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hansgrohe 14414001

hansgrohe Metris S Tub Spout with Diverter

MODEL: 14414001

Introduction

Thank you for choosing the hansgrohe Metris S Tub Spout with Diverter. This premium tub spout features a modern design and a brilliant chrome finish, designed to enhance your bathroom. It includes a diverter for switching water flow between the tub spout and a connected shower. This manual provides essential information for proper installation, operation, and maintenance to ensure long-lasting performance and satisfaction.

Key features include:

- Modern design with a reduced aesthetic from the Metris collection.
- Universal retrofit capability for easy integration with existing bathroom setups.
- Brilliant, easy-to-clean chrome surface for a lasting shine.
- Wall-mounted bathtub inlet.
- AirPower technology enriches water with air for a full, less splashing jet.

Important Safety Information

Please read all instructions carefully before installation and use. Failure to follow these instructions may result in property damage or personal injury.

- Always turn off the main water supply before beginning any installation or maintenance.
- If you are unsure about any part of the installation process, consult a qualified plumber.
- Ensure all connections are secure and watertight to prevent leaks.
- Do not use abrasive cleaners or harsh chemicals on the chrome finish, as this can cause damage.

Package Contents

Verify that all components are present before beginning installation:

- hansgrohe Metris S Tub Spout with Diverter
- Mounting Hardware

Note: Additional tools required for installation (e.g., pipe wrench, sealant, 7/16" hex tool) are not included.

Setup and Installation

The hansgrohe Metris S Tub Spout is designed for wall mounting and offers universal retrofit capabilities. Follow these general steps for installation:

1. **Prepare the Installation Area:** Turn off the main water supply to your bathroom. Remove any existing tub spout. Clean the wall surface around the water pipe.
2. **Apply Sealant:** Apply plumber's tape or sealant to the threads of the water pipe extending from the wall.
3. **Attach the Tub Spout:** Carefully thread the new hansgrohe tub spout onto the water pipe. Ensure it is aligned correctly and tightened securely. The included mounting hardware should be used as per the specific instructions provided with the physical product.
4. **Secure with Hex Tool:** For final tightening and securing, a 7/16" hex tool may be required. Ensure the spout is firmly attached to prevent rotation or leaks.
5. **Test for Leaks:** Once installed, slowly turn the main water supply back on and check for any leaks around the spout connection. If leaks occur, turn off the water, re-tighten, and re-check.



Image: The hansgrohe Metris S Tub Spout with Diverter (Model 14414001) in its chrome finish, ready for wall-mounted installation. This image shows the sleek, modern design of the tub spout.

Operating Instructions

This tub spout features an integrated diverter to control water flow between the tub and a connected shower head.

- **Tub Filling:** To fill the tub, ensure the diverter knob is in its default, pushed-in position. Water will flow from the tub spout.
- **Shower Activation:** To divert water to the shower, pull the diverter knob outwards. Water will then flow from the shower head.
- **Returning to Tub Spout:** After showering, turn off the water supply. The diverter knob should automatically return to the tub spout position when water pressure drops. If it does not, gently push the knob back in.
- **AirPower Technology:** The spout incorporates hansgrohe's AirPower technology, which enriches the water with air. This creates a fuller, softer water jet that minimizes splashing and enhances the bathing

experience.

Note on Diverter Functionality: Some users have reported that the diverter cap can become difficult to pull or may detach over time, especially with hard water conditions. The design of the cap is sleek and smooth, which can make gripping difficult with wet hands. If you experience issues, refer to the Troubleshooting section.

Care and Maintenance

Proper care will maintain the brilliant chrome finish and ensure the longevity of your tub spout.

- **Cleaning the Finish:** Clean the chrome surface with a soft cloth and a mild, non-abrasive cleaner specifically designed for bathroom fixtures. Rinse thoroughly with water and dry with a soft cloth to prevent water spots.
- **Avoid Harsh Chemicals:** Do not use abrasive sponges, scouring pads, or cleaners containing alcohol, ammonia, bleach, or phosphoric acid, as these can damage the chrome finish.
- **Hard Water Areas:** In areas with hard water, mineral deposits can accumulate. Regular cleaning is recommended to prevent buildup. For stubborn deposits, a solution of white vinegar and water (1:1 ratio) can be applied with a soft cloth, left for a few minutes, then rinsed and dried.
- **Diverter Maintenance:** If the diverter mechanism becomes stiff, ensure it is clean and free of mineral buildup. Avoid forcing the diverter, as this can cause damage.

Troubleshooting

Problem	Possible Cause	Solution
Water leaks from the base of the spout.	Loose connection or insufficient sealant.	Turn off water supply. Re-tighten the spout connection. Apply more plumber's tape or sealant if necessary.
Diverter knob is difficult to pull or push.	Mineral buildup or internal mechanism stiffness.	Clean the diverter area thoroughly. In hard water areas, descale with a vinegar solution. Avoid forcing the mechanism.
Diverter knob cap detaches or is stripped.	Wear and tear, or damage from excessive force.	Contact hansgrohe customer support for replacement parts or advice. Note that replacement parts for this specific component may not always be readily available.
Water continues to flow from the tub spout when the diverter is pulled for the shower.	Diverter not fully engaged or internal seal issue.	Ensure the diverter knob is pulled out completely. Check for mineral buildup preventing full engagement. If the problem persists, internal components may need inspection by a professional.

Specifications

Brand:	hansgrohe
Model Name:	Metris S (Model 14414001)
Recommended Uses:	Tub Spout
Mounting Type:	Wall Mount
Finish Type:	Chrome
Material:	Brass
Color:	Chrome
Number of Handles:	1 (for diverter)
Hole Count:	1
Special Feature:	Durable
Style:	Modern
Installation Type:	Widespread
Spout Reach:	5.88 Inches
Item Weight:	2.42 Pounds
Product Dimensions:	2.75 x 2.75 x 6.75 inches
Part Number:	14414001
GTIN:	04011097552255

Warranty Information

Hansgrohe, Inc. warrants to the original consumer purchaser that hansgrohe products will be free from defects in material and workmanship for as long as the original consumer purchaser owns both the product and the home in which the product was originally installed. This is a **limited lifetime warranty** for original consumer purchasers.

For commercial purchasers, the warranty period is one (1) year from the date of purchase. For products in Rubbed Bronze, Matte Black, or Matte White finishes, the warranty period is three (3) years from the date of purchase.

This warranty is non-transferable. It does not cover hansgrohe products purchased from unauthorized sellers, unless otherwise prohibited by law. Authorized sellers can be found on hansgrohe branded websites.

Additional warranty restrictions apply. Please refer to the manufacturer's website for full warranty details and terms and conditions.

Customer Support

If you have any questions, require technical assistance, or need to order replacement parts, please contact hansgrohe customer support. You can find contact information and additional resources on the official hansgrohe website.

Online Resources: Visit the official hansgrohe website for product information, FAQs, and support contact details.