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## HSI PROFESSIONAL E038

# HSI Professional Glider Ceramic Flat Iron Hair Straightener User Manual

Model: E038 | Brand: HSI PROFESSIONAL

## 1. INTRODUCTION

Thank you for choosing the HSI Professional Glider Ceramic Flat Iron. This versatile styling tool is designed to provide professional-quality results, allowing you to straighten, flip, and curl your hair with ease. Featuring advanced HeatBalance technology and tourmaline-infused ceramic plates, it ensures even heat distribution and helps reduce frizz for a smooth, shiny finish. Please read this manual thoroughly before use to ensure safe and optimal performance of your device.

## 2. IMPORTANT SAFETY INFORMATION

To reduce the risk of burns, electrocution, fire, or injury to persons, please observe the following safety precautions:

- **DANGER:** Always unplug the appliance immediately after using.
- Do not use while bathing or in a shower.
- Do not place or store appliance where it can fall or be pulled into a tub or sink.
- Do not place in or drop into water or other liquid.
- Do not reach for an appliance that has fallen into water. Unplug immediately.
- **WARNING:** Close supervision is necessary when this appliance is used by, on, or near children or individuals with certain disabilities.
- Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- Never operate this appliance if it has a damaged cord or plug, if it is not working properly, or if it has been dropped or damaged, or dropped into water.
- Keep the cord away from heated surfaces. Do not wrap the cord around the appliance.
- Never use while sleeping.
- Never drop or insert any object into any opening.
- Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being

administered.

- Do not use an extension cord with this appliance.
- This appliance is hot when in use. Do not let eyes or bare skin touch heated surfaces.
- Do not place the heated appliance directly on any surface while it is hot or plugged in. Use the included heat-resistant pouch.
- Always store the appliance in a location free from moisture.

### 3. PRODUCT FEATURES

The HSI Professional Glider is engineered with advanced features to deliver exceptional hair styling results:

- **One Tool Does It All:** Designed for versatility, this flat iron allows you to straighten, flip, and curl your hair, reducing the need for multiple styling tools.
- **8 HeatBalance Micro-Sensors:** Integrated micro-sensors continuously regulate and evenly distribute heat across the ceramic plates, minimizing heat exposure and requiring fewer passes for desired results.
- **Tourmaline Ceramic Plates:** The plates are infused with tourmaline crystal ions, which generate a high volume of negative ions. These negative ions help to seal the hair cuticle, reduce frizz, and allow smaller water molecules to penetrate the hair, resulting in shinier, silkier hair.
- **Total Temperature Control:** Easily adjust the temperature settings from 140°F to 450°F (60°C to 232°C) to match your specific hair type and styling needs.
- **Floating Plates:** The flexible floating plates ensure full contact with your hair, providing consistent pressure and heat for smooth gliding and effective styling.
- **Worldwide Dual-Voltage:** With automatic dual voltage (110V-220V), this flat iron is perfect for international travel, allowing you to achieve your perfect look anywhere in the world.
- **Professional 360° Swivel Cord:** The tangle-free swivel cord provides flexibility and ease of use during styling.

HSI  
PROFESSIONAL

# Salon Model Glider

Ceramic Flat Iron Hair Straightener

Straightens  
Flips and Curls

**One Tool  
Does It All**

**Easy Storage  
and On-the-Go  
Styling**

**Protects  
Your Hand**

**Helpful  
Tips**



*Image: The HSI Professional Glider Ceramic Flat Iron, showcasing its ability to straighten, flip, and curl hair, along with the included silk pouch for easy storage and the protective glove.*

# Expertly Constructed

## Using Tourmaline Ceramic Plates



Ceramic Is Built  
for Durability and  
Lasting Results



Tourmaline  
Infusion Reduces  
Frizz by Generating  
Negative Ions



*Image: A detailed view of the Glider's tourmaline ceramic plates, highlighting their durable construction and frizz-reducing negative ion technology.*

Uses 8  
Micro-Sensors  
with HeatBalance  
Technology



*Image: The flat iron's plates illustrating the 8 HeatBalance Micro-Sensors, which ensure even heat distribution for consistent styling results.*

# Total Control in Matching the Heat to Your Hair Type

Iron Heats up Quickly and Temperature Can Be Adjusted Between **140-450°F**

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**Professional,  
360° Swivel Cord**



*Image: A close-up of the temperature control dial, allowing precise heat adjustment, and the professional 360° swivel cord for flexible use.*

## 4. SETUP

- 1. Unpack Contents:** Carefully remove the HSI Professional Glider flat iron and all accessories from the packaging. Verify that all items are present: the flat iron, heat-resistant glove, silk storage pouch, HSI Style Guide, and a sample of Argan Oil Treatment.
- 2. Inspect Device:** Before first use, inspect the flat iron for any visible damage to the plates, casing, or power cord. Do not use if any damage is observed.
- 3. Plug In:** Insert the power plug into a standard electrical outlet. The Glider features worldwide dual-voltage (110V-220V) and will automatically adjust to the local voltage.
- 4. Power On:** Locate the ON/OFF switch or temperature dial on the side of the iron. Turn the dial to the desired temperature setting to power on the device. The indicator light will illuminate.

