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## TomTom XL 330

# TomTom XL 330 4.3-Inch Portable GPS Navigator User Manual

Model: XL 330 | Brand: TomTom

## INTRODUCTION

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Welcome to the user manual for your TomTom XL 330 Portable GPS Navigator. This guide provides essential information for setting up, operating, and maintaining your device to ensure a smooth and reliable navigation experience. The TomTom XL 330 is designed for easy-to-use widescreen navigation, offering clear turn-by-turn spoken instructions and 3D graphics to guide you to your destination across the United States and Canada.

## WHAT'S IN THE BOX

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Please check the contents of your TomTom XL 330 package. It should include:

- TomTom XL 330 GPS device
- EasyPort mount
- USB cable
- Adhesive disk
- Car charger
- User guide (this document)



Figure 1: TomTom XL 330 product packaging, showing the device and its accessories.

## SETUP

### 1. Mounting the Device

The TomTom XL 330 features an innovative Fold & Go EasyPort mount, designed for convenience and portability. This mount allows you to easily attach the device to your car's windshield or dashboard.

1. **Clean the Surface:** Ensure the chosen area on your windshield or dashboard is clean and dry.
2. **Attach the Mount:** Press the suction cup of the EasyPort mount firmly against the chosen surface. Flip the lever on the mount to create a secure vacuum seal.
3. **Connect the Device:** Slide your TomTom XL 330 onto the mount until it clicks into place.
4. **Adjust Position:** Adjust the angle of the device for optimal viewing without obstructing your view of the road.



Figure 2: Rear view of the TomTom XL 330, illustrating the EasyPort mount attachment mechanism.

## 2. Charging the Device

Before first use, fully charge your TomTom XL 330. The device has a battery life of approximately 3 hours.

- **Using the Car Charger:** Connect the car charger to your vehicle's 12V power outlet and to the TomTom device.
- **Using the USB Cable:** Connect the USB cable to the device and to a computer or a USB wall adapter.

## 3. Initial Power-On

Your TomTom XL 330 is designed for 'Plug & Go' operation, meaning it works right out of the box.

- Press and hold the power button until the device turns on.
- Follow the on-screen prompts to select your language and region settings.

# OPERATING YOUR TOMTOM XL 330

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## 1. Basic Navigation

To start navigating, simply enter your destination on the touchscreen.

1. From the main menu, tap 'Navigate to'.
2. Select 'Address' and enter the street name, house number, and city.
3. Confirm your destination, and the device will calculate the route and begin guiding you with spoken instructions and visual cues.



Figure 3: The TomTom XL 330 screen showing a detailed map with current location, upcoming turn, distance, and

estimated arrival time.

## 2. Points of Interest (POIs)

The XL 330 comes preloaded with millions of Points of Interest, allowing you to easily find gas stations, hotels, restaurants, and more.

- From the main menu, tap 'Navigate to'.
- Select 'Point of Interest' and choose a category or search by name.
- Select your desired POI, and the device will guide you there.

## 3. TomTom Map Share Technology

TomTom Map Share technology allows you to make corrections to your map and benefit from verified changes made by other TomTom users.

- You can modify street names, street direction, Points of Interest, road speeds, and turn restrictions directly on your device.
- These changes can be shared with the TomTom community and updated on your device via TomTom HOME.

Your browser does not support the video tag.

Video 1: This video demonstrates how TomTom Map Share technology allows users to update and share map corrections, ensuring the most accurate navigation data.

## 4. "Help Me!" Menu

For added safety, the "Help Me!" menu provides quick access to local emergency providers and essential information.

- From the main menu, tap 'Help Me!'.
- You can find options to call emergency services, locate the nearest police station, fire station, or hospital.
- The menu also provides your current location details, which can be crucial in an emergency.

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Video 2: This video demonstrates the 'Help Me!' feature, showing how to quickly access emergency services and location information from your TomTom device.

# MAINTENANCE

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## 1. Keeping Maps Updated with TomTom HOME

To ensure you always have the most accurate and up-to-date maps, regularly connect your device to a computer with TomTom HOME software installed.

- Download and install TomTom HOME from the official TomTom website.
- Connect your TomTom XL 330 to your computer using the provided USB cable.
- TomTom HOME will guide you through the process of updating your maps and software, and managing content.

Your browser does not support the video tag.

Video 3: This video explains the functionality of TomTom HOME software, demonstrating how to keep your device updated with the latest maps and features.

## 2. Cleaning Your Device

To maintain optimal performance and screen clarity:

- Use a soft, lint-free cloth to clean the screen and casing.
- Do not use abrasive cleaners or solvents, as these can damage the device.

### 3. Battery Care

To prolong battery life:

- Avoid exposing the device to extreme temperatures.
- Charge the device regularly, but avoid leaving it plugged in for extended periods after it's fully charged.

## TROUBLESHOOTING

Here are solutions to common issues you might encounter with your TomTom XL 330:

Problem	Solution
<b>Device does not turn on or respond.</b>	Ensure the device is fully charged. Connect it to the car charger or a computer via USB for at least 30 minutes. If unresponsive, perform a soft reset by pressing and holding the power button for 15-20 seconds.
<b>No GPS signal or inaccurate positioning.</b>	Ensure you are in an open area with a clear view of the sky. Avoid areas with tall buildings or dense foliage. The first GPS fix can take longer. Ensure your device's QuickGPSfix data is up to date via TomTom HOME.
<b>Audio instructions are too quiet or garbled.</b>	Check the volume settings on your device. Ensure the speaker is not obstructed. If the issue persists, connect to TomTom HOME to check for software updates, as this can sometimes resolve audio driver issues.
<b>Routing issues (e.g., unexpected routes).</b>	Ensure your maps are up to date using TomTom HOME. Verify that your route preferences (e.g., fastest route, shortest route, avoid highways) are correctly set in the device's menu. Consider using the 'Plan route' option to review the route before starting navigation.
<b>Device freezes or crashes.</b>	Perform a soft reset by pressing and holding the power button for 15-20 seconds. If the problem continues, connect to TomTom HOME to check for software updates or consider performing a factory reset (note: this will erase personal data and settings).

## SPECIFICATIONS

Key technical specifications for the TomTom XL 330:

Feature	Detail
<b>Model Number</b>	XL 330
<b>Screen Size</b>	4.3 Inches
<b>Resolution</b>	480 x 272 pixels
<b>Product Dimensions</b>	5.6"L x 0.7"W x 3.5"H
<b>Item Weight</b>	6.6 ounces

Feature	Detail
<b>Battery Life</b>	Up to 3 Hours
<b>Mounting Type</b>	Dashboard Mount (EasyPort)
<b>Map Type</b>	USA, Canada
<b>Special Features</b>	TomTom Map Share technology, TMC (Traffic Message Channel) ready, 2D / 3D map perspective, Preinstalled POIs

## WARRANTY & SUPPORT

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For detailed warranty information and technical support, please refer to the official TomTom website or the warranty card included with your product. TomTom provides customer support to assist with any issues or questions you may have regarding your XL 330 device.

- **Online Support:** Visit the [TomTom Support website](#) for FAQs, troubleshooting guides, and software downloads.
- **Contact Support:** Information for contacting TomTom customer service via phone or email can be found on their support page.