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› Houzer Medallion Classic Stainless Steel Kitchen Sink MG-3209SL-1 User Manual

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Houzer Medallion Classic Stainless Steel Kitchen Sink User Manual

Model: MG-3209SL-1

1. PRODUCT OVERVIEW

The Houzer Medallion Classic Stainless Steel Kitchen Sink, model MG-3209SL-1, is an undermount 80/20 double bowl sink designed for kitchen use. It features a spacious main bowl and a convenient prep bowl, crafted from durable 18-gauge T-304 stainless steel. The sink is designed to integrate seamlessly with granite or solid surface countertops.

Key Features:

- **Construction:** 18-gauge premium-grade T-304 stainless steel for durability and resistance to rust, stains, and chemicals.
- **Design:** Undermount installation with deep drawn straight walls, graceful curves, and a lustrous satin finish with a highlighted rim.
- **Bowls:** 80/20 double bowl configuration, featuring a large main bowl and a smaller prep bowl.
- **Noise Reduction:** Equipped with StoneGuard undercoating over a Super Silencer pad to reduce noise from water and dishes.
- **Edges:** SpecPlus edges provide increased structural rigidity.
- **Included:** Basket strainer, mounting clips, template, and installation instructions.



Image 1.1: Top-down view of the Houzer Medallion Classic Stainless Steel Kitchen Sink, showing the 80/20 double bowl configuration and satin finish.

Houzer innovations

TYPE304
PREMIUM STAINLESS STEEL

Made from Type 304 that is exceptionally resistant to corrosion and stains. It provides a hygienic and resilient surface that requires minimal care and maintenance.

SpecPlus[™]
EDGE
The Strongest Sinks You Can Buy

A beveled edge on the outer rim of the sinks provide increased structural rigidity for the entire sink span. SpecPlus Edge is found only in Houzer sinks.

HRI
Highlighted Rim

Houzer's exclusive high-polished finish around the rim of the sink adds the perfect accent to make your sink standout, offering lasting beauty and a touch of class.

StoneGuard[™]
UNDERCOAT PROTECTION

A marble powder based undercoating applied over super silencer pad. It reduces the noise of clattering dishes and running water.



All HOUZER sinks are certified by UPC/IAPMO complying with the ASME A112.19.3-2009 and CSA complying with the CSA B45.4-08.

Image 1.2: Diagram detailing key innovations and certifications for Houzer sinks, including material, edge design, finish, sound dampening, and compliance standards.

Medallion Series



Image 1.3: Close-up view of the Medallion Series sink, emphasizing its deep drawn straight walls and suitability for granite countertops.

2. INSTALLATION INSTRUCTIONS

This sink is designed for undermount installation and requires a 36-inch cabinet base. Professional installation is recommended to ensure proper fit and function.

2.1 Pre-Installation Checklist

- Verify all components are present: sink, mounting clips, basket strainer, template.
- Ensure cabinet base is at least 36 inches wide.
- Confirm countertop material is suitable for undermount sink installation (e.g., granite, solid surface).

2.2 Installation Steps (Summary)

1. Use the provided template to mark the cutout area on the underside of the countertop.
2. Carefully cut the opening in the countertop according to the template.
3. Apply a silicone sealant bead around the rim of the sink opening on the underside of the countertop.
4. Position the sink underneath the countertop opening and secure it with the provided mounting clips. Tighten clips evenly to ensure a watertight seal.

5. Install the basket strainer into the drain openings according to its specific instructions.
6. Connect plumbing fixtures (faucet, drain pipes, garbage disposal if applicable) as per manufacturer guidelines.

Refer to the detailed installation instructions included with your sink for complete steps and safety precautions.



Image 2.1: The Houzer Medallion Classic Sink installed in a kitchen countertop, demonstrating its undermount design.

3. OPERATING INSTRUCTIONS

The Houzer Medallion Classic sink is designed for everyday kitchen tasks, including washing dishes, food preparation, and general cleanup.

3.1 General Use

- Utilize the large bowl for washing larger pots, pans, and dishes.
- The smaller prep bowl is ideal for rinsing vegetables, draining small items, or for use with a garbage disposal.
- The included basket strainer helps prevent food particles from entering the drain, reducing clogs.

