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› AXOR Starck 9-inch Showerhead 2.5 GPM (Model 28494001) Instruction Manual

AXOR 28494001

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1. PRODUCT OVERVIEW

The AXOR Starck 9-inch Showerhead (Model 28494001) is designed to provide an air-infused water experience. This showerhead incorporates Hansgrohe's patented QuickClean cleaning system and features 180 spray channels for a consistent water flow. Its design is inspired by traditional well pumps, emphasizing simplicity and functionality.

Key Features:

- **Revolutionary Design:** Inspired by traditional well pumps, focusing on simplicity.
- **Air-Infused Water:** Provides a lush, soothing water flow with Airpower technology.
- **RainAir Spray:** Features a single RainAir spray type for a pampering shower experience.
- **Durable Finish:** Brilliant, easy-to-clean chrome surface for long-lasting shine.
- **QuickClean System:** Limescale can be easily wiped off the silicone nozzles.
- **XXL Performance:** Ensures even and lush water flow.
- **Adjustable Positioning:** 26-degree range for optimal shower angle.
- **Standard Connection:** Contains standard 1/2-inch connection for easy retrofit.



Image 1: The AXOR Starck 9-inch Showerhead delivering a RainAir spray.

Your browser does not support the video tag.

Video 1: Official product video showcasing the AXOR Starck collection, including design elements and functionality.

2. SAFETY INFORMATION

Please read all instructions carefully before installation and use. Failure to follow these instructions may result in property damage, personal injury, or product malfunction.

- Ensure all local plumbing and building codes are met during installation.
- Turn off the main water supply before beginning any installation or maintenance.
- Use appropriate tools and protective equipment.
- Do not overtighten connections, as this may damage the product.
- Keep small parts away from children.

3. PACKAGE CONTENTS

Verify that all components are present before beginning installation:

- AXOR Starck 9-inch Showerhead (Model 28494001)
- Installation instructions
- Warranty information

4. INSTALLATION

Hansgrohe recommends that a licensed plumber install this product to ensure proper function and adherence to all local codes. The showerhead features a standard 1/2-inch connection for compatibility with most shower arms.

Installation Steps (General):

1. Turn off the main water supply to the shower area.
2. Remove the existing showerhead (if applicable).
3. Clean the threads of the shower arm.
4. Apply plumber's tape to the shower arm threads.
5. Thread the AXOR Starck showerhead onto the shower arm. Hand-tighten, then use a wrench for a final quarter-turn, being careful not to overtighten.
6. Adjust the showerhead angle as desired (up to 26 degrees).
7. Turn on the water supply and check for leaks.

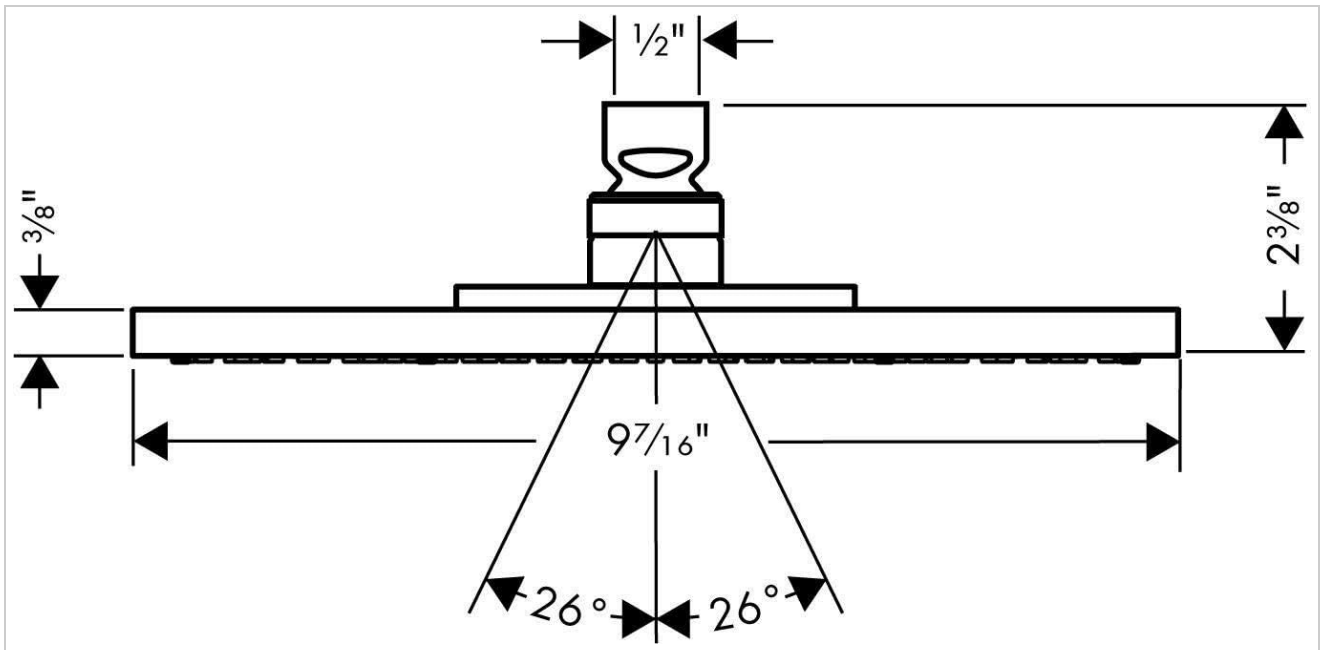


Image 2: Dimensional drawing of the AXOR Starck 9-inch Showerhead, indicating a 1/2-inch connection and 26-degree adjustability.

5. OPERATION

The AXOR Starck showerhead provides a single RainAir spray type. This spray is enriched with air through Airpower technology, creating softer, fuller water droplets for a more luxurious shower experience. Simply turn on your shower's water supply to activate the showerhead.

6. MAINTENANCE

To maintain the performance and appearance of your AXOR Starck showerhead, regular cleaning is recommended.

QuickClean System:

The showerhead is equipped with Hansgrohe's QuickClean system. Limescale and mineral deposits can accumulate on the silicone nozzles over time, potentially affecting spray performance. To clean, simply rub your finger across the silicone nozzles to dislodge any buildup. This should be done regularly, especially in areas with hard water.

General Cleaning:

- Clean the showerhead with a soft cloth and a mild, non-abrasive cleaner.
- Avoid using harsh chemicals, abrasive pads, or cleaners containing ammonia, bleach, or alcohol, as these can damage the chrome finish.
- Rinse thoroughly with water after cleaning and dry with a soft cloth to prevent water spots.

7. TROUBLESHOOTING

If you encounter issues with your showerhead, try the following common solutions:

- **Low Water Pressure:** Check if the main water supply is fully open. Ensure there are no clogs in the shower arm or the showerhead's internal components. Clean the QