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> GROHE Rainshower 12 In. Ceiling Shower Arm User Manual

GROHE 28492000

GROHE Rainshower 12 In. Ceiling Shower Arm User Manual

Model: 28492000

PRODUCT OVERVIEW

The GROHE Rainshower 12-Inch Ceiling Shower Arm (Model 28492000) is designed for ceiling-mounted shower installations. It features a durable brass construction with a StarLight Chrome finish, providing both longevity and a sleek aesthetic. This shower arm is equipped with 1/2-Inch NPT male threads, making it compatible with various GROHE shower heads. It adheres to ASME/ANSI A112.18.1M code compliance standards.



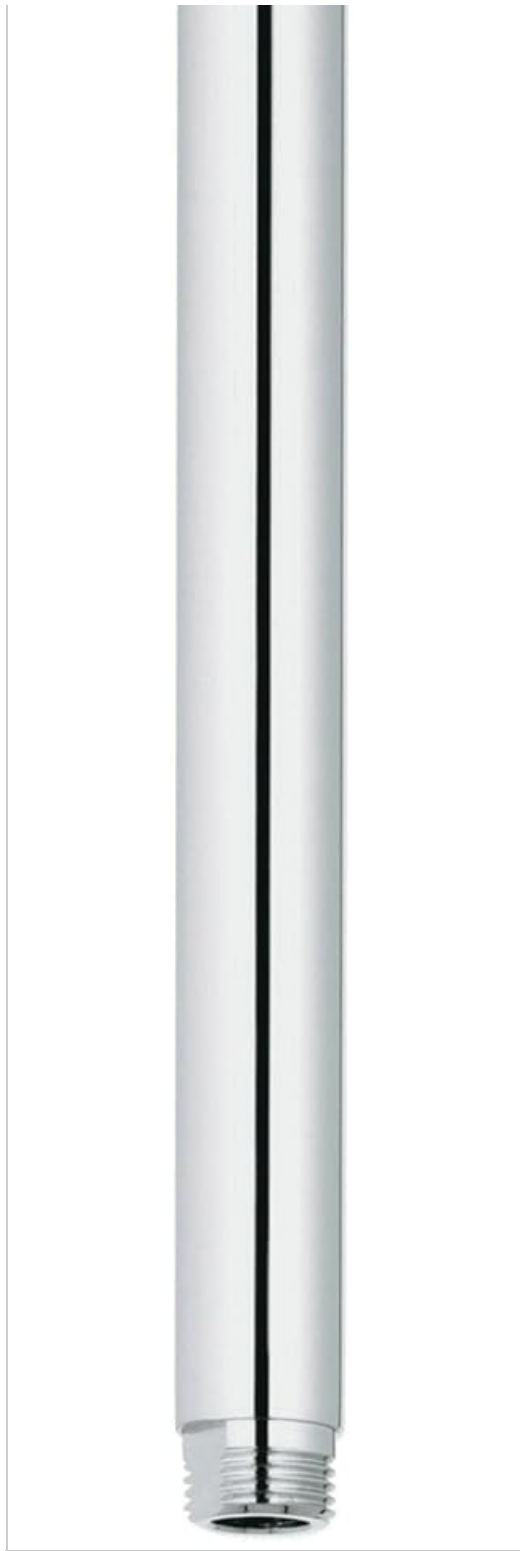


Figure 1: GROHE Rainshower 12 In. Ceiling Shower Arm, Starlight Chrome. This image displays the full length of the chrome-finished shower arm, designed for ceiling installation, with its circular base and threaded end.

SAFETY INFORMATION

Always observe local plumbing and building codes. Ensure water supply is turned off before installation. Use appropriate personal protective equipment (PPE) such as safety glasses and gloves. If you are unsure about any part of the installation process, consult a qualified professional plumber.

