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> [PILOT G2 Premium Gel Pens User Manual - Fine Point, Black Ink \(Model 31020\)](#)

## PILOT 31020

# PILOT G2 Premium Gel Pens User Manual

Model: 31020 - Fine Point, Black Ink

## INTRODUCTION

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Thank you for choosing PILOT G2 Premium Gel Pens. These pens are designed for a smooth, long-lasting writing experience, ideal for various tasks from note-taking to detailed drawing. This manual provides essential information for the proper use and care of your PILOT G2 pens.



Image: A single PILOT G2 Premium Gel Pen in black, showcasing its design and fine point.

## SETUP

Your PILOT G2 pen is ready for immediate use. No assembly is required.

1. **Unpackaging:** Carefully remove the pens from their packaging.
2. **First Use:** The pen features a retractable tip. Press the top button to extend the pen tip for writing. Press again to retract the tip when not in use to prevent accidental marks and ink drying.



*Image: Front view of the PILOT G2 Premium Gel Pens in their retail packaging.*

## OPERATING INSTRUCTIONS

The PILOT G2 pen is designed for comfortable and consistent writing.

- **Writing:** Extend the pen tip and apply light pressure to the writing surface. The smooth gel ink will flow consistently, creating crisp, clean lines.
- **Comfort:** The contoured rubber grip provides ergonomic support, reducing hand fatigue during extended writing sessions.
- **Versatility:** Suitable for everyday writing, note-taking, journaling, drawing, sketching, and doodling.



*Image: A hand holding a PILOT G2 pen, writing in a notebook, demonstrating its use.*

Your browser does not support the video tag. Please update your browser to view this content.

*Video: Demonstrates the features and benefits of the PILOT G2 pen, including its smooth writing action.*

## MAINTENANCE

PILOT G2 pens are refillable, allowing you to save money and reduce waste.

1. **Refilling:** To replace the ink cartridge, unscrew the barrel of the pen. Remove the old cartridge and insert a new PILOT G2 refill (sold separately). Screw the barrel back on securely.
2. **Storage:** Store pens with the tip retracted to prevent ink from drying out. Avoid exposing pens to extreme temperatures.



*Image: A deconstructed PILOT G2 pen, highlighting the replaceable ink cartridge for easy refilling.*

## TROUBLESHOOTING

While PILOT G2 pens are known for their reliability, here are some tips for optimal performance:

- **Skipping or Fading Ink:** If the ink flow is inconsistent, try scribbling on a scrap piece of paper to prime the tip. Ensure the pen has sufficient ink. If the cartridge is low, replace it.
- **Smudging:** The quick-drying ink helps prevent smudges. Allow a few seconds for the ink to dry, especially on glossy paper.
- **Retraction Issues:** If the tip does not retract smoothly, check for any debris in the mechanism. Ensure the pen is not damaged.

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*Video: Highlights the smooth and fast-drying qualities of the PILOT G2 ink, minimizing smudges.*

## SPECIFICATIONS

Feature	Detail
Brand	PILOT
Model Number	31020
Ink Color	Black
Point Type	Fine
Line Size	0.7 millimeters
Closure	Retractable
Grip Type	Contoured Rubber
Material Type	Plastic, Rubber
Item Weight	4.9 ounces (for 12-count pack)
Product Dimensions	1 x 2.8 x 5.75 inches

## WARRANTY & SUPPORT

For warranty information, product support, or to purchase refills, please visit the official PILOT website or contact customer service.

[Visit the Official PILOT Store on Amazon](#)

Your browser does not support the video tag. Please update your browser to view this content.

*Video: Showcases the PILOT G2 pen being used with a monthly planner, demonstrating its practical application.*