

## Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

[manuals.plus](#) /

› [hansgrohe](#) /

› [hansgrohe M3/M2 Single-Hole Faucet Cartridge 92730000 Instruction Manual](#)

**hansgrohe 92730000**

# hansgrohe M3/M2 Single-Hole Faucet Cartridge 92730000 Instruction Manual

## INTRODUCTION

---

This document provides comprehensive instructions for the installation, operation, and maintenance of the hansgrohe M3/M2 Single-Hole Faucet Cartridge, model 92730000. This ceramic cartridge is designed as a replacement part for hansgrohe single-hole faucets, specifically compatible with M2 or M3 cartridges.

## PRODUCT OVERVIEW

---

The hansgrohe M3/M2 Single-Hole Faucet Cartridge (model 92730000) is a crucial component for controlling water flow and temperature in compatible hansgrohe single-hole faucets. It is a ceramic cartridge designed for durability and precise function.



Image: The hansgrohe M3/M2 Single-Hole Faucet Cartridge, model 92730000, featuring its white plastic stem, green collar, and black base. A screw is visible on the side of the stem.

### Key Features:

- **Replacement Cartridge:** Designed for use with hansgrohe single-hole faucets, replacing existing M2 or M3 cartridges.
- **Durable Construction:** Features a ceramic cartridge for long-lasting performance.
- **Included Components:** The package contains the replacement ceramic cartridge and an Allen key for installation.

### INSTALLATION INSTRUCTIONS

---

Proper installation is essential for the correct function of your faucet. It is recommended to have a licensed plumber install this product, though detailed steps are provided below for experienced users.

### Tools Required:

- Allen wrench (typically 4mm)
- Water-pump pliers (angle head slip joint pliers) or large adjustable wrench
- Flashlight (optional, for better visibility)

### Step-by-Step Guide:

1. **Turn Off Water Supply:** Locate the shut-off valves under the sink and turn them clockwise to completely stop the water flow to the faucet.
2. **Remove Faucet Handle:**
  - Position the faucet handle straight up.
  - Identify and remove any small rubber plug located at the base of the handle.
  - Using a flashlight, peer into the hole and locate the hex recess for the Allen wrench.
  - Insert the Allen wrench and loosen the retaining screw by one or two full turns. The screw does not need to be fully removed.
  - Carefully pull the handle off the faucet body.
3. **Remove Beauty Ring:** The beauty ring is typically a press-fit component. Apply gentle, off-center pressure or use a rubber grip to carefully pop it off. Do not attempt to unscrew it.
4. **Remove Large Retaining Nut:** Once the beauty ring is off, a large threaded nut will be visible. Use water-pump pliers or a large adjustable wrench to unscrew and remove this nut.
5. **Extract Old Cartridge:** Carefully pull the old cartridge straight out of the faucet body.
6. **Check for Washer:** Inspect the hole where the cartridge was removed. Ensure that any old washers or O-rings are removed from the faucet body.
7. **Prepare New Cartridge:** Note the two small cylindrical protrusions (pegs) on the bottom of the new cartridge. These are alignment features. If your faucet has female alignment pins, you may need to remove a plastic clip from the M2 cartridge for compatibility (refer to hansgrohe support if unsure).
8. **Insert New Cartridge:** Align the pegs on the new cartridge with the corresponding holes in the faucet body. The cartridge will "seat" when properly aligned. Ensure the hex head retaining screw opening is facing towards you.
9. **Secure New Cartridge:** Hold the new cartridge in place and screw the large retaining nut back on. Hand-tighten first to ensure proper alignment, then use pliers or a wrench to tighten firmly, but do not overtighten.
10. **Reassemble Faucet:**
  - Pop the beauty ring back into place.
  - Slide the faucet handle back onto the stem and tighten the retaining screw with the Allen wrench.
  - Insert any small rubber plug back into its position.
11. **Restore Water Supply:** Slowly turn the water shut-off valves counter-clockwise to restore water flow to the faucet. Check for leaks and test the faucet's operation.

## OPERATION

---

The hansgrohe M3/M2 Faucet Cartridge is an internal component responsible for regulating the flow and temperature of water through your single-hole faucet. Once installed, its operation is integrated with the faucet handle. Moving the handle will control the ceramic discs within the cartridge, allowing you to adjust water volume and mix hot and cold water to achieve the desired temperature.

## MAINTENANCE

The ceramic cartridge is designed for long-term, maintenance-free operation. However, to ensure optimal performance and longevity of your faucet system:

- **Regular Cleaning:** Keep the exterior of your faucet clean according to hansgrohe's recommendations to prevent mineral buildup that could affect handle movement.
- **Avoid Harsh Chemicals:** Do not use abrasive cleaners or harsh chemicals on your faucet, as these can damage finishes and potentially internal components.
- **Check for Leaks:** Periodically inspect under the sink for any signs of leaks around the faucet connections. Address any leaks promptly.

## TROUBLESHOOTING

If you experience issues with your hansgrohe single-hole faucet, the cartridge may be the cause. Common problems and their solutions include:

- **Stiff or Hard-to-Move Handle:** If the faucet handle becomes difficult to rotate or move, it often indicates wear or mineral buildup within the cartridge. Replacing the cartridge (refer to [Installation Instructions](#)) typically resolves this issue.
- **Faucet Drips or Leaks:** A persistent drip from the faucet spout or a leak from the handle base usually signifies a worn or faulty cartridge. Replacing the cartridge is the recommended solution.
- **Inconsistent Water Temperature or Flow:** If the faucet struggles to maintain a consistent temperature or if water flow is erratic, the cartridge might be malfunctioning. Replacement is generally required.

For issues not resolved by cartridge replacement or for further assistance, please contact hansgrohe Customer Service.

## SPECIFICATIONS

Feature	Detail
Brand	hansgrohe
Part Number	92730000
Item Weight	4 ounces
Product Dimensions	6.7 x 4.8 x 2.3 inches
Item Model Number	92730000
Material	Ceramic
Item Package Quantity	1
Number Of Pieces	1

Feature	Detail
Number of Handles	1 (for compatible faucets)
Usage	Inside
Included Components	Cartridge
First Available Date	December 10, 2010

## WARRANTY AND SUPPORT

---

### Warranty Information:

Hansgrohe, Inc. warrants to the original consumer purchaser that hansgrohe products will be free from defects in material and workmanship for as long as the original consumer purchaser owns both the product and the home in which the product was originally installed. For commercial purchasers, the warranty period is one (1) year from the date of purchase. The warranty period for products in Rubbed Bronze, Matte Black, or Matte White finishes is three (3) years from the date of purchase. This warranty is non-transferable. This warranty does not cover hansgrohe products purchased from unauthorized sellers unless otherwise prohibited by law. Authorized sellers can be found on hansgrohe branded websites. Additional warranty restrictions apply. Please refer to the manufacturer's website for full warranty details.

### Customer Support:

If you have any questions or concerns regarding this product or its functionality, please contact hansgrohe's Customer Service department at **1-800-334-0455**.