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› [SanDisk MobileMate MS+ USB 2.0 Mobile Card Reader/Writer \(SDDR-107-A10M\) User Manual](#)

## Sandisk SDDR-107-A10M

# SanDisk MobileMate MS+ USB 2.0 Mobile Card Reader/Writer (SDDR-107-A10M) User Manual

Model: SDDR-107-A10M

## 1. INTRODUCTION

This manual provides instructions for the SanDisk MobileMate MS+ USB 2.0 Mobile Card Reader/Writer, model SDDR-107-A10M. This device facilitates the transfer of files between various memory cards and your computer. It supports Memory Stick, Memory Stick Duo, Memory Stick PRO, and Memory Stick PRO Duo formats, offering a Hi-Speed USB 2.0 interface for efficient data transfer.

## 2. PACKAGE CONTENTS

Verify that all items are present in your package:

- SanDisk MobileMate MS+ USB 2.0 Mobile Card Reader/Writer (SDDR-107-A10M)
- 3-inch type Installation CD
- USB extension cable
- Clear protective caps (2)



Figure 2.1: SanDisk MobileMate MS+ Card Reader, USB extension cable, and protective caps.

## 3. SETUP

### 3.1 System Requirements

Ensure your computer meets the following minimum requirements:

- **PC:** Windows 98SE/ME/2000/XP, supported memory cards, USB 2.0 port (for Hi-Speed transfer), CD-ROM drive.
- **Macintosh:** Mac OS 9.2.x+, OS X v10.1.2+, supported memory cards, USB 2.0 port (for Hi-Speed transfer), CD-ROM drive.

### 3.2 Driver Installation

1. Insert the provided 3-inch Installation CD into your computer's CD-ROM drive.
2. Follow the on-screen instructions to install any necessary drivers or the TransferMate application.
3. If prompted, restart your computer after installation.

### 3.3 Connecting the Card Reader

1. Locate an available USB port on your computer.
2. Plug the SanDisk MobileMate MS+ directly into the USB port. If the port is difficult to access or crowded, use the provided USB extension cable.
3. Your computer should detect the device automatically.

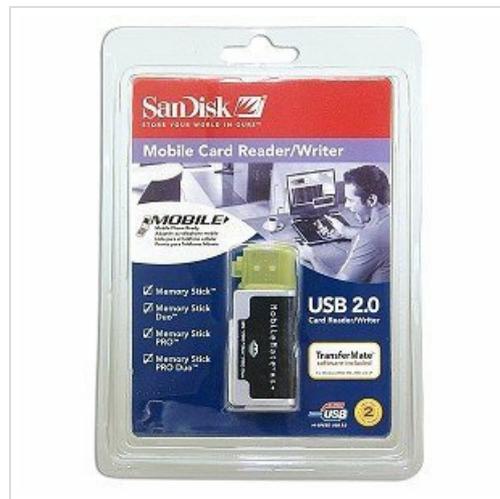


Figure 3.1: SanDisk MobileMate MS+ Card Reader with protective cap.

## 4. OPERATING INSTRUCTIONS

### 4.1 Inserting a Memory Card

1. Identify the correct slot on the MobileMate MS+ for your memory card type (Memory Stick, Memory Stick Duo, Memory Stick PRO, or Memory Stick PRO Duo).
2. Gently insert the memory card into the appropriate slot until it is fully seated. Do not force the card.

### 4.2 Accessing Files

1. Once the card reader is connected and a memory card is inserted, your computer should recognize it as a removable drive.
2. Open "My Computer" (Windows) or "Finder" (Mac) and locate the new removable drive.
3. Double-click the drive icon to view the contents of the memory card.

### 4.3 Transferring Files

- **Using Drag-and-Drop:** Select the files or folders you wish to transfer from the memory card and drag them to a desired location on your computer's hard drive. Conversely, drag files from your computer to the memory card drive to transfer them to the card.
- **Using TransferMate Application:** If installed, launch the TransferMate application for additional features such as easy transfer, printing, emailing, and displaying images. Refer to the TransferMate application's help documentation

for detailed instructions.

## 4.4 Safely Removing the Device

Before disconnecting the MobileMate MS+ from your computer, always safely eject the device to prevent data corruption:

- **Windows:** Click the "Safely Remove Hardware" icon in the system tray, then select the MobileMate MS+ device. Wait for the "Safe to Remove Hardware" message.
- **Macintosh:** Drag the removable drive icon to the Trash or right-click (Control-click) the drive icon and select "Eject."

Once safely ejected, you can physically disconnect the card reader from the USB port.

## 5. MAINTENANCE

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the exterior of the card reader. Do not use liquid cleaners or solvents.
- **Storage:** When not in use, store the MobileMate MS+ with its protective caps in a clean, dry environment away from extreme temperatures and direct sunlight.
- **Handling:** Avoid dropping the device or subjecting it to strong impacts.

## 6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Device not recognized by computer.	<ul style="list-style-type: none"><li>• Loose USB connection.</li><li>• Missing or corrupted drivers.</li><li>• Faulty USB port.</li><li>• Memory card not inserted correctly.</li></ul>	<ul style="list-style-type: none"><li>• Ensure the card reader is firmly plugged into the USB port.</li><li>• Try a different USB port on your computer.</li><li>• Reinstall drivers from the provided CD or SanDisk's website.</li><li>• Ensure the memory card is fully and correctly inserted.</li><li>• Restart your computer.</li></ul>
Slow data transfer speeds.	<ul style="list-style-type: none"><li>• Connected to a USB 1.1 port.</li><li>• System resource contention.</li></ul>	<ul style="list-style-type: none"><li>• Ensure the card reader is connected to a Hi-Speed USB 2.0 port.</li><li>• Close other demanding applications during transfer.</li></ul>
Cannot read or write to memory card.	<ul style="list-style-type: none"><li>• Memory card is damaged or corrupted.</li><li>• Memory card is write-protected.</li><li>• Incompatible memory card type.</li></ul>	<ul style="list-style-type: none"><li>• Test the memory card in another device if possible.</li><li>• Check if the memory card has a physical write-protect switch and ensure it is in the unlocked position.</li><li>• Verify that your memory card type (Memory Stick, Duo, PRO, PRO Duo) is supported by this reader.</li></ul>

## 7. SPECIFICATIONS

<b>Model Number</b>	SDDR-107-A10M
<b>Product Dimensions</b>	6.1 x 4.8 x 1.2 inches (approximate)

<b>Item Weight</b>	2.89 ounces (approximate)
<b>Connectivity Technology</b>	USB Type A
<b>Interface</b>	Hi-Speed USB 2.0 (compatible with USB 1.1)
<b>Supported Media Types</b>	Memory Stick, Memory Stick Duo, Memory Stick PRO Duo, Memory Stick Pro
<b>Color</b>	Black
<b>Regulatory Approvals</b>	FCC, CE, C-Tick

## 8. WARRANTY AND SUPPORT

For information regarding product warranty, technical support, or service, please refer to the documentation included with your purchase or visit the official SanDisk website. Contact information for customer support can typically be found on the manufacturer's website.

**Manufacturer:** SanDisk