TOTO SS113#11

TOTO SoftClose Round Toilet Seat and Lid (SS113#11) Instruction Manual

Model: SS113#11 | Color: Colonial White

1. Introduction

This manual provides detailed instructions for the installation, operation, and maintenance of your TOTO SoftClose Round Toilet Seat and Lid, model SS113#11. Designed for comfort and durability, this seat features a SoftClose hinge system that ensures the seat and lid close gently and quietly, preventing slamming.



Image 1: The TOTO SoftClose Round Toilet Seat and Lid (SS113#11) in Colonial White, shown in the closed position.

2. Setup and Installation

The TOTO SoftClose toilet seat is designed for easy installation on round-front toilet bowls. All necessary mounting hardware is included. Please ensure your toilet bowl is a round shape for proper fitment.

2.1 Confirming Toilet Bowl Shape

Before installation, verify that your toilet bowl is a round shape. Refer to the fitment chart below for approximate dimensions.



Image 2: TOTO SoftClose Seat Fit Chart. This diagram illustrates the typical dimensions for both elongated and round toilet bowls, helping to ensure proper seat selection and fit. The round bowl typically measures 16.5 inches (420 mm) from the seat bolts to the front rim.

2.2 Installation Steps

1. **Prepare the Toilet:** Ensure the toilet bowl surface where the seat will rest is clean and dry.
2. **Remove Old Seat (if applicable):** Loosen and remove the nuts from the bolts underneath the toilet bowl rim. Lift off the old seat.
3. **Position the New Seat:** Place the TOTO SoftClose seat onto the toilet bowl, aligning the mounting holes on the seat with the

bolt holes on the toilet.

4. **Secure the Bolts:** Insert the mounting bolts through the seat hinges and the toilet bowl holes. From underneath the toilet, hand-tighten the nuts onto the bolts.
5. **Adjust and Tighten:** Adjust the seat position to ensure it is centered and aligned with the bowl. Once satisfied, fully tighten the nuts using a wrench, being careful not to overtighten. The top-tightening mounting bolts facilitate easy installation.



Image 3: Detail of the TOTO SoftClose toilet seat hinges and mounting bolts, illustrating the top-tightening mechanism for secure installation.

3. Operating Instructions

The primary operational feature of the TOTO SoftClose toilet seat is its gentle closing mechanism. To operate:

- **Lifting the Seat/Lid:** Simply lift the seat or lid manually to the desired open position.
- **Lowering the Seat/Lid:** Gently push the seat or lid downwards. The SoftClose hinges will engage, allowing the seat and lid to lower slowly and quietly without slamming. Do not force the seat or lid down, as this can damage the SoftClose mechanism.



Image 4: The TOTO SoftClose mechanism in action, showing the toilet seat and lid gently lowering to prevent slamming.

4. Maintenance

Regular cleaning and proper care will ensure the longevity and appearance of your TOTO SoftClose toilet seat.

- **Cleaning:** Use a mild, non-abrasive cleaner and a soft cloth or sponge. Avoid harsh chemicals, abrasive pads, or strong detergents, as these can damage the plastic surface and the SoftClose mechanism.
- **Drying:** After cleaning, wipe the seat and lid dry with a soft cloth to prevent water spots.
- **Hinge Care:** Do not apply lubricants or oils to the SoftClose hinges, as this can interfere with their proper function. Keep the hinge area clean and free of debris.

5. Troubleshooting

If you encounter any issues with your TOTO SoftClose toilet seat, consider the following:

- **Seat Wiggles or is Loose:** Check the mounting bolts underneath the toilet bowl. Tighten them securely, but do not overtighten.
- **SoftClose Mechanism Not Working:** Ensure the hinges are clean and free of obstructions. If the issue persists, contact TOTO customer support.
- **Damage:** For any physical damage or persistent malfunctions, refer to the warranty information or contact customer support.

6. Specifications

Brand	TOTO
Model Number	SS113#11
Color	Colonial White
Material	Plastic (Solid High-Impact, High Gloss Polypropylene)
Shape	Round
Product Dimensions	16.5"L x 14"W
Installation Method	Floor Mounted (Top-tightening)
Included Components	Toilet seat, mounting hardware

7. Warranty Information

The TOTO SoftClose Round Toilet Seat and Lid (SS113#11) is covered by a **One Year Limited Warranty**. This warranty covers manufacturing defects under normal use and service. For specific terms and conditions, please refer to the warranty documentation included with your product or visit the official TOTO website.

8. Customer Support

For further assistance, technical support, or to inquire about replacement parts, please visit the official TOTO website or contact their customer service department. You can find contact information on the TOTO website or in the packaging materials.
Official TOTO Website: www.toto.com

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