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› SoftHeat Electric Heated Warming Mattress Pad (Model 160-054-03Q) - Queen Size User Manual

SoftHeat 160-054-03Q

SoftHeat Electric Heated Warming Mattress Pad - Queen Size User Manual

Model: 160-054-03Q | Brand: SoftHeat

INTRODUCTION

Thank you for choosing the SoftHeat Electric Heated Warming Mattress Pad. This manual provides essential information for the safe and effective use, maintenance, and care of your new product. Please read all instructions carefully before use and retain this manual for future reference.

IMPORTANT SAFETY INFORMATION

Your SoftHeat mattress pad is designed with advanced safety features. It utilizes patented Safe & Warm low-voltage technology, which converts 120-volt AC home current into non-hazardous low voltage DC current. This technology ensures safety even if the pad becomes wet and is safe for pets. The heating wires are micro-thin and virtually unnoticeable.

- **Automatic Shut-off:** For safety and energy conservation, the pad features an automatic shut-off after 10 hours of continuous operation.
- **Over-Temperature Protection:** Built-in over-temperature protection provides an additional layer of safety.
- **Low Voltage:** The low-voltage design minimizes electrical risk.

SETUP INSTRUCTIONS

1. **Unpack Components:** Carefully remove the mattress pad and two 10-setting controllers from the packaging.
2. **Position Mattress Pad:** Place the mattress pad directly on top of your mattress. Ensure it is centered and lies flat without wrinkles. The deep fitted skirt is designed to accommodate mattresses up to 10 inches thick, ensuring a snug fit that eliminates shifting or bunching.

3. **Connect Controllers:** Locate the connection ports on the mattress pad, typically near the foot or side. Connect each controller's cord securely into its respective port. The design allows for discreet connection, keeping wires tidy.



This image shows the SoftHeat Electric Heated Warming Mattress Pad in Queen size, laid out on a bed. The pad features a quilted surface and a fitted skirt designed to secure it to the mattress.

This video demonstrates the unpacking and installation process of the SoftHeat Electric Heated Warming Mattress Pad. It shows how to place the pad on the mattress, connect the dual controllers, and adjust settings for personalized comfort.

OPERATING INSTRUCTIONS

Your SoftHeat mattress pad features dual controllers, allowing individual temperature settings for each side of the bed. The controllers have a giant backlit display with an auto-dimming feature for easy night-time adjustments.

1. **Power On/Off:** Press the power button on your controller to turn the pad on or off.
2. **Adjust Heat Settings:** Use the temperature control buttons (+/-) to select your desired heat level from 1 to 10.
3. **Pre-Heat Function:** The pad automatically pre-heats to your selected temperature and then

maintains it. You can turn it on a few minutes before getting into bed for a cozy experience.

4. **Automatic Shut-off:** The pad will automatically turn off after 10 hours. This is a safety feature and does not indicate a malfunction.



