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› Trixie TX4 Plus Automatic Food Dispenser Instruction Manual

Trixie 24382

Trixie TX4 Plus Automatic Food Dispenser

Model: 24382

INTRODUCTION

Thank you for choosing the Trixie TX4 Plus Automatic Food Dispenser. This device is designed to provide scheduled meals for your pet, ensuring they are fed on time even when you are away. It features an LCD display, a programmable timer for up to four meals, and a voice recording function to call your pet.



Figure 1: Trixie TX4 Plus Automatic Food Dispenser with one compartment open, filled with pet food.

IMPORTANT SAFETY INSTRUCTIONS

- Read all instructions carefully before using the appliance.
- Keep the appliance away from children and pets when not in use.
- Do not immerse the main unit in water or any other liquid.
- Use only the specified battery type (not included) and ensure correct polarity.
- Do not use the appliance outdoors or in wet conditions.
- Ensure the appliance is placed on a stable, level surface.
- Do not attempt to disassemble or repair the appliance yourself. Contact qualified personnel for service.
- This appliance is intended for use with pet food only.

PACKAGE CONTENTS

Please check that all components are present and in good condition:

- Trixie TX4 Plus Automatic Food Dispenser Unit
- Removable Food Tray (with 4 compartments)
- Extra Compartment Tray (for water or ice pack)
- Instruction Manual (this document)

Note: Batteries and ice packs are not included.

SETUP

1. Battery Installation

1. Turn the dispenser upside down.
2. Locate the battery compartment cover.
3. Open the cover and insert 4 x C-size batteries (not included), ensuring correct polarity (+/-).
4. Close the battery compartment cover securely.

2. Filling the Food Compartments

1. Remove the main lid by gently lifting it. It may require a firm pull as it is designed to be secure.
2. Lift out the removable food tray.
3. Fill each of the four compartments with up to 500 ml of dry or wet pet food.
4. Place the filled food tray back into the dispenser, ensuring it sits correctly.
5. Replace the main lid, pressing down firmly until it clicks into place.

3. Using the Extra Compartment

The dispenser includes an extra compartment that can be used for a water bowl (up to 400 ml) or to hold a standard cold pack (not included) to keep wet food fresh.

1. Locate the extra compartment next to the main food tray.
2. If using for water, fill with up to 400 ml of fresh water.
3. If using with a cold pack, place the cold pack into the compartment.
4. Ensure the extra compartment tray is properly seated before closing the main lid.



Figure 2: Trixie TX4 Plus Automatic Food Dispenser showing the extra compartment, which can be used for water or an ice pack.

OPERATING INSTRUCTIONS

The Trixie TX4 Plus features an intuitive control panel with an LCD display.



Figure 3: Close-up of the control panel with LCD display and buttons.

Control Panel Overview:

- **LCD Display:** Shows current time, programmed meal times, and battery status.
- **SET Button:** Enters programming mode and confirms settings.
- **MODE Button:** Switches between different programming modes (e.g., setting time, setting meal times).
- **START NOW Button:** Dispenses the next meal immediately.
- **START TOM Button:** Starts the feeding schedule from the next day.
- **REC Button:** Records a voice message.
- **PLAY Button:** Plays the recorded voice message.
- **LO BATT Indicator:** Lights up when batteries are low.
- **MIC:** Microphone for voice recording.

1. Setting the Current Time

1. Press and hold the **SET** button until the hour digits on the LCD display start flashing.
2. Use the **MODE** button to adjust the hour.
3. Press **SET** again to move to the minute digits.
4. Use the **MODE** button to adjust the minutes.
5. Press **SET** to confirm and exit time setting mode.

2. Programming Meal Times (Up to 4 Meals)

The dispenser allows you to program up to four distinct meal times over a 96-hour period.

1. Press the **SET** button once. The display will show "MEAL 1" and the hour digits will flash.
2. Use the **MODE** button to set the desired hour for MEAL 1.
3. Press **SET** to move to the minute digits and use **MODE** to set the minutes.
4. Press **SET** again to confirm MEAL 1 and move to MEAL 2.
5. Repeat steps 2-4 for MEAL 2, MEAL 3, and MEAL 4. If you do not wish to program all four meals, simply press **SET** to skip to the next meal or exit programming mode after setting your desired meals.
6. After setting all desired meals, press **SET** until the display returns to the current time.

Note: The dispenser will rotate to the next available food compartment at each programmed meal time.

3. Recording a Voice Message

You can record a 6-second voice message to call your pet at meal times.

1. Press and hold the **REC** button.
2. Speak clearly into the microphone (MIC) for up to 6 seconds.
3. Release the **REC** button to stop recording.
4. Press the **PLAY** button to listen to your recorded message.

The recorded message will play automatically before each scheduled meal.

4. Manual Feeding (START NOW)

To dispense a meal immediately, press the **START NOW** button. The dispenser will rotate to the next available food compartment.

5. Starting Schedule from Tomorrow (START TOM)

If you want the programmed schedule to begin from the next day, press the **START TOM** button. This is useful if you are setting up the feeder in the evening for the next day's meals.

MAINTENANCE AND CLEANING

Regular cleaning ensures the longevity and hygiene of your food dispenser.

1. Before cleaning, ensure the dispenser is turned off and remove the batteries.
2. Remove the main lid and the removable food tray.
3. The food tray and the extra compartment tray can be washed with warm, soapy water. Rinse thoroughly and dry completely before reassembling.
4. Wipe the main unit (including the LCD display and control panel) with a soft, damp cloth. Do not immerse the main

unit in water.

5. Ensure all parts are completely dry before reassembling and reinserting batteries.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Dispenser does not turn on.	Batteries are not installed or are depleted. Incorrect battery polarity.	Install new C-size batteries, ensuring correct polarity. Check the "LO BATT" indicator.
Food is not dispensed at scheduled time.	Incorrect time setting. Meal times not programmed correctly. Food tray is stuck.	Verify current time and programmed meal times. Ensure the food tray is properly seated and not obstructed. Check battery level.
Lid does not close properly.	Food tray is not seated correctly. Obstruction.	Ensure the food tray is perfectly aligned and pushed down. Check for any food particles or debris preventing closure.
Voice recording is unclear or not playing.	Recording error. Microphone obstructed.	Re-record the message, speaking clearly and close to the microphone. Ensure no debris is covering the microphone.
"LO BATT" indicator is on.	Batteries are low.	Replace all C-size batteries with new ones.

SPECIFICATIONS

Model Number:	24382
Manufacturer:	Trixie
Product Dimensions:	35 x 33.5 x 15.5 cm (13.8 x 13.2 x 6.1 inches)
Weight:	2.27 kg (5 lbs)
Material:	Plastic
Target Species:	Dog (also suitable for cats)
Capacity:	4 x 500 ml (total 2000 ml)
Extra Compartment Capacity:	400 ml (for water)
Timer:	96-hour programmable timer
Special Features:	Programmable, Voice Recording, LCD Display
Power Source:	Battery operated (4 x C-size, not included)

WARRANTY AND SUPPORT

Trixie products are manufactured to high-quality standards. For information regarding warranty coverage, please refer to

the warranty card included with your purchase or visit the official Trixie website.

For technical support, spare parts, or any inquiries not covered in this manual, please contact Trixie customer service:

Website: www.trixie.de (or your regional Trixie website)

Contact Information: Refer to the contact section on the official website for phone numbers or email support.

Please have your model number (24382) and purchase date ready when contacting support.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question