

Perfect Fit LVPK-2

Perfect Fit SoftHeat Smart Heated Electric Mattress Pad

User Manual - Model LVPK-2

Brand: Perfect Fit

1. INTRODUCTION

This manual provides essential instructions for the safe and effective use of your Perfect Fit SoftHeat Smart Heated Electric Mattress Pad. This low-voltage mattress pad is designed to provide warmth and comfort, featuring patented Safe & Warm technology for enhanced safety and energy efficiency. Please read all instructions carefully before use and retain this manual for future reference.

2. SAFETY INFORMATION

- The patented Safe & Warm low-voltage technology converts standard 120-volt AC home current into non-hazardous low voltage DC current (less than 25 volts), similar to a battery.
- This technology ensures warmth, protection, and safety, even if the pad becomes wet.
- The product is safe for use around pets.
- Features an automatic shut-off after 10 hours for safety and power conservation.
- Includes built-in over-temperature protection for additional safety.
- Always unplug the controller before washing the mattress pad.
- Do not use with a generator or power inverter.

3. PACKAGE CONTENTS

- 1 x Perfect Fit SoftHeat Smart Heated Electric Mattress Pad (King size: 78" x 80" x 10")
- 2 x 10-setting computerized controllers (for King size, providing dual heating zones)
- 1 x Power supply box

4. SETUP INSTRUCTIONS

1. **Unpack:** Carefully remove the mattress pad and controllers from the packaging.
2. **Position the Pad:** Place the mattress pad directly on your mattress, ensuring it is centered and smooth. The fitted skirt should securely hold it in place.
3. **Connect Controllers:** For King size, connect each controller to its respective port on the mattress pad. Ensure the connections are firm. The King size pad is divided into two separate zones, each controlled independently.
4. **Connect Power Supply:** Plug the power supply box into a standard 120-volt AC wall outlet. Do not use extension cords or power strips.
5. **Route Cords:** Arrange the cords to avoid tripping hazards and ensure they are not pinched or tangled.



This image shows the Perfect Fit SoftHeat Smart Heated Electric Mattress Pad installed on a King-sized bed. The white mattress pad covers the entire bed, and a single controller is visible on the right side of the bed, near the edge. The bed is made with white sheets and pillows, and a wooden headboard is visible. A nightstand with a lamp and book is to the left.

5. OPERATING INSTRUCTIONS

1. **Power On:** Press the ON/OFF button on the controller to turn on the mattress pad. The backlit display will illuminate.
2. **Adjust Temperature:** Use the rotary dial to select your desired heat setting from 1 to 10. The display will show the selected level.
3. **Pre-Heat Feature:** The pad features an automatic pre-heat and hold function. When turned on, it will warm up on the highest setting (HI) until it reaches your pre-set temperature, then adjust to maintain that level.
4. **Dual Controls (King Size):** Each side of the King-sized mattress pad has its own controller, allowing individual temperature adjustment for personalized comfort.
5. **Automatic Shut-Off:** For safety and energy conservation, the mattress pad will automatically shut off after 10 hours of continuous operation.

6. **Power Off:** Press the ON/OFF button again to turn off the mattress pad. The display will turn off.



A close-up view of the controller for the Perfect Fit SoftHeat Smart Heated Electric Mattress Pad. It features a large rotary dial for temperature adjustment, a digital display showing the current heat setting, and an on/off button. The controller is white with a dark gray dial and blue accents, and has the 'Safe & Warm Technology' logo.

This video provides an overview of the Safe & Warm Low Voltage Technology used in Perfect Fit heated bedding products, including mattress pads. It highlights features such as custom heat settings, automatic shut-off, machine washability, energy efficiency, and the ultra-thin, undetectable wires. The video also demonstrates the easy-to-use controller and explains how the low-voltage technology ensures safety, even in the presence of moisture, and is safe for pets. It further illustrates the dual heating zones for Queen and King sizes and emphasizes the importance of unplugging the controller before washing.

6. CARE AND MAINTENANCE

The Perfect Fit SoftHeat Smart Heated Electric Mattress Pad is designed for easy care.

- **Washing:** The 233 thread-count 80% polyester/20% cotton dobby stripe shell is completely machine washable and dryable.
- **Before Washing:** Always unplug and remove the controllers and power supply box from the mattress pad before washing.
- **Instructions:** Follow the specific care instructions provided on the product label to prevent damage, pilling, shrinking, or stretching.
- **Drying:** Ensure the mattress pad is completely dry before reconnecting the controllers and using it again.

7. TROUBLESHOOTING

If you experience any issues with your Perfect Fit SoftHeat Smart Heated Electric Mattress Pad, please review the following common points:

- **No Heat:** Ensure all connections between the mattress pad, controllers, and power supply are secure. Verify the power supply is firmly plugged into a working wall outlet.
- **Uneven Heat:** The ultra-thin wires are evenly distributed. If you perceive uneven heat, ensure the pad is spread smoothly on the mattress without folds or bunches.
- **Controller Display Off:** Check power connections. If the automatic shut-off has activated, simply press the ON/OFF button to restart.

If problems persist after checking these points, please contact customer support.

8. SPECIFICATIONS

Feature	Detail
Brand	Perfect Fit
Model Number	LVPK-2
Size	King (78" x 80" x 10")
Color	Dobby Stripe
Fabric Type	80% Polyester / 20% Cotton
Thread Count	233
Special Features	Micro-Thin Wires, Washable, Low Voltage Technology, Dual Controls (King)
Power Input	120V AC (converted to less than 25V DC)
Automatic Shut-off	10 hours
Item Weight	5.2 Pounds
UPC	038533731917

9. WARRANTY AND SUPPORT

This Perfect Fit SoftHeat Smart Heated Electric Mattress Pad comes with a 5-Year Warranty. For warranty claims or technical support, please contact the manufacturer directly at 770-495-3377.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question