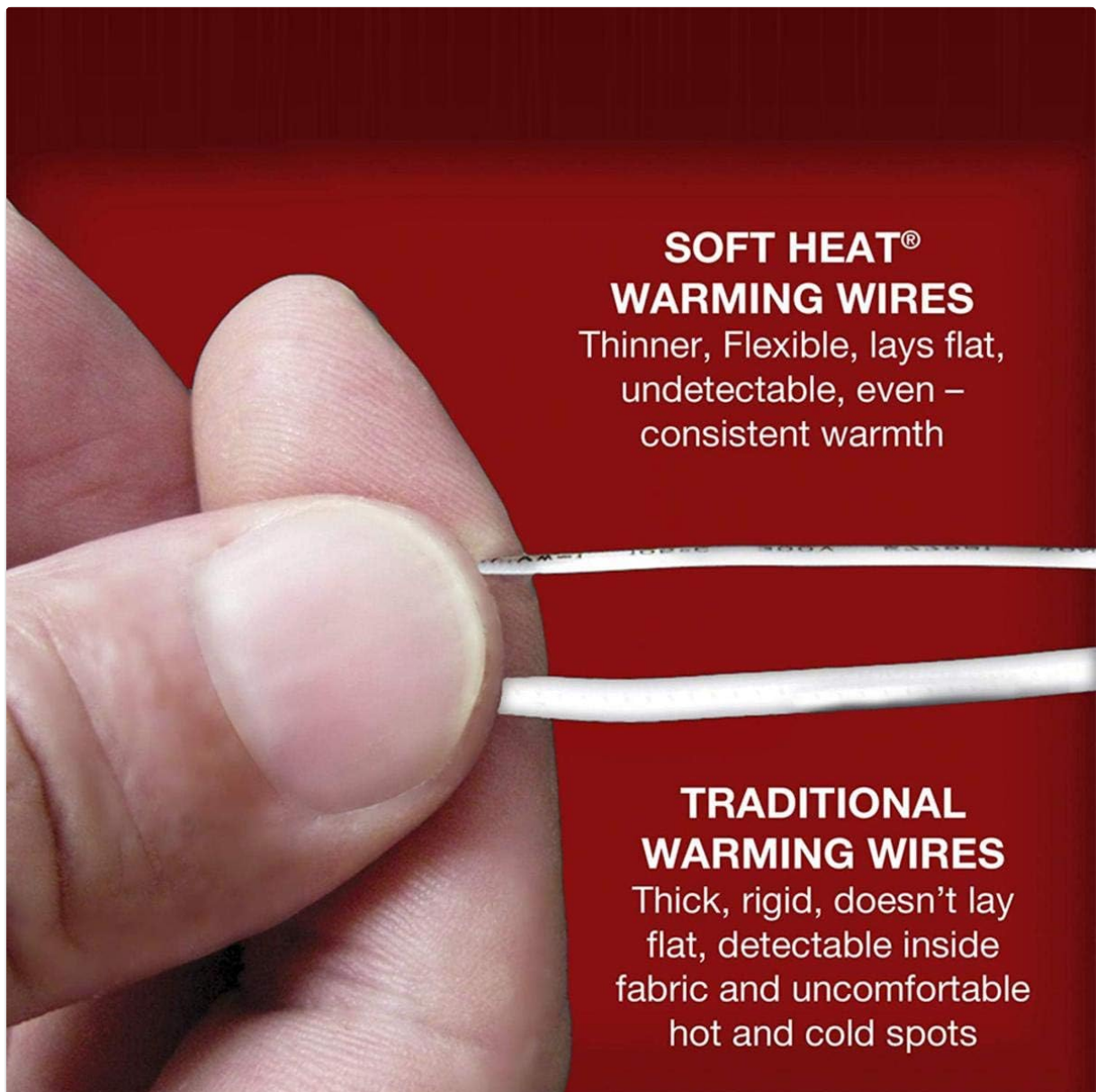
A close-up view of the SoftHeat Electric Heated Warming Mattress Pad, highlighting its low-voltage electric heating, evenly distributed heating elements, and 5x thinner wires. Two control units are visible on the pad.

This video provides an overview of the SoftHeat Electric Heated Warming Mattress Pad, showcasing its features such as deep pockets for a secure fit, the soft fabric, and the dual control system for individual temperature preferences. It highlights the ease of use and the benefits of a pre-heated bed.

CARE AND MAINTENANCE

The SoftHeat Electric Heated Warming Mattress Pad is designed for easy care.

1. **Disconnect Controls:** Always unplug and remove the controllers from the mattress pad before washing.
2. **Machine Wash:** The 233 thread-count 80% polyester/20% cotton dobby stripe shell is completely machine washable. Use a gentle cycle with cold water. Do not bleach.
3. **Tumble Dry:** Tumble dry on a low heat setting. Ensure the pad is completely dry before reattaching controls and using. Do not iron.



SOFT HEAT® WARMING WIRES

Thinner, Flexible, lays flat,
undetectable, even –
consistent warmth

TRADITIONAL WARMING WIRES

Thick, rigid, doesn't lay
flat, detectable inside
fabric and uncomfortable
hot and cold spots

This image illustrates the difference between SoftHeat's thin, flexible, and undetectable warming wires and thicker, rigid traditional warming wires, emphasizing the comfort advantage of the SoftHeat design, which also contributes to its machine washability.

TROUBLESHOOTING

- **Pad Not Heating:** Ensure all connections between the controllers and the pad are secure and the power cord is firmly plugged into a working outlet. Check if the automatic 10-hour shut-off has activated.
- **Uneven Heat:** The SoftHeat design aims for even heat distribution. If you experience uneven heating, ensure the pad is laid flat without folds or creases.
- **Controller Display Not Working:** Verify the power connection. If the issue persists, contact customer support.

SPECIFICATIONS

Brand	SoftHeat
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Model Number	160-054-03Q
Size	Queen (60" x 80" x 10")
Material	233 Thread-Count 80% Polyester/20% Cotton Dobby Stripe Shell
Special Features	Washable, Waterproof, Low-Voltage Technology, Auto Shut-off (10 hours), Over-Temperature Protection, Dual 10-Setting Controllers, Backlit Display
Care Instructions	Machine Washable & Dryable
Item Weight	5.2 pounds

WARRANTY & SUPPORT

This product comes with a**5-Year Warranty**. For warranty claims or technical support, please contact the manufacturer directly.

Customer Support: 770-495-3377