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› [Hansgrohe Techniflex Handheld Shower Hose 28274820 - Installation and Care Manual](#)

hansgrohe 28274820

The Hansgrohe logo, consisting of the word "hansgrohe" in white lowercase letters on a teal rectangular background.

Hansgrohe Techniflex Handheld Shower Hose (Model 28274820)

Installation and Care Manual

1. INTRODUCTION

Thank you for choosing the Hansgrohe Techniflex Handheld Shower Hose. This manual provides essential information for the proper installation, operation, and maintenance of your new shower hose. Please read these instructions carefully before beginning installation to ensure safe and efficient use.



Image: The Hansgrohe Techniflex Handheld Shower Hose, coiled, showcasing its brushed nickel finish.

2. PRODUCT FEATURES

The Hansgrohe Techniflex shower hose is designed for durability and user comfort. Key features include:

- **Full Length Comfort:** 80-inch length provides extended reach and freedom of movement during showering.
- **Easy Fit:** Designed for quick and straightforward connection to standard shower hose fittings (size G 1/2, DN15).
- **Shape Retention:** A specialized design prevents twisting, helping the hose maintain its shape over time.
- **Easy-Care Surface:** The smooth plastic exterior allows for quick and simple cleaning.
- **Material:** Constructed from braided nylon, offering lightweight properties, corrosion resistance, and kink-free performance.

3. INSTALLATION INSTRUCTIONS

Installation of the Techniflex shower hose is designed to be quick and easy. No specialized tools are typically required.

3.1. What's in the Box

- Hansgrohe Techniflex Shower Hose
- Seals (rubber gaskets)

3.2. Step-by-Step Installation

1. **Prepare the Hose:** Carefully remove the new shower hose from its packaging. Remove any plastic protective covers from both ends of the hose.
2. **Insert Gaskets:** Place one rubber gasket into each end of the shower hose. These gaskets are crucial for preventing leaks.

3. **Connect to Hand Shower:** Take the longer end of the hose and securely attach it to your handheld shower head. Hand-tighten until snug.
4. **Connect to Wall Outlet:** Attach the shorter end of the hose to the wall outlet (or shower arm diverter). Hand-tighten until snug.
5. **Test for Leaks:** Turn on the water supply and check for any leaks at both connection points. If leaks occur, gently tighten the connections further. Do not overtighten.

3.3. Break-in Period

When first unboxed, the hose may appear coiled. This is normal. To help the hose become more flexible and hang naturally:

- After installation, run hot water through the hose for a few minutes.
- Over the next month of regular use, the hose will gradually relax and hang more naturally.

3.4. Installation Video Guide

Your browser does not support the video tag.

Video: This official Hansgrohe video demonstrates the features, installation process, and break-in period for the Techniflex shower hose. It shows how to connect the hose to both the handheld shower and the wall outlet, and explains the material benefits.

4. OPERATING INSTRUCTIONS

Once installed, the Hansgrohe Techniflex shower hose operates as part of your handheld shower system. Simply use your handheld shower as intended. The flexible and kink-free design ensures smooth movement and comfortable use.

5. MAINTENANCE AND CARE

To ensure the longevity and appearance of your Hansgrohe Techniflex shower hose, follow these simple care guidelines:

- **Cleaning:** The smooth plastic surface is easy to clean. Use a soft cloth with mild soap and water. Avoid abrasive cleaners, scouring pads, or harsh chemicals, as these can damage the finish.
- **Regular Inspection:** Periodically check the hose and its connections for any signs of wear, damage, or leaks.
- **Gasket Integrity:** Ensure the rubber gaskets at both ends remain in good condition. Worn or damaged gaskets can lead to leaks and should be replaced.

6. TROUBLESHOOTING

Here are solutions to common issues you might encounter:

- **Leaks at Connections:**
 - Ensure the connections are hand-tightened securely.
 - Verify that rubber gaskets are properly seated in both ends of the hose. If gaskets are missing or damaged, replace them.
- **Hose Remains Coiled/Stiff:**
 - As mentioned in the "Break-in Period" section, new hoses may be stiff. Run hot water through the hose and allow it to relax with regular use over time.
- **Reduced Water Flow:**
 - Check your handheld shower head for mineral buildup or blockages.
 - Ensure the hose is not kinked or obstructed.

