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## Haan HS20

# Haan Allpro Handheld Steam Cleaner User Manual

Model: HS20

Brand: Haan

## INTRODUCTION

The Haan Allpro Handheld Steam Cleaner (Model HS20) is designed to provide powerful, chemical-free cleaning and sanitization using only water. This portable device is ideal for various cleaning tasks around your home, effectively removing dirt, grime, and sanitizing surfaces with high-temperature steam. Please read this manual thoroughly before operation to ensure safe and efficient use of your steam cleaner.

## IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, or injury.

- **Read All Instructions:** Familiarize yourself with the operation and safety guidelines before first use.
- **Hot Steam Hazard:** Steam is extremely hot. Never direct steam at people, pets, or electrical appliances. Keep hands and face away from the steam nozzle.
- **Electrical Safety:** Do not immerse the appliance in water or other liquids. Do not operate with a damaged cord or plug. Use only on a properly grounded outlet.
- **Water Tank:** Only fill the water tank with clean tap water or distilled water. Do not add cleaning solutions, perfumes, or other chemicals to the water tank, as this can damage the unit and void the warranty.
- **Supervision:** Close supervision is necessary when any appliance is used by or near children.
- **Storage:** Store the appliance indoors in a cool, dry place when not in use.
- **Maintenance:** Unplug the appliance from the electrical outlet before performing any maintenance or cleaning. Allow the unit to cool completely before storing.

## PARTS AND COMPONENTS

Your Haan Allpro Handheld Steam Cleaner comes with several attachments to enhance its versatility. Please identify all parts before beginning operation.



**Figure 1:** Overview of the Haan Allpro Handheld Steam Cleaner and its complete accessory package. The main yellow unit is visible, along with various nozzles, brushes, hoses, and a user manual.



**Figure 2:** A closer view of the various attachments included with the steam cleaner, such as the extension hose, floor brush, detail nozzle,

and the user manual.

## Main Unit:

- **Steam Cleaner Body:** The main yellow unit containing the water tank, heating element, and controls.
- **Water Tank Cap:** Located on top of the unit, used for filling water.
- **Steam Trigger:** Activates steam release.
- **Continuous Steam Lock:** Allows for continuous steam without holding the trigger.
- **Power Indicator Light:** Illuminates when the unit is powered on.
- **Steam Ready Light:** Illuminates when the unit has reached operating temperature.

## Included Attachments:

- **Concentrator Nozzle:** For focused steam cleaning in tight spaces.
- **Flat Surface Brush:** For cleaning larger flat areas.
- **Microfiber Sock:** Fits over brushes for gentle cleaning and wiping.
- **Squeegee:** For cleaning windows, mirrors, and other smooth surfaces.
- **Extension Hose:** Provides extended reach for difficult areas.
- **Detail Brush:** Small brush for scrubbing stubborn dirt.
- **Wire Detail Brush:** For heavy-duty scrubbing on durable surfaces.
- **Large Round Brush:** For broader scrubbing tasks.
- **Elbow Nozzle:** For reaching angled or recessed areas.
- **Microcham Towel & Sponge:** For wiping and absorbing moisture.
- **Spouted Fill Cup & Funnel:** For easy and mess-free water filling.
- **Accessory Storage Bag:** For organizing and storing attachments.

## SETUP

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1. **Unpack:** Carefully remove all components from the packaging.
2. **Fill Water Tank:**
  - Ensure the unit is unplugged and cool.
  - Unscrew the water tank cap.
  - Using the provided spouted fill cup and funnel, carefully pour clean tap water or distilled water into the tank. Do not overfill.
  - Securely replace the water tank cap.
3. **Attach Desired Accessory:** Select the appropriate nozzle or brush for your cleaning task and firmly attach it to the steam cleaner's outlet. Ensure it clicks into place if applicable.
4. **Plug In:** Plug the power cord into a grounded electrical outlet (120V AC). The Power Indicator Light will illuminate.
5. **Heat Up:** Allow the unit to heat up. The Steam Ready Light will illuminate when the unit has reached its operating temperature (approximately 3-5 minutes).