SETUP AND INSTALLATION

Tools Required:

- Adjustable wrench or pipe wrench
- Thread sealant tape (PTFE tape)
- Soft cloth (for protecting finish)

Installation Steps:

1. **Prepare the Installation Area:** Ensure the water supply to the shower area is completely shut off. Clear the work area of any obstructions.
2. **Apply Thread Sealant:** Wrap the 1/2-inch NPT male threads of the shower arm with thread sealant tape (PTFE tape). Apply 3-5 wraps in the direction of the threads.
3. **Install the Shower Arm:** Carefully thread the shower arm into the ceiling-mounted water supply fitting. Hand-tighten first, then use an adjustable wrench to tighten an additional 1/2 to 1 full turn until secure. Avoid over-tightening to prevent damage to the threads or the fitting. Use a soft cloth to protect the chrome finish if using a wrench directly on the finished surface.
4. **Check for Leaks:** Once the shower arm is securely installed, slowly turn on the main water supply and check for any leaks around the connection point. If leaks are detected, turn off the water, re-tighten the connection, and re-check.
5. **Attach Shower Head:** Once the shower arm is installed and leak-free, you can attach your GROHE shower head (sold separately) to the exposed threaded end of the shower arm. Apply thread sealant tape to the shower head threads before attaching.

OPERATING INSTRUCTIONS

The GROHE Rainshower Ceiling Shower Arm is a fixed component designed to deliver water from your ceiling supply to your shower head. Its operation is passive, meaning it does not have moving parts or controls. Water flow and temperature are controlled by your shower valve (not included).

Ensure your shower head is properly attached to the shower arm before turning on the water supply to the shower. Always use the shower valve to control water flow and temperature.

MAINTENANCE

To maintain the StarLight Chrome finish and ensure the longevity of your GROHE Rainshower Ceiling Shower Arm, follow these cleaning guidelines:

- **Regular Cleaning:** Clean the shower arm regularly with a soft cloth and mild soap or a non-abrasive cleaner specifically designed for chrome finishes.
- **Avoid Harsh Chemicals:** Do not use abrasive cleaners, scouring pads, ammonia-based cleaners, or cleaners containing bleach, acids, or alcohol, as these can damage the finish.
- **Rinse and Dry:** After cleaning, rinse the surface thoroughly with clean water and dry immediately with a soft cloth to prevent water spots and maintain shine.

TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Water Leak at Connection Point	Improperly tightened connection or insufficient thread sealant.	Turn off water supply. Disconnect shower arm, reapply thread sealant tape, and re-tighten connection securely.
Shower Arm Appears Loose	Connection to ceiling fitting is not tight enough.	Turn off water supply. Carefully tighten the shower arm into the ceiling fitting using an appropriate wrench.
Dull or Stained Finish	Hard water spots or use of abrasive cleaners.	Clean with a soft cloth and mild soap. For hard water spots, use a vinegar-based solution diluted with water, then rinse and dry thoroughly. Avoid abrasive cleaners.

SPECIFICATIONS

Model Number: 28492000

Material: Brass

Finish: StarLight Chrome

Installation Type: Ceiling Mount

Connection Size: 1/2-Inch NPT Male Threads

Dimensions: Approximately 12 x 3 x 2 inches (Length x Width x Height)

Item Weight: Approximately 1.21 pounds

Included Components: Shower Arm Only

Code Compliance: ASME/ANSI A112.18.1M

WARRANTY INFORMATION

This GROHE product comes with a limited warranty. For specific details regarding warranty coverage, terms, and conditions, please refer to the official GROHE warranty documentation provided with your purchase or visit the official GROHE website. Keep your proof of purchase for warranty claims.

For warranty service or inquiries, please contact GROHE customer support.

CUSTOMER SUPPORT

For further assistance, technical support, or to purchase replacement parts, please contact GROHE customer service:

Website: www.grohe.us (or your regional GROHE website)

Phone: Refer to the contact information on the official GROHE website for your region.

When contacting support, please have your product model number (28492000) and purchase date available.

