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> TRIXIE TX2 Automatic Food Dispenser User Manual

## TRIXIE 24372

# TRIXIE TX2 Automatic Food Dispenser User Manual

Model: 24372

## INTRODUCTION

The TRIXIE TX2 Automatic Food Dispenser is designed to provide scheduled meals for your pet, ensuring they are fed on time even when you are away. This dual-bowl system allows for two separate meal times within a 48-hour period, accommodating both dry and wet food with the aid of included ice packs to maintain freshness.



Image: The TRIXIE TX2 Automatic Food Dispenser, featuring two white, lidded food bowls designed for automated feeding.

## PRODUCT FEATURES

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- Ensures timely meal delivery for your pet.
- Dual dial timers allow scheduling of 2 meals within 48 hours or less.
- Each food tray holds up to 10 ounces of dry or wet pet food.
- Includes ice packs to keep food fresh, suitable for wet food.
- Removable food trays are dishwasher safe for easy cleaning.
- Equipped with non-slip rubber feet to keep the feeder securely in place.
- Battery-operated for convenience (1-AA battery not included).

## SETUP

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### Unpacking and Initial Inspection

Carefully remove all components from the packaging. Inspect the feeder for any signs of damage. Ensure all listed components are present: the main base unit, two removable food trays, and two ice packs.

### Battery Installation

1. Locate the battery compartment on the underside of the main unit.
2. Open the battery compartment cover.
3. Insert one (1) AA battery (not included), ensuring correct polarity (+/-).
4. Close the battery compartment cover securely.

### Preparing Food Trays and Ice Packs

1. Wash the removable food trays with warm, soapy water or place them in the dishwasher before first use. Rinse thoroughly and dry.
2. Place the included ice packs in your freezer until completely frozen. These are essential for keeping wet food fresh.

Perfect for Wet or Dry Food



2 reusable ice packs so wet food can stay fresh

Image: The TRIXIE TX2 Automatic Food Dispenser with its lids open, revealing the removable food trays and the two reusable ice packs, highlighting its suitability for both wet and dry food.

## OPERATING INSTRUCTIONS

### Filling the Food Trays

1. Lift the lid of each food compartment.
2. If using wet food, place a frozen ice pack into the designated compartment beneath the food tray.
3. Place the removable food tray into its compartment.
4. Fill each tray with up to 10 ounces of your pet's dry or wet food. Do not overfill.
5. Close the lids securely.

### Setting the Timer

The TRIXIE TX2 features two independent timers, one for each food bowl, allowing you to schedule two separate meals up to 48 hours in advance.

1. Locate the timer dial on the top of each food compartment.
2. Rotate the dial clockwise to set the desired time until the next meal. The timer can be set in 1-hour increments, up to a maximum of 48 hours.
3. Once the timer reaches zero, the lid will automatically pop open, allowing your pet access to the food.
4. Ensure the feeder is placed on a flat, stable surface where your pet can easily access it. The non-slip rubber feet will help keep it in place.

# Easy Settings



Set in 1 HR  
Increments



Up to 48 HRS  
In Advance



1 - AA Battery  
(Not Included)



Image: A detailed view of the timer dials on the TRIXIE TX2 Automatic Food Dispenser, illustrating the easy settings for scheduling meals up to 48 hours in advance using 1-hour increments, and indicating the need for one AA battery.

# Dual 48-Hour Meal Scheduling



Stress-Free Pet Care While Your Away

Image: A dog enjoying a meal from the TRIXIE TX2 Automatic Food Dispenser, demonstrating the dual 48-hour meal scheduling feature for stress-free pet care.

## MAINTENANCE AND CLEANING

Regular cleaning of your TRIXIE TX2 Automatic Food Dispenser is essential for your pet's hygiene and the longevity of the device.

- **Food Trays:** The removable food trays are dishwasher safe. For best results, place them on the top rack. Alternatively, wash them by hand with warm, soapy water and rinse thoroughly.
- **Main Unit:** Wipe the main unit with a damp cloth. Do not submerge the main unit in water, as it contains electronic components.
- **Ice Packs:** After use, wash the ice packs with soap and water, dry them, and return them to the freezer for future use.
- Ensure all parts are completely dry before reassembling the feeder.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Lid does not open at scheduled time.	Battery is low or dead. Timer not set correctly.	Replace the AA battery. Ensure the timer dial is correctly aligned with the desired time.
Food is not fresh.	Ice packs not used or not frozen.	Always use fully frozen ice packs when dispensing wet food. Ensure lids are closed properly.
Feeder slides on the floor.	Non-slip feet are dirty or missing. Feeder on uneven surface.	Clean the non-slip rubber feet. Place the feeder on a clean, flat, and stable surface.
Pet is not eating from the feeder.	Pet is unfamiliar with the feeder. Food type changed.	Allow your pet time to adjust. Introduce the feeder gradually. Ensure the food is appealing to your pet.

## SPECIFICATIONS

Feature	Detail
Model Name	Automatic Feeder
Item Model Number	24372
Brand	TRIXIE
Color	White
Size	Double
Material	Plastic
Item Dimensions (LxWxH)	10.6 x 9.4 x 2.8 inches
Item Weight	1.98 pounds (0.9 Kilograms)
Food Capacity (each tray)	10 ounces
Timer Range	Up to 48 hours (1-hour increments)
Power Source	1 x AA Battery (not included)
Care Instructions	Removable trays are dishwasher safe
Included Components	Base Unit, 2 Food Trays, 2 Ice Packs
Target Species	Dog (also suitable for cats)
Recommended Use	Indoor, for wet or dry food

## WARRANTY AND SUPPORT

### Warranty Information

The TRIXIE TX2 Automatic Food Dispenser comes with a **1-Year Warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use. Please retain your proof of purchase for warranty

claims.

## Customer Support

For technical assistance, troubleshooting not covered in this manual, or warranty inquiries, please contact TRIXIE customer support. Refer to the contact information provided on the product packaging or the official TRIXIE website.

You can also find additional resources and FAQs on the [TRIXIE Store on Amazon](#).

For a detailed User Guide, you may refer to the official PDF document: [User Guide \(PDF\)](#).