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› Sharper Image Realtouch Cordless Neck and Shoulder Shiatsu Massager (Model 1014404) Instruction Manual

Sharper Image 1014404

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Model: 1014404

1. INTRODUCTION

The Sharper Image Realtouch Cordless Neck and Shoulder Shiatsu Massager is designed to provide a massage experience that simulates the feel of real hands. It features shiatsu nodes, three speed settings, and an optional soothing heat function. The cordless design and arm straps allow for convenient and adjustable use on various body areas, including the neck, shoulders, and back.

Package Contents:

- Realtouch Cordless Neck and Shoulder Shiatsu Massager
- Optional Hood Attachment
- AC Adapter



Image 1.1: Package contents of the massager, showing the main unit, the detachable hood, and the AC adapter.

2. SAFETY INFORMATION

Please read all safety instructions before using this product. Failure to follow these instructions may result in injury or damage to the device.

- Do not use the massager while bathing or in close proximity to water.
- Ensure the massager is unplugged from the AC adapter when not in use.
- Keep out of reach of children.
- Consult a physician before use if you have any medical conditions, are pregnant, or have a pacemaker.
- Do not use on swollen, inflamed, or injured areas of the skin.
- Do not use for more than 15 minutes at a time. Allow the device to cool down before subsequent use.

3. SETUP

1. **Unpacking:** Carefully remove the massager and all accessories from its packaging.
2. **Initial Charge:** Fully charge the built-in battery using the provided AC adapter before the first use. The charging indicator light will typically change color or turn off when charging is complete.
3. **Optional Hood Attachment:** If desired, attach the soft hood to the massager. The hood is designed to enhance comfort and relaxation.



Image 3.1: The massager and its packaging, illustrating the product's appearance and features like heat and cordless operation.

4. OPERATING INSTRUCTIONS

The massager features intuitive controls for ease of use. The control panel is located on one of the arm straps.



REALTOUCH



HEAT



CORDLESS

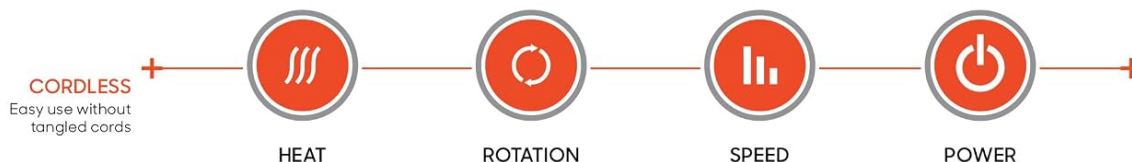
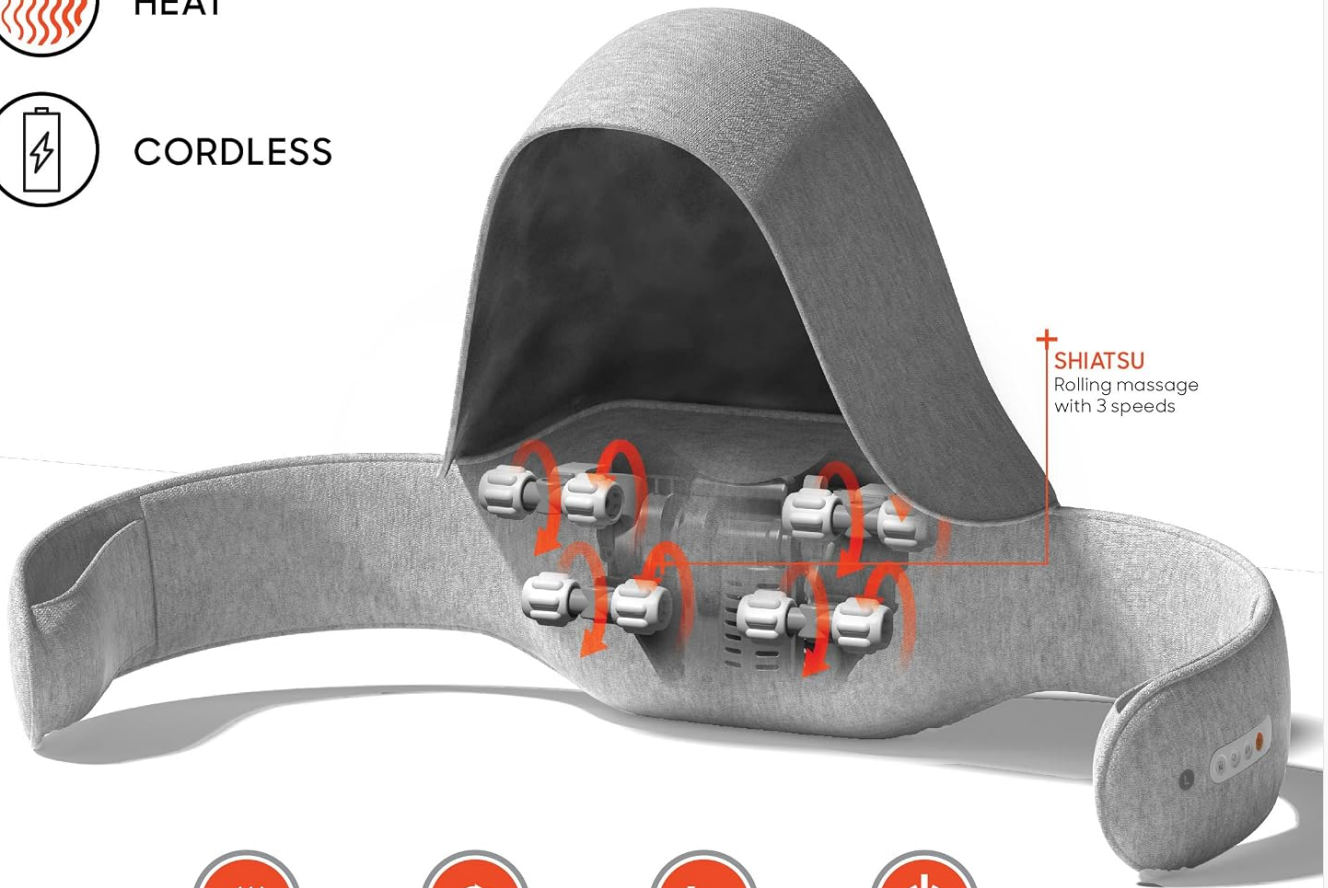