3.2 Optional Accessories

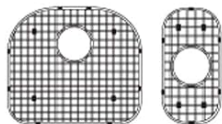
Enhance your sink's functionality with compatible accessories such as bottom grids, rinsing baskets, cutting boards, and colanders. These accessories are designed to fit the Medallion Series sinks and can aid in food preparation and dish drying.



Optional custom accessories



**STAINLESS
STRAINER**
190-9180



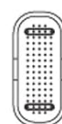
**BOTTOM
GRID**
BG-2400, 1100



**RINSING
BASKET**
RB-2400



**CUTTING
BOARD**
CB-2400



COLANDER
CL-1120

Image 3.1: Examples of optional custom accessories that can be used with Houzer Medallion Series sinks.

4. CARE AND MAINTENANCE

Proper care will maintain the lustrous satin finish and extend the life of your Houzer stainless steel sink.

4.1 Daily Cleaning

- After each use, rinse the sink thoroughly with water to remove food particles and residue.
- Wipe the sink dry with a soft cloth to prevent water spots and mineral buildup.
- For general cleaning, use a mild soap or stainless steel cleaner with a soft sponge or cloth. Always rub in the direction of the grain.

4.2 Avoiding Damage

- Avoid using abrasive cleaners, steel wool, or harsh chemicals (e.g., bleach, drain cleaners) as they can damage the stainless steel finish.
- Do not leave acidic foods (e.g., citrus, tomatoes) or corrosive substances in the sink for extended periods.
- To prevent scratches, avoid dragging sharp or heavy objects across the sink surface. Consider using a bottom grid.

5. TROUBLESHOOTING

This section addresses common issues you might encounter with your kitchen sink.

5.1 Water Spots or Stains

- **Cause:** Hard water deposits or mineral buildup.
- **Solution:** Clean regularly with a soft cloth and a mild stainless steel cleaner. For stubborn spots, a solution of vinegar and water can be used, followed by thorough rinsing and drying.

5.2 Slow Drainage

- **Cause:** Clogged basket strainer or drain pipe.
- **Solution:** Clear any debris from the basket strainer. If the issue persists, the drain pipe may require cleaning or professional attention. Avoid chemical drain cleaners.

5.3 Scratches

- **Cause:** Abrasive contact with metal objects.
- **Solution:** Stainless steel is highly durable but not scratch-proof. Minor scratches will blend into the sink's satin finish over time. For deeper scratches, specialized stainless steel scratch removal kits are available, but use with caution and follow product instructions.

6. PRODUCT SPECIFICATIONS

Brand	HOUZER
Model Number	MG-3209SL-1
Material	18-Gauge T-304 Stainless Steel
Color	Stainless Steel
Overall Dimensions (W x D x H)	32" x 21" x 9"
Large Bowl Dimensions (W x D x H)	21.4375" x 18.9375" x 9"
Prep Bowl Dimensions (W x D x H)	7.125" x 15.75" x 5.5"
Installation Type	Undermount
Minimum Cabinet Size	36 inches
Drain Openings	Two 3.5-inch openings
Included Components	Sink, Basket Strainer, Mounting Clips, Template, Installation Instructions
Certifications	ASME A112.19.3-2000, UPC, CSA

7. WARRANTY AND SUPPORT

7.1 Limited Lifetime Warranty

The Houzer Medallion Classic Stainless Steel Kitchen Sink is backed by a limited lifetime warranty to the original purchaser. This warranty covers defects in materials and workmanship under normal use and service. For specific terms and conditions, please refer to the warranty documentation included with your product or contact Houzer customer service.

7.2 Customer Support

For technical assistance, warranty claims, or questions regarding your Houzer sink, please contact Houzer customer support. Contact information can typically be found on the manufacturer's website or in the product packaging.

8. PRODUCT VIDEO

Your browser does not support the video tag.

Video 8.1: An overview of the Houzer Medallion Series, highlighting its design features, material quality, and benefits such as sound dampening and durability. This video provides a visual demonstration of the sink's aesthetic and functional attributes.

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