Emerson EM7000

Emerson EM7000 DECT 6.0 Cordless Phone User Manual

Model: EM7000

1. Introduction

This user manual provides comprehensive instructions for the setup, operation, and maintenance of your Emerson EM7000 DECT 6.0 Cordless Phone. Designed for reliable communication, this digital cordless phone offers hands-free operation and essential calling features for both home and office environments.



Figure 1: Emerson EM7000 DECT 6.0 Cordless Phone in charging cradle.

The Emerson EM7000 is a digital cordless phone system that supports up to 4 handsets, with one handset included in the standard package. It features a dot matrix display for clear caller information, along with mute, redial, and flash functions for efficient call management. Adjustable handset and speaker volume controls ensure optimal audio, and a 50-name/number phone book allows for convenient contact storage. The phone also offers selectable ringtones with adjustable volume.

2. Features Overview

- Digital Cordless Phone supports up to 4 handsets (includes 1 handset).
- Allows hands-free operation anywhere.
- Dot matrix display for reliable view.
- Mute, redial, & flash functions.
- Handset & speaker volume control.
- Selectable ringtones with adjustable volume control.
- 50 name/number phone book.

Your browser does not support the video tag.

Video: Overview of the Emerson EM7000 DECT 6.0 Cordless Phone, highlighting its features and ease of use in various environments.

3. Package Contents

Verify that all items are present in your package:

- 1 x Emerson EM7000 Cordless Handset
- 1 x Base Support/Charging Cradle
- 1 x User Guide
- 1 x Warning Card
- 1 x Connection Cord (Telephone Line Cord)
- 1 x ETL Listed Power Adapter
- 2 x AAA Rechargeable Batteries

4. Setup

4.1 Battery Installation

1. Locate the battery compartment on the back of the handset.
2. Open the battery compartment cover.
3. Insert the two supplied AAA rechargeable batteries, observing the correct polarity (+ and -).
4. Close the battery compartment cover securely.

4.2 Connecting the Base Unit

1. Connect one end of the telephone line cord to the LINE jack on the base unit.
2. Connect the other end of the telephone line cord to your telephone wall jack.
3. Plug the small end of the ETL listed power adapter into the DC IN 6V jack on the base unit.
4. Plug the large end of the power adapter into a standard electrical outlet.

4.3 Initial Charging

Place the handset in the charging cradle. Ensure the handset is properly seated and the charging indicator on the handset or base lights up. For optimal battery performance, charge the handset for at least 12-16 hours before its first use, even if the display indicates a full charge.

5. Operating Instructions

5.1 Making a Call

1. Pick up the handset from the base or press the **TALK** button.
2. Listen for a dial tone.
3. Dial the desired phone number using the keypad.
4. To end the call, place the handset back on the base or press the **END** button.

5.2 Receiving a Call

When the phone rings, pick up the handset or press the **TALK** button to answer the call.



Figure 2: User demonstrating the use of the Emerson EM7000 cordless phone.

5.3 Adjusting Volume

During a call, use the **UP** and **DOWN** arrow buttons on the handset to adjust the earpiece or speakerphone volume.

5.4 Using the Phone Book

1. Press the **MENU/OK** button.
2. Navigate to "Phone Book" using the arrow buttons and press **MENU/OK**.
3. You can add, edit, or delete entries, or search for a contact to dial.

5.5 Mute, Redial, and Flash Functions

- **Mute:** Press the **MUTE** button during a call to temporarily silence your microphone. Press again to unmute.
- **Redial:** Press the **REDIAL** button to call the last dialed number.
- **Flash:** Use the **FLASH** button for call waiting or transferring calls (requires service from your telephone provider).

6. Maintenance

6.1 Cleaning

Wipe the phone and base unit with a soft, damp cloth. Do not use abrasive cleaners or solvents. Ensure no liquid enters the phone's openings.

6.2 Battery Care

To prolong battery life, always return the handset to the charging cradle when not in use. If the phone will not be used for an extended period, remove the batteries to prevent leakage.

7. Troubleshooting

Problem	Possible Cause	Solution
No dial tone	Telephone line cord is not connected properly.	Ensure the telephone line cord is securely plugged into the base unit and the wall jack.
Handset not charging	Handset not properly seated in cradle; power adapter not connected.	Ensure the handset is correctly placed in the charging cradle. Check that the power adapter is plugged into the base and a working electrical outlet.
Poor sound quality/static	Out of range; interference from other electronic devices.	Move closer to the base unit. Move the phone away from other electronic devices (e.g., Wi-Fi routers, microwaves).
Cannot make/receive calls	No telephone service; batteries low.	Check your telephone service. Ensure batteries are fully charged.

8. Specifications

- **Model:** EM7000
- **Product Dimensions:** 3.5 x 3 x 6.5 inches
- **Item Weight:** 9.8 ounces (0.61 Pounds)
- **Manufacturer:** Southern Telecom
- **Batteries:** 2 AAA rechargeable batteries (included)
- **Color:** Black

- **Telephone Type:** Cordless
- **Power Source:** Battery Powered
- **Dialer Type:** Single Keypad
- **Answering System Type:** Digital
- **Conference Call Capability:** 3 way



Figure 3: The Emerson EM7000 cordless phone seamlessly integrated into a home environment.

9. Warranty and Support

For warranty information and technical support, please refer to the warranty card included in your product package or contact Emerson customer service directly. Keep your purchase receipt as proof of purchase for any warranty claims.
For further assistance, please visit the official Emerson website or contact their customer support line.

© 2023 Emerson. All rights reserved.