VIP 722K receiver.

### 5.1 No Picture or Sound

- **Check Connections:** Ensure all cables (HDMI, coaxial, power) are securely connected to both the receiver and the television.
- **Input Selection:** Verify that your television is set to the correct input source (e.g., HDMI 1, Video 2) that corresponds to the receiver's connection.
- **Power:** Confirm the receiver is powered on and its indicator lights are active.

### 5.2 Satellite Signal Loss

- **Weather Conditions:** Heavy rain or snow can temporarily disrupt satellite signals.
- **Cable Integrity:** Inspect coaxial cables for any damage or loose connections.
- **Obstructions:** Ensure there are no new obstructions (e.g., tree growth) blocking the line of sight to the satellite dish.
- **Receiver Reset:** Perform a power cycle (unplug for 30 seconds) to reset the receiver.

### 5.3 DVR Freezing or Unresponsive

- **Power Cycle:** Unplug the receiver from the power outlet for 30 seconds, then plug it back in. This often resolves temporary software glitches.
- **Ventilation:** Ensure the receiver is not overheating due to blocked vents.
- **Hard Drive Issues:** Persistent freezing, especially when accessing recordings, might indicate a hard drive issue. Contact Dish Network support if the problem persists after a power cycle.

### 5.4 Activation Problems

- **Contact Dish Network:** Activation requires direct communication with Dish Network customer service. Ensure you have your account information and the receiver's smart card number ready.
- **Receiver Status:** Confirm the receiver is powered on and receiving a satellite signal before calling for activation.

## 6. SPECIFICATIONS

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Key technical specifications for the Dish VIP 722K HD DVR receiver.

Feature	Specification
Model Number	VIP722K
Brand	Dish
Compatible Devices	Television
Product Dimensions (L x W x H)	12.5" x 16" x 5"
Item Weight	11 Pounds
Memory Storage Capacity	500 GB
Number of Channels (Tuners)	2 (Dual Tuner)
Media Format Digital Video	SD Card (for certain functions, not primary recording)
Video Input	HDMI
Recording Capacity (SD)	Up to 350 hours
Recording Capacity (HD)	Up to 55 hours
On-Demand Capacity	100 hours

## 7. WARRANTY AND SUPPORT

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For warranty claims, technical assistance, or customer support, please refer to the following information.

- **Product Warranty:** The VIP 722K receiver typically comes with a manufacturer's warranty. For specific warranty terms and duration, consult the documentation provided with your purchase or contact Dish Network directly. Note that warranty coverage may vary for factory re-manufactured units.
- **Technical Support:** For operational issues, satellite signal problems, or activation assistance, contact Dish Network customer service. Have your account details and receiver information (model number, smart card ID) ready.
- **Contact Information:** Refer to your Dish Network service agreement or visit the official Dish Network website for current customer service contact numbers and support resources.

**Important Note:** *If your unit was purchased from a third-party vendor, warranty and return policies may differ. Always verify the seller's return policy and the manufacturer's warranty terms at the time of purchase.*

