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FISCON 36431-1

FISCON Bluetooth Hands-Free System Basic-Plus User Manual

Model: 36431-1 for Audi A4 (8K/B8) & A5

1. Introduction

The FISCON Bluetooth Hands-Free System Basic-Plus is designed for seamless integration into your Audi vehicle's infotainment system. This manual provides essential information for the safe and effective use of your device, covering installation considerations, operation, and maintenance.

The system allows for convenient operation via the vehicle's existing buttons and displays comprehensive information on the FIS (Driver Information System) screen, eliminating the need for additional external control units. It supports A2DP Bluetooth audio streaming for music from your mobile phone and includes advanced phone functions.

2. Safety Information

Warning:

- This product utilizes Bluetooth technology. To prevent potential interference, avoid using this product in close proximity to other Bluetooth devices.
- Store any associated battery components in a cool, dry place.
- Do not dispose of batteries in fire.

3. Setup and Installation

The FISCON Basic-Plus system is designed for full vehicle integration. Due to the complexity of integrating into the vehicle's electrical and infotainment systems, **professional installation by a qualified technician is strongly recommended**.

Key aspects of installation include:

- Connecting the module to the vehicle's wiring harness.
- Integrating with the vehicle's MMI control logic (Concert, Symphony systems).
- Ensuring proper routing of cables and secure mounting of the module.

3.1 Initial Pairing with a Mobile Phone

After installation, follow these general steps to pair your mobile phone:

1. Ensure your vehicle's ignition is on.
2. Access the phone menu on your vehicle's FIS display or MMI system.
3. Select the option to search for new Bluetooth devices or pair a new phone.
4. On your mobile phone, enable Bluetooth and search for available devices.
5. Select the FISCON device (e.g., "FISCON Basic-Plus") from the list on your phone.
6. Confirm the pairing code displayed on both your phone and the vehicle's screen.
7. Once paired, the system will synchronize your phonebook.



Image: The compact module of the FISCON Bluetooth Hands-Free System Basic-Plus.

4. Operating Instructions

4.1 Vehicle Integration and Control

The system is operated entirely through your vehicle's existing controls:

- **Menu Navigation:** Use the vehicle's buttons (e.g., MMI controller, radio buttons) to navigate through the hands-free menu displayed on the FIS screen.
- **Multi-function Steering Wheel:** If your vehicle is equipped with a multi-function steering wheel, you can control calls and audio playback directly from the steering wheel buttons.
- **Voice Output:** All voice output, including call audio and system prompts, is routed through the vehicle's speakers.

4.2 Phone Functions

- **Phonebook Synchronization:** The system automatically synchronizes your mobile phone's phonebook, displaying names and numbers on the FIS screen.
- **Call Handling:** Incoming calls are displayed with name matching from the phonebook. You can accept or reject calls using the vehicle controls.
- **Call Lists:** Access and navigate through all call lists (dialed, received, missed) via the vehicle's display.
- **Multi-phone Connectivity:** Up to 5 mobile phones can be connected simultaneously, though only one can be active for calls at a time.

- **Audio Quality:** A digital sound processor with echo and noise cancellation ensures clear communication.

4.3 Audio Streaming (A2DP)

The system supports A2DP Bluetooth audio streaming, allowing you to play music from your mobile phone through the vehicle's sound system.

- **Music Playback:** Stream music tracks from your mobile phone directly to the vehicle's infotainment system.
- **AVRCP Control:** Control audio playback (play, pause, skip tracks) using the vehicle's buttons or multi-function steering wheel.

5. Maintenance

The FISCON Basic-Plus system is designed for maintenance-free operation once installed. However, consider the following for optimal performance:

- **Software Updates:** Periodically check the FISCON manufacturer's website for any available software updates for your module. Updates may improve compatibility or add new features.
- **Cleaning:** As the module is typically hidden, no regular cleaning is required. Avoid exposing the module to excessive moisture or extreme temperatures.
- **Vehicle Environment:** Ensure the vehicle's interior is kept clean and free from debris that could potentially affect electronic components.

6. Troubleshooting

If you encounter issues with your FISCON Basic-Plus system, try the following troubleshooting steps:

- **No Power/System Not Responding:**
  - Check vehicle's ignition status.
  - Ensure all vehicle fuses are intact.
  - If professionally installed, contact your installer for assistance.
- **Unable to Pair Mobile Phone:**
  - Ensure Bluetooth is enabled on your mobile phone.
  - Make sure the phone is in pairing mode and discoverable.
  - Delete previous pairings from both the vehicle system and your phone, then attempt to pair again.
  - Restart your mobile phone and the vehicle's infotainment system (if possible).
- **Poor Audio Quality (Calls/Music):**
  - Ensure your mobile phone is within close proximity to the vehicle.
  - Check for other active Bluetooth devices in the vicinity that might cause interference.
  - Verify that your phone's volume is adequately set.
- **Phonebook Not Synchronizing:**
  - Ensure your mobile phone grants permission for phonebook access during pairing.
  - Try re-pairing the phone.

If these steps do not resolve the issue, please contact your dealer or the FISCON support for further assistance.

7. Specifications

Feature	Detail
Model Number	36431-1
Brand	FISCON
Connectivity Technology	Bluetooth
Wireless Communication Standard	Bluetooth
Special Features	Noise Cancellation
Compatible Devices	Car stereo system, Speaker, Radio
Supported Application	A2DP Bluetooth (Spotify, YouTube, etc.)
Hardware Interface	Bluetooth
Control Method	Touch (via vehicle's MMI/buttons)
Input User Interface	Touchscreen (via vehicle's MMI)
Audio Output Type	Speaker
Audio Input	Bluetooth
Audio Output Mode	Stereo
Number of Channels	1
Power Source	Vehicle Electrical System (Battery not included)
Package Dimensions	24.8 x 16 x 4.8 cm; 400 g

8. Compatibility

The FISCON Bluetooth Hands-Free System Basic-Plus is compatible with the following Audi vehicles and infotainment systems:

8.1 Compatible Vehicles

- Audi A4 (8K)
- Audi A5 (8T)
- Audi A5 (8F) Cabrio (from software index 1.69)
- Audi Q5 (8R)

8.2 Compatible Radio and Navigation Systems (with MMI control logic)

- Concert
- Symphony

8.3 Incompatible Systems

This system is **not compatible** with the following radio and navigation systems:

- MMI High & Navigation systems

9. Warranty and Support

For information regarding product warranty, please refer to the documentation provided at the time of purchase or contact your retailer. For technical support, installation queries, or further assistance, please reach out to the manufacturer or your authorized FISCON dealer.

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