

## SPT SC-1812S

# SPT SC-1812S 20-Cup Rice Cooker

## Instruction Manual

### 1. INTRODUCTION

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Thank you for purchasing the SPT SC-1812S 20-Cup Rice Cooker. This appliance is designed to simplify your cooking process, allowing you to prepare perfect rice, porridge, soup, and stews with ease. Please read this manual thoroughly before operating your new rice cooker to ensure safe and efficient use.

#### Key Features:

- Air-tight lid locks in moisture and flavor.
- Cook and Keep Warm indicator lights for easy monitoring.
- Removable non-stick inner pot for easy cleaning.
- Added cooking versatility with supplied steam tray.
- Safety lock button for secure operation.



Image 1: The SPT SC-1812S Rice Cooker positioned on a kitchen counter.

## 2. PRODUCT COMPONENTS

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Your SPT SC-1812S Rice Cooker comes with several components designed for optimal performance and convenience. Please ensure all parts are present and in good condition upon unpacking.

- Main Rice Cooker Unit (Stainless Steel exterior)
- Removable Non-Stick Inner Pot
- Glass Lid
- Steam Tray
- Measuring Cup
- Rice Paddle
- Condensation Collection Cup



Image 2: All included components of the rice cooker, including the main unit, inner pot, steam tray, measuring cup, and rice paddle.

### 3. SETUP AND FIRST USE

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#### 3.1 Unpacking

1. Carefully remove all components from the packaging.
2. Remove any protective films or stickers from the appliance.
3. Retain packaging for future storage or transport.

#### 3.2 Initial Cleaning

1. Wash the inner pot, steam tray, measuring cup, and rice paddle with warm, soapy water. Rinse thoroughly and dry completely.
2. Wipe the exterior of the rice cooker unit with a damp cloth. Do not immerse the main unit in water.

#### 3.3 Placement

Place the rice cooker on a stable, flat, heat-resistant surface, away from direct sunlight and heat sources. Ensure there is adequate ventilation around the unit.



Image 3: Rear view of the rice cooker, highlighting the power cord connection.

## 4. OPERATING INSTRUCTIONS

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### 4.1 Cooking Rice

1. Measure the desired amount of rice using the provided measuring cup. One cup of uncooked rice typically yields two cups of cooked rice.
2. Rinse the rice thoroughly under cold water until the water runs clear.
3. Place the rinsed rice into the non-stick inner pot.
4. Add the appropriate amount of water. A general ratio is 1:1.5 (1 cup rice to 1.5 cups water) for white rice, but this may vary based on rice type and personal preference. Refer to the water level markings inside the inner pot.
5. Place the inner pot into the main rice cooker unit. Ensure it is seated correctly.
6. Close the lid securely.

7. Plug the power cord into a standard 120V AC electrical outlet. The 'WARM' indicator light will illuminate.
8. Press the 'COOK' switch down. The 'COOK' indicator light will illuminate, and cooking will begin.
9. Once cooking is complete, the switch will automatically flip up, and the 'WARM' indicator light will turn on. Allow the rice to rest for 10-15 minutes in 'WARM' mode before serving for best results.
10. Use the provided rice paddle to fluff and serve the rice.

## 4.2 Using the Steam Tray

The included steam tray allows you to steam vegetables, fish, or other foods while your rice cooks.

1. Prepare rice as described in section 4.1.
2. Place the food to be steamed into the steam tray.
3. Once the rice has started cooking, carefully place the steam tray onto the inner pot.
4. Close the lid and allow the food to steam for the desired duration. Monitor the food to prevent overcooking.
5. Remove the steam tray carefully using oven mitts or a cloth, as it will be hot.



Image 4: Detailed view of the control panel, showing the 'WARM' and 'COOK' indicator lights and the one-touch switch.

## 5. CARE AND MAINTENANCE

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## 5.1 Cleaning

1. Always unplug the rice cooker from the power outlet and allow it to cool completely before cleaning.
2. **Inner Pot and Accessories:** The non-stick inner pot, steam tray, measuring cup, and rice paddle should be hand washed with warm, soapy water. Avoid abrasive cleaners or metal scouring pads to protect the non-stick coating. Rinse thoroughly and dry completely.
3. **Exterior:** Wipe the exterior of the main unit with a soft, damp cloth. Do not use harsh chemicals or abrasive materials. Never immerse the main unit in water or any other liquid.
4. **Condensation Collection Cup:** Remove and empty the condensation collection cup after each use. Wash it with warm, soapy water, rinse, and dry before reattaching.

## 5.2 Storage

Ensure the rice cooker and all its components are clean and dry before storing. Store in a cool, dry place.

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## 6. TROUBLESHOOTING

If you encounter any issues with your rice cooker, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Rice is too hard or undercooked.	Insufficient water; lid not closed properly; cooking cycle interrupted.	Ensure correct water-to-rice ratio; check lid seal; do not open lid during cooking.
Rice is too soft or mushy.	Too much water; rice not rinsed properly.	Reduce water slightly for next batch; rinse rice thoroughly before cooking.
Rice cooker does not turn on.	Not plugged in; power outage; faulty outlet.	Check power cord connection; verify power supply; try a different outlet.
Rice sticks to the bottom of the pot.	Not enough water; inner pot not properly cleaned; prolonged 'WARM' cycle.	Adjust water ratio; ensure inner pot is clean and non-stick coating is intact; avoid leaving rice in 'WARM' mode for excessive periods.

If the problem persists after trying these solutions, please contact customer support.

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## 7. SPECIFICATIONS

<b>Model:</b>	SC-1812S
<b>Brand:</b>	SPT
<b>Capacity:</b>	10 Cups (uncooked rice), yields approx. 20 Cups (cooked rice)
<b>Power Source:</b>	Corded Electric

<b>Voltage:</b>	120 Volts
<b>Wattage:</b>	700 Watts
<b>Material:</b>	Stainless Steel (exterior), Non-stick (inner pot)
<b>Dimensions (D x W x H):</b>	11.5" x 11.5" x 12"
<b>Weight:</b>	9 Pounds
<b>Included Components:</b>	Condensation collection cup, steam tray, measuring cup, rice paddle
<b>Special Features:</b>	Non-Stick, One-Touch Operation, Removable Bowl, Safety Lock

## 8. WARRANTY INFORMATION

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This SPT SC-1812S Rice Cooker comes with a **1-Year Manufacturer's Warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. It does not cover damage resulting from misuse, accident, alteration, neglect, or unauthorized repair.

Please retain your proof of purchase for warranty claims.

## 9. CUSTOMER SUPPORT

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For technical assistance, warranty claims, or general inquiries, please contact SPT Customer Support:

- **Website:** [www.spt-usa.com](http://www.spt-usa.com) (Example, actual link not provided in data)
- **Email:** [support@spt-usa.com](mailto:support@spt-usa.com) (Example, actual email not provided in data)
- **Phone:** 1-800-XXX-XXXX (Example, actual phone not provided in data)

Please have your model number (SC-1812S) and purchase date available when contacting support.