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› [Cat Mate 3-Level, 70 fl. oz. Pet Fountain - BPA and BHT Free with 3-Stage Filter and Low Voltage Pump 4.37 lb](#)

Cat Mate 335

Cat Mate 3-Level Pet Fountain Instruction Manual

Model: 335



INTRODUCTION

The Cat Mate 3-Level Pet Fountain is designed to provide your pets with a continuous supply of fresh, filtered water. Its multi-level design caters to various pet sizes and preferences, encouraging hydration which is vital for their health. This fountain features a 3-stage filtration system and a low-voltage pump for quiet and efficient operation. Made from BPA and BHT-free materials, it ensures a safe drinking experience for your beloved companions.

IMPORTANT SAFETY INFORMATION

- For indoor household use only.
- Always unplug the fountain from the power outlet before cleaning or performing any maintenance.
- Do not allow the pump to run dry; ensure the water level is always above the minimum mark.
- Keep the power cord away from chewing pets.
- Do not immerse the power adapter in water.
- Regularly inspect the fountain and power cord for any damage. Discontinue use if damaged.

PARTS LIST

Before assembly, ensure all parts are present and undamaged:

- Fountain Base (Lower Bowl)
- Upper Fountain Unit (with multiple drinking levels)
- Low Voltage Pump
- 3-Stage Filter Cartridge
- Power Adapter
- Cleaning Brush

SETUP INSTRUCTIONS

1. **Clean All Parts:** Thoroughly wash all fountain components (base, upper unit, pump, filter housing) with warm, soapy water before first use. Rinse well.



Figure 1: Assembled Cat Mate Pet Fountain.

2. **Prepare the Filter:** Rinse the 3-stage filter cartridge under cool running water for 30 seconds to remove any loose carbon dust. This is a crucial step for optimal filtration.



Figure 2: Dual action filter, capturing pet hair and dirt, and removing chlorine.

- 3. Install the Filter and Pump:** Place the rinsed filter cartridge into its designated slot in the fountain base. Ensure the pump is securely attached to the bottom of the upper fountain unit, and the power cord is routed through the designated channel.



Figure 3: Internal view showing the pump and filter installation.

4. **Assemble the Fountain:** Carefully place the upper fountain unit onto the base, ensuring it sits firmly and the pump's outlet aligns with the water flow channel.
5. **Fill with Water:** Fill the fountain with fresh water up to the MAX fill line indicated on the side of the base. Do not overfill. Ensure the water level is always above the minimum mark to prevent pump damage.

Multi tier to give your cat a choice of drinking options

For cats that don't like to crouch down

For playful cats that enjoy a waterfall

For cats that like lots of room for their whiskers



Figure 4: Side view of the fountain, highlighting the water level indicators.

6. **Connect Power:** Connect the power adapter to the fountain's power cord, then plug the adapter into a standard electrical outlet. The fountain should begin operating immediately.

OPERATING INSTRUCTIONS

Once assembled and plugged in, the Cat Mate Pet Fountain will continuously circulate water, providing fresh hydration for your pets. The multi-level design offers various drinking options:

- **Upper Level:** Ideal for cats who prefer to drink from a higher position or from flowing water.
- **Lower Reservoir:** Appealing to pets who prefer to drink from a wider, more open surface, allowing for comfortable whisker clearance.



Figure 5: Multi-tier design provides various drinking options for pets.

Monitor the water level daily and refill as needed to ensure continuous operation and prevent pump damage. The fountain is designed for quiet operation, but a slight trickling sound may be audible, which can encourage pets to drink.



Figure 6: A cat comfortably drinking from the fountain.



Figure 7: The fountain is also suitable for small dogs.

MAINTENANCE

Daily Maintenance:

- Check the water level and refill as necessary.
- Remove any visible debris (pet hair, food particles) from the water.

Weekly Cleaning:

1. Unplug the fountain from the power outlet.
2. Disassemble all components: base, upper unit, pump, and filter.
3. Wash the fountain base and upper unit. These parts are dishwasher safe (top rack recommended). For hand washing, use warm, soapy water and rinse thoroughly.
4. Clean the pump: Disassemble the pump by removing the cover and impeller. Use the provided cleaning brush to remove any debris, hair, or mineral buildup from the impeller and inside the pump housing. Rinse all pump parts thoroughly.
5. Reassemble the pump and fountain.

Filter Replacement:

The 3-stage filter cartridge should be replaced approximately every 4 weeks, or more frequently if you have multiple pets or notice reduced water flow. Replacement filters are available separately.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Fountain not running / No water flow	Not plugged in. Power outage. Pump is clogged or dirty. Water level is too low.	Ensure power adapter is securely plugged into outlet and fountain. Check household circuit breaker. Clean the pump thoroughly (refer to Maintenance section). Refill water to the MAX line.
Fountain is noisy	Water level is too low. Pump is dirty or has air trapped. Fountain not on a level surface.	Refill water to the MAX line. Clean the pump and ensure no air bubbles are trapped. Place fountain on a flat, stable surface.
Water tastes bad / Odor	Filter needs replacement. Fountain needs cleaning.	Replace the filter cartridge. Perform a thorough cleaning of all fountain components.

SPECIFICATIONS

- Brand:** Cat Mate
- Model:** 335
- Capacity:** 70 fl. oz. (approximately 2.07 liters)
- Material:** BPA and BHT Free Plastic
- Dimensions:** 10.5" L x 6.75" W x 8.75" H
- Item Weight:** 1 Pounds
- Filtration:** 3-Stage Filter
- Pump:** Low Voltage, Energy-Efficient
- Dishwasher Safe:** Bowls (top rack)

WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the manufacturer's official website or contact their customer service department. Keep your purchase receipt as proof of purchase.

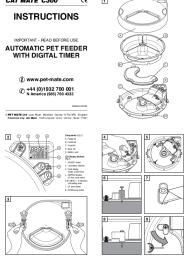
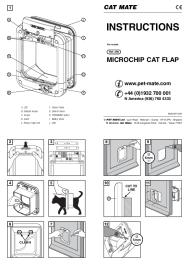
Manufacturer: Ani Mate Inc



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