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Moen 8360 Commercial Three Function Transfer Valve Control User Manual

Brand: Moen | Model: 8360

INTRODUCTION

This manual provides essential information for the installation, operation, and maintenance of the Moen 8360 Commercial Three Function Transfer Valve Control. Designed for commercial and institutional environments, this valve offers reliable and precise control over water flow to multiple outlets. Understanding the contents of this manual will ensure optimal performance and longevity of your Moen product.

SAFETY INFORMATION

Always adhere to local plumbing codes and regulations during installation. It is recommended that installation be performed by a qualified professional. Turn off the main water supply before beginning any installation or maintenance work. Wear appropriate personal protective equipment, such as safety glasses and gloves. Ensure all connections are secure to prevent leaks.

PRODUCT OVERVIEW

The Moen 8360 is a commercial-grade three-function transfer valve designed for shower systems. It allows for the diversion of water flow to up to three distinct outlets, or it can be plumbed for two distinct functions. Its robust construction ensures durability in high-use environments.



Figure 1: Moen 8360 Commercial Three Function Transfer Valve Control. This image displays the chrome-finished valve control with a lever handle and numerical indicators (1, 3) on the escutcheon, indicating the three possible flow positions.

Key Features:

- **Three-Function Control:** Capable of operating three distinct functions, or plumbed for two.
- **Chrome Finish:** Provides a bright, highly reflective, cool grey metallic look.
- **ADA Compliant:** Designed to meet accessibility standards.
- **Cycle Valve Design:** Ensures smooth operation.
- **Durable Construction:** Made with chrome-plated metal for commercial longevity.

- **Same Plane Inlets/Outlets:** Simplifies plumbing connections.
- **Lever Style Handle:** Easy to grip and operate with clear function indicators.

SETUP AND INSTALLATION

The Moen 8360 transfer valve is designed for wall-mounted installation. Ensure that the rough-in plumbing is correctly positioned according to the product's specifications. The valve's inlets and outlets are on the same plane, which can simplify pipe routing.

Installation Steps (General Guidelines):

1. **Prepare the Installation Area:** Ensure the wall cavity is clear and properly sized for the valve body.
2. **Turn Off Water Supply:** Locate and shut off the main water supply to the installation area.
3. **Connect Water Lines:** Connect the hot and cold water supply lines to the designated inlets on the valve body. Connect the outlet lines to the desired fixtures (e.g., showerhead, hand shower, tub spout).
4. **Secure the Valve:** Mount the valve body securely to the wall framing using appropriate fasteners.
5. **Install Trim Kit:** Once the rough-in is complete and tested, install the escutcheon and handle according to the trim kit instructions. Ensure the handle operates smoothly and aligns with the function indicators.
6. **Test for Leaks:** Slowly turn on the water supply and check all connections for leaks.

Note: Specific installation instructions for the rough-in valve and trim kit are typically provided with those components. Always refer to those detailed instructions for precise measurements and procedures.

OPERATING INSTRUCTIONS

The Moen 8360 transfer valve features a lever-style handle with detents at each flow position, making it easy to select the desired water outlet.

To Operate:

- **Select Function:** Rotate the lever handle to align with the desired function indicator on the escutcheon. The handle will click into place at each detent, indicating a selected position.
- **Function 1:** Typically for the primary shower outlet (e.g., showerhead).
- **Function 2:** For a secondary outlet (e.g., hand shower).
- **Function 3:** For a third outlet (e.g., tub spout or body sprays).

Note: The specific assignment of functions (1, 2, 3) to your installed outlets depends on how the valve was plumbed during installation.

MAINTENANCE

Proper care and maintenance will help preserve the finish and functionality of your Moen 8360 transfer valve.

Cleaning the Finish:

- Clean the chrome finish with a soft, damp cloth.
- For stubborn spots, use a mild soap and water solution.
- Rinse thoroughly with clean water and dry with a soft cloth to prevent water spots.
- **Avoid:** Abrasive cleaners, harsh chemicals, ammonia-based cleaners, or scouring pads, as these can damage the finish.

Internal Maintenance:

The internal components of the valve are designed for long-term reliability. If you experience issues with water diversion or flow, it may indicate a need for professional inspection or cartridge replacement. Consult a qualified plumber for internal maintenance.

TROUBLESHOOTING

This section addresses common issues you might encounter with your transfer valve.

Problem	Possible Cause	Solution
Water not diverting correctly	Worn or faulty cartridge; debris in valve.	Contact a qualified plumber for inspection and potential cartridge replacement.
Reduced water flow from an outlet	Partial blockage in the valve or outlet; low water pressure.	Check for blockages in the outlet (e.g., showerhead). Verify adequate water pressure to the valve. If issue persists, consult a plumber.
Handle is stiff or difficult to turn	Mineral buildup; worn internal components.	Ensure the handle and escutcheon are clean. If stiffness persists, professional service may be required to inspect or replace the cartridge.

For issues not listed here or if solutions do not resolve the problem, it is recommended to contact Moen customer support or a certified plumbing professional.

SPECIFICATIONS

Attribute	Detail
Brand	Moen
Model Number	8360
Material	Brass
Exterior Finish	Chrome, Metal
Item Dimensions (L x W x H)	7 x 7 x 6 inches
Item Weight	3.6 pounds
Number of Ports	3
Outlet Connection Type	FNPT
Installation Method	Wall Mounted
Number of Handles	1
Handle Material	Brass
Color	Chrome
UPC	026508086810
Manufacturer	Moen Incorporated

Attribute	Detail
Specification Met	CSA, ASME A112.18.1

WARRANTY INFORMATION

The Moen 8360 Commercial Three Function Transfer Valve Control is backed by a **Lifetime Limited Warranty**. This warranty covers defects in material and manufacturing workmanship under normal use and service. For full details regarding warranty coverage, terms, and conditions, please refer to the official Moen warranty documentation or visit the Moen website.

CUSTOMER SUPPORT

If you have any questions, require technical assistance, or need to order replacement parts, please contact Moen customer support:

- **Website:** Visit the official Moen website for FAQs, product registration, and support resources.
- **Phone:** Refer to the Moen website or product packaging for the most current customer service contact numbers.
- **Professional Assistance:** For complex installation or repair issues, it is always recommended to consult a qualified and licensed plumbing professional.