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Moen 124738

Moen 124738 Wand Kit Instruction Manual

Model: 124738

1. INTRODUCTION

This manual provides essential instructions for the installation, operation, and maintenance of your Moen 124738 Wand Kit. This kit is designed as a replacement or upgrade component for compatible Moen kitchen faucets featuring a pull-down sprayer. Please read these instructions thoroughly before beginning installation or use to ensure proper function and longevity of the product.

2. SAFETY INFORMATION

- Always turn off the water supply to the faucet before attempting any installation or maintenance.
- Wear appropriate personal protective equipment, such as safety glasses, during installation.
- If you are unsure about any step, consult a qualified plumber.
- Keep small parts away from children.

3. PACKAGE CONTENTS

Verify that all components are present before beginning installation.

- Moen 124738 Wand Kit (Chrome Finish)
- *(Additional components may vary; refer to your specific product packaging)*



Image 1: Moen 124738 Wand Kit. This image displays the chrome-finished pull-down spray wand, which is the primary component of the kit.

4. INSTALLATION INSTRUCTIONS

These instructions are for replacing an existing wand. If you are installing a new faucet, refer to the faucet's main instruction manual.

1. **Turn off Water Supply:** Locate the hot and cold water supply valves under your sink and turn them off completely.
2. **Disconnect Old Wand:** Unscrew the hose from the bottom of the existing spray wand. Be prepared for a small amount of residual water.
3. **Remove Old Wand:** Pull the old wand up and out of the faucet spout.
4. **Prepare New Wand:** Ensure the new Moen 124738 wand is clean and free of debris.
5. **Connect New Wand:** Feed the hose from the faucet through the new wand and securely screw the hose onto the connection point at the bottom of the new wand. Hand-tighten, then use a wrench for a quarter turn, being careful not to overtighten.
6. **Test for Leaks:** Slowly turn the hot and cold water supply valves back on. Check all connections for leaks. If leaks occur, tighten connections slightly.
7. **Flush System:** Run water through the faucet for a few minutes to flush out any air or debris from the lines.

Note: Some users have reported that the black sleeve at the wand base may not fit certain older faucet models. If this occurs, the sleeve can often be unscrewed and replaced with the sleeve from your old wand for a proper fit.

5. OPERATING INSTRUCTIONS

The Moen 124738 Wand Kit features a pull-down sprayer for versatile use.

- **Pull-Down Function:** Gently pull the wand head downwards from the faucet spout to extend the sprayer.
- **Spray Modes:** The wand typically includes buttons or a toggle to switch between stream and spray functions. Press the appropriate control to select your desired water flow.
- **Retracting the Wand:** When finished, guide the wand back into the faucet spout. The hose weight (if applicable to your faucet model) will assist in retraction.

6. CARE AND MAINTENANCE

- **Cleaning:** Clean the chrome finish with a soft, damp cloth. Avoid abrasive cleaners, harsh chemicals, or scouring pads, as these can damage the finish.
- **Aerator Maintenance:** Periodically unscrew the aerator from the tip of the wand and rinse out any debris or mineral buildup. This helps maintain optimal water flow.
- **Hose Inspection:** Regularly inspect the sprayer hose for any signs of wear or damage.

7. TROUBLESHOOTING

| Problem | Possible Cause | Solution |
|-------------------------|---|---|
| Low water pressure/flow | Clogged aerator; debris in water lines. | Unscrew and clean the aerator. Flush water lines by running the faucet without the wand attached. |

| Problem | Possible Cause | Solution |
|---------------------------------------|---|---|
| Wand does not seat properly in faucet | Incompatible black sleeve at wand base. | Unscrew the black sleeve from the new wand and replace it with the sleeve from your old wand. |
| Leaks at hose connection | Loose connection; damaged washer. | Ensure the hose connection is securely tightened. Check for and replace any damaged washers. |

8. SPECIFICATIONS

Model: 124738

Brand: Moen

Finish: Chrome

Material: Metal

Special Feature: Pull Down Sprayer

Included Components: Wand Kit

Product Dimensions: 2.3"D x 2"W x 5.2"H

Item Weight: 6.4 ounces (0.4 Pounds)

UPC: 026508151662

GTIN: 00026508151662

Recommended Uses: Sink

Room Type: Kitchen

Date First Available: April 9, 2008

9. WARRANTY AND SUPPORT

The Moen 124738 Wand Kit comes with a **5-year limited warranty**. For detailed warranty information or technical support, please visit the official Moen website or contact Moen customer service directly.

Moen Official Website: www.moen.com

For further assistance, you may also refer to the [Moen Store on Amazon](#).