7. SPECIFICATIONS

Attribute	Detail
Brand	Hansgrohe
Model Number	28274820
Material	Braided Nylon (internal), Brass (fittings)
Color	Brushed Nickel
Product Dimensions	80"L x 0.5"W
Item Length	80 Inches
Item Weight	0.98 Pounds (approx. 15.7 ounces)
Nominal Wall Thickness	0.5 inch
Connection Size	G 1/2, DN15 (Standard)
Style	Techniflex
Item Package Quantity	1
ASIN	B001A09OS8

8. WARRANTY AND SUPPORT

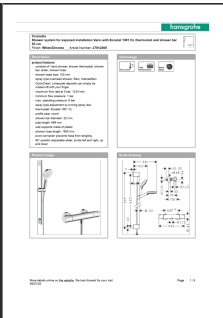
Hansgrohe, Inc. provides a comprehensive warranty for its products:

- **Original Consumer Purchaser:** Hansgrohe products are warranted to be free from defects in material and workmanship for as long as the original consumer purchaser owns both the product and the home in which it was originally installed. This warranty is non-transferable.
- **Commercial Purchasers:** The warranty period is one (1) year from the date of purchase for Hansgrohe products.
- **Special Finishes:** For products in Rubbed Bronze, Matte Black, or Matte White finishes, the warranty period is three (3) years from the date of purchase.
- **Unauthorized Sellers:** This warranty does not cover Hansgrohe products purchased from unauthorized sellers, unless prohibited by law. Authorized sellers can be found on Hansgrohe branded websites.

For full warranty details and customer support, please visit the official Hansgrohe website or contact their customer service department.


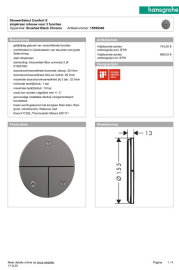
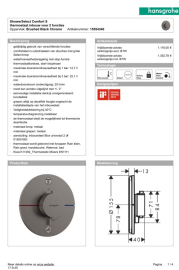


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Related Documents - 28274820



[Hansgrohe Crometta Vario Shower System with Ecostat 1001 CL Thermostat](#)

Detailed information on the Hansgrohe Crometta Vario shower system, featuring the Ecostat 1001 CL thermostat. Includes product features, technical specifications, installation examples, and spare parts list. Available in White/Chrome finish with a 65 cm shower bar.

	<p>Hansgrohe Product Catalog: Vernis Shape, iBox Universal, FixFit Q, Vernis Blend, Isiflex</p> <p>Comprehensive product catalog from Hansgrohe featuring the Vernis Shape collection (concealed mixers, shower arms, shower heads), iBox Universal concealed body, FixFit Q shower holder, Vernis Blend hand shower, and Isiflex shower hose. Includes detailed specifications, technical data, certifications, and parts lists.</p>
	<p>Hansgrohe ShowerSelect Comfort S Built-in Stopcock - Technical Details & Parts</p> <p>Comprehensive details for the Hansgrohe ShowerSelect Comfort S built-in stopcock (Article No. 15558340). Features include 3-function control, Select button operation, flow rates, technical specifications, and a complete spare parts list. Surface: Brushed Black Chrome.</p>
	<p>hansgrohe ShowerSelect Comfort S Built-in Thermostat - Technical Specifications & Parts</p> <p>Detailed technical specifications, features, flow diagram, exploded view, and spare parts list for the hansgrohe ShowerSelect Comfort S built-in thermostat in Brushed Black Chrome (Article Number: 15554340).</p>
	<p>Hansgrohe ShowerSelect Comfort Q Concealed Thermostat for 1 User - Brushed Black Chrome</p> <p>Detailed information on the Hansgrohe ShowerSelect Comfort Q concealed thermostat for one user, featuring Select technology, flow control, and a brushed black chrome finish. Includes technical specifications, dimensions, and a complete spare parts list.</p>
	<p>Hansgrohe Trio and Quattro Faucet Installation and Safety Guide</p> <p>Comprehensive installation guide for Hansgrohe Trio and Quattro faucets, including safety precautions, step-by-step assembly instructions, parts lists, dimensions, and certifications.</p>