

AT&T CL4939

AT&T CL4939 Corded Phone with Digital Answering System User Manual

Model: CL4939

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your AT&T CL4939 Corded Phone with Digital Answering System. This device is designed for reliable landline communication, featuring an extra-large tilt display, large buttons for ease of use, and an integrated digital answering system.



Image of the AT&T CL4939 corded phone, showing its white handset, large keypad, and green backlit display with caller ID information.

PACKAGE CONTENTS

Ensure all items are present in your package:

- Handset
- Telephone Base
- Power Adapter
- Handset Cord
- Telephone Line Cord

- User Manual (this document)

SETUP

1. Connecting the Phone

1. Connect the coiled handset cord to the handset and to the jack on the left side of the telephone base.
2. Plug one end of the telephone line cord into the TEL LINE jack on the back of the telephone base and the other end into a telephone wall jack.
3. Plug the small end of the power adapter into the DC IN 9V jack on the back of the telephone base. Plug the large end into a standard electrical outlet.

2. Battery Installation

The phone requires 2 AA batteries (not included) for certain functions, such as maintaining the clock and caller ID memory during a power outage. Install the batteries into the compartment on the underside of the base, observing polarity.

3. Initial Setup (Date and Time)

After connecting the power, the display may prompt you to set the date and time. Follow the on-screen instructions or refer to the detailed programming section in the full user manual for setting the clock, which is essential for accurate time-stamping of answering system messages.

OPERATING INSTRUCTIONS

Making and Receiving Calls

- **To Make a Call:** Lift the handset or press the **SPEAKER** button, then dial the number.
- **To Receive a Call:** Lift the handset or press the **SPEAKER** button when the phone rings.
- **To End a Call:** Place the handset back on the base or press the **SPEAKER** button again if using speakerphone.

Using the Speakerphone

Press the **SPEAKER** button to activate the speakerphone function for hands-free conversations. Press it again to switch back to the handset or to end the call.

Caller ID and Call Waiting

When you subscribe to Caller ID service, the caller's name and number will appear on the extra-large tilt display. The phone stores up to 50 names and numbers in its Caller ID history. Use the **UP/DOWN** arrow buttons to scroll through the call log.

Digital Answering System

The integrated digital answering system can record up to 19 minutes of messages. It features a time and date stamp for each recorded message.

- **Recording Outgoing Message (OGM):** Access the menu to record a personalized outgoing message that callers will hear.
- **Playing Messages:** Press the **PLAY/STOP** button on the base to listen to new or old messages.
- **Deleting Messages:** During message playback, press the **DELETE** button to remove the current message.

Speed Dial

The phone supports 10-number speed dial. Refer to the full user manual for instructions on programming and using speed dial entries.

Volume Control

Adjust the volume for the handset, speakerphone, and ringer using the dedicated volume controls on the phone base.

Maintenance

To ensure optimal performance and longevity of your AT&T CL4939 phone:

- **Cleaning:** Wipe the phone with a soft, slightly damp cloth. Do not use cleaning sprays or harsh chemicals.
- **Placement:** Avoid placing the phone in direct sunlight, near heat sources, or in areas with excessive moisture.
- **Cords:** Ensure all cords are securely connected and not tangled or pinched.

Troubleshooting

If you encounter issues with your phone, try the following solutions:

- **No Dial Tone:** Check all cable connections. Ensure the telephone line cord is securely plugged into both the phone base and the wall jack.
- **Display Shows "Set Clock":** This typically occurs after a power outage. Re-enter the date and time settings as described in the Initial Setup section.
- **Buttons Unresponsive:** Ensure you are pressing the buttons firmly and precisely. Some users report that the large buttons require a deliberate press.
- **Poor Sound Quality:** Check the handset and speakerphone volume settings. Ensure the telephone line cord is not damaged. If using a splitter, try connecting the phone directly to the wall jack.
- **Answering System Not Recording:** Verify that the answering system is turned ON. Check for sufficient recording time available.
- **Caller ID Not Displaying:** Ensure you are subscribed to Caller ID service from your telephone service provider.

For more detailed troubleshooting, refer to the complete user manual or contact AT&T customer support.

Specifications

Brand	AT&T
Model Number	CL4939 (4939)
Product Dimensions	8.75 x 3.25 x 8.2 inches
Item Weight	2 pounds
Color	White
Telephone Type	Analog
Power Source	Corded Electric
Answering System Type	Digital
Batteries Required	2 AA batteries (for clock/memory retention)
Multiline Operation	Multi-Line Operation

Warranty and Support

Your AT&T CL4939 Corded Phone is covered by a manufacturer's warranty. For specific warranty details, please refer to the warranty card included with your product or visit the official AT&T website. For technical support or service inquiries, please contact AT&T customer service through their official channels.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question