## 5. OPERATING INSTRUCTIONS

For best results, ensure your hair is clean, dry, and detangled before styling. It is highly recommended to apply a heat protectant spray to your hair prior to using any heat styling tool.

### Temperature Selection:

The HSI Glider heats up quickly. Select the appropriate temperature for your hair type:

- **140°F - 300°F (60°C - 150°C):** For fine, thin, or damaged hair.
- **300°F - 375°F (150°C - 190°C):** For normal, medium, or wavy hair.
- **375°F - 450°F (190°C - 232°C):** For thick, coarse, or very curly hair.

### Styling Techniques:

Always wear the included heat-resistant glove on the hand that will be guiding the hair or holding the ends of the hair section.

1. **Preparation:** Divide your hair into small, manageable sections (approximately 1-2 inches wide). Clip up the sections you are not working on.
2. **Straightening:** Place a section of hair between the plates, close to the roots. Gently clamp the iron and glide it slowly and smoothly down the hair section from root to tip. Repeat if necessary, but try to achieve results in one or two passes to minimize heat exposure.
3. **Curling/Waving:** For curls, place a section of hair between the plates, about halfway down the length. Rotate the iron 180 degrees away from your face, then slowly pull the iron downwards through the hair, maintaining the rotation. The speed of your pull will determine the tightness of the curl. For waves, use a similar technique but pull the iron faster.
4. **Flipping Ends:** For a subtle flip, straighten the hair as usual, but as you reach the ends, gently turn the iron upwards or downwards to create the desired curve.
5. **Finishing:** Once styling is complete, turn the temperature dial to OFF and unplug the iron from the power outlet. Allow the iron to cool completely before storing.

## 6. MAINTENANCE AND CARE

Proper care will extend the life of your HSI Professional Glider:

- **Cleaning:** Ensure the flat iron is unplugged and completely cool before cleaning. Wipe the plates and exterior with a soft, damp cloth. Do not use abrasive cleaners or harsh chemicals. Do not immerse the appliance in water.
- **Storage:** Always allow the iron to cool down completely before storing. Store it in the included silk storage pouch to protect the plates and casing from scratches and dust. Do not wrap the power cord tightly around the appliance, as this can damage the cord.
- **Cord Care:** Regularly check the power cord for any signs of damage. If the cord becomes twisted during use, straighten it periodically.

## 7. TROUBLESHOOTING

If you encounter issues with your HSI Professional Glider, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Iron does not heat up.	Not plugged in; Power outlet issue; Device not turned on; Internal fault.	Ensure plug is fully inserted. Test outlet with another device. Turn temperature dial to desired setting. If problem persists, contact customer support.
Uneven heating or poor styling results.	Plates are dirty; Hair section too large; Incorrect temperature setting.	Clean plates when cool. Use smaller hair sections. Adjust temperature according to hair type.
Hair is pulling or snagging.	Hair is tangled; Plates are not clean; Improper technique.	Ensure hair is thoroughly detangled before use. Clean plates. Glide the iron smoothly without stopping.
Indicator light not working.	Bulb failure; Internal wiring issue.	If the iron still heats, it may be a minor issue. If not, contact customer support.

If you experience any issues not listed here, or if the suggested solutions do not resolve the problem, please contact HSI Professional Customer Support.

## 8. SPECIFICATIONS

- **Model Number:** E038
- **Material:** Ceramic Tourmaline
- **Temperature Range:** 140°F - 450°F (60°C - 232°C)
- **Voltage:** Dual 110V / 220V (Worldwide Compatible)
- **Product Benefits:** Straightening, Curling, Hair Styling
- **Manufacturer:** HSI Professional
- **UPC/GTIN:** 804879103509

## 9. WARRANTY AND SUPPORT

Your HSI Professional Glider Ceramic Flat Iron comes with a **1-Year Limited Warranty** from the date of purchase. This warranty covers manufacturing defects and workmanship under normal use.

The warranty does not cover damage resulting from misuse, accident, alteration, neglect, or use with unauthorized attachments. Please retain your proof of purchase for warranty claims.

### Customer Support:

For warranty service, technical assistance, or any questions regarding your HSI Professional Glider, please visit the official HSI Professional website or contact their customer support team directly. Contact information can typically be found on the product packaging or the HSI Style Guide included with your purchase.