## OPERATING INSTRUCTIONS

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Once the Steam Ready Light is on, your Haan Allpro is ready for use.

### General Operation:

- **Steam Release:** Press and hold the steam trigger to release steam. For continuous steam, push the continuous steam lock forward. Release the lock to stop continuous steam.
- **Test Area:** Always test the steam cleaner on an inconspicuous area of the surface to be cleaned to ensure colorfastness and prevent damage.
- **Cleaning Technique:** Hold the nozzle or brush close to the surface. Move the unit slowly over the area to allow the steam to penetrate and loosen dirt. Wipe away loosened dirt with a clean cloth.

## Specific Applications:

- **Hard Surfaces (Tiles, Grout, Countertops):** Use the concentrator nozzle or a detail brush. For stubborn grout, use the wire detail brush. Steam and wipe.
- **Windows and Mirrors:** Attach the squeegee. Steam a section, then use the squeegee to wipe clean. For best results, wipe the squeegee blade after each pass.
- **Fabrics and Upholstery:** Use the flat surface brush with a microfiber sock. Hold the nozzle a few inches away from the fabric and move in a sweeping motion. Do not saturate the fabric. Test on an inconspicuous area first.
- **Hard-to-Reach Areas:** Utilize the extension hose and elbow nozzle for corners, crevices, and under fixtures.

**Note:** The steam cleaner will produce steam for approximately 15-20 minutes on a full tank, depending on continuous use. Refill the tank as needed after allowing the unit to cool and depressurize.

## MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your steam cleaner.

### 1. After Each Use:

- Unplug the unit and allow it to cool completely (at least 30 minutes).
- Carefully unscrew the water tank cap and empty any remaining water.
- Wipe down the exterior of the unit and attachments with a damp cloth.

### 2. Descaling (Monthly or as Needed):

- If using tap water, mineral deposits can build up. To descale, mix a solution of 50% white vinegar and 50% water.
- Pour the solution into the water tank and let it sit for 30 minutes. Do not heat.
- Empty the solution and rinse the tank thoroughly with clean water several times.
- Run a tank of clean water through the unit (directing steam into a sink) to flush out any remaining vinegar.

### 3. Storage:

Ensure the unit is completely dry before storing. Store the steam cleaner and all attachments in the accessory storage bag in a cool, dry place, away from direct sunlight and extreme temperatures.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
No steam or low steam output.	Water tank is empty. Unit not heated sufficiently. Mineral buildup in the nozzle or internal components.	Refill water tank. Wait for the Steam Ready Light to illuminate. Perform descaling procedure. Clean nozzle opening.
Water leaking from nozzle.	Unit not fully heated. Overfilled water tank. Condensation buildup.	Allow unit to fully heat until Steam Ready Light is on. Ensure water is filled to the MAX line only. This is normal at the start of operation; it will turn to steam quickly.

Problem	Possible Cause	Solution
Unit not turning on.	Not plugged in. Power outlet issue.	Ensure power cord is securely plugged into a grounded outlet. Test the outlet with another appliance.

## SPECIFICATIONS

<b>Model Name:</b>	Haan Allpro
<b>Model Number:</b>	HS20
<b>Brand:</b>	Haan
<b>Power Source:</b>	AC/DC
<b>Voltage:</b>	120 Volts (AC)
<b>Wattage:</b>	1000 watts
<b>Item Weight:</b>	6.05 pounds
<b>Product Dimensions:</b>	9.69 x 6.69 x 12.2 inches
<b>Color:</b>	Red
<b>Special Feature:</b>	Specialty Nozzles
<b>Surface Recommendation:</b>	Upholstery, Fabric

## WARRANTY AND SUPPORT

This product is covered by a limited manufacturer's warranty against defects in materials and workmanship. For specific warranty details, please refer to the warranty card included with your purchase or visit the official Haan website.

For technical support, troubleshooting assistance, or to inquire about replacement parts, please contact Haan Customer Service.

Contact information can typically be found on the manufacturer's website or on the product packaging.

Please have your model number (HS20) and purchase date available when contacting support.