Image 4.1: Control panel on the massager, indicating buttons for power, speed, rotation, and heat functions.

1. **Power On/Off:** Press the **Power button** (usually marked with a circle and a vertical line) to turn the massager on. Press again to turn off.
2. **Positioning:** Place the massager around your neck and shoulders, or on other desired body areas such as the lower back or feet.
3. **Adjusting Pressure:** Use the integrated arm straps to adjust the pressure of the massage. Pulling on the straps increases the intensity of the shiatsu nodes.
4. **Speed Settings:** The massager offers 3 speed settings. Press the **Speed button** (often indicated by three vertical lines) to cycle through the available speeds.
5. **Soothing Heat:** To activate the soothing heat function, press the **Heat button** (often indicated by a wavy icon). Press again to turn off the heat. The heat function provides warmth to the muscles.
6. **Rotation Direction:** The shiatsu nodes typically rotate in two directions. Press the **Rotation button** (often indicated by a circular arrow) to change the direction of rotation.

The massager is designed for versatile use. It can be applied to the neck, shoulders, and lower back. The cordless feature allows for use in various locations without being tethered to an outlet.

SHARPER IMAGE®



REALTOUCH CORDLESS

NECK + SHOULDER
SHIATSU MASSAGER



Image 4.2: Woman demonstrating the massager's use on the neck and shoulders, emphasizing its portability and heat function.

Your browser does not support the video tag.

Video 4.1: Demonstration of the Sharper Image RealTouch Cordless Neck and Shoulder Shiatsu Massager, showcasing its features and how to use it for neck and shoulder relief, including the heat function and adjustable pressure straps.

5. MAINTENANCE

To ensure the longevity and proper functioning of your massager, follow these maintenance guidelines:

- **Cleaning:** After each use, wipe the massager with a soft, damp cloth. Do not use abrasive cleaners or immerse the device in water. The cover is not removable for washing.
- **Storage:** Store the massager in a cool, dry place, away from direct sunlight and extreme temperatures.
- **Battery Care:** To maintain battery health, avoid fully discharging the battery frequently. Recharge the battery when the power is low.

6. TROUBLESHOOTING

If you encounter any issues with your Sharper Image Realtouch Cordless Neck and Shoulder Shiatsu Massager, please refer to the following common solutions:

Problem	Possible Cause	Solution
Massager does not turn on.	Battery is depleted or not charged.	Connect the AC adapter and fully charge the battery. Ensure the power button is pressed firmly.
Heat function is not working or is too low.	Heat function not activated or ambient temperature is too low.	Ensure the heat button is pressed. The heat is designed to be soothing and may take a few minutes to reach full warmth.
Massage feels too weak or too strong.	Incorrect pressure applied or speed setting.	Adjust the pressure using the arm straps. Cycle through the 3 speed settings to find your preferred intensity.
Unusual noises during operation.	Normal operating sound or internal component issue.	A low hum is normal. If the noise is loud or unusual, discontinue use and contact customer support.

If the problem persists after attempting these solutions, please contact Sharper Image customer support for further assistance.

7. SPECIFICATIONS

- **Product Dimensions:** 8.3 x 7.3 x 5 inches
- **Item Weight:** 5.73 Pounds
- **Model Number:** 1014404
- **Power Source:** Rechargeable Lithium Ion Battery
- **Special Features:** Shiatsu Massage, Soothing Heat, Cordless Operation, 3 Speed Settings, Optional Hood Attachment
- **Brand:** Sharper Image
- **Manufacturer:** Merchsource



Image 7.1: Diagram illustrating the approximate dimensions of the massager.

8. WARRANTY AND SUPPORT

For warranty information or technical support regarding your Sharper Image Realtouch Cordless Neck and Shoulder Shiatsu Massager, please refer to the warranty card included with your product or visit the official Sharper Image website. You may also contact customer service for assistance with product operation, troubleshooting, or parts replacement.

Manufacturer: Merchsource

Contact Information: Please refer to the product packaging or the official Sharper Image website for the most current customer support contact details.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Example: How do I reset this device or fix this error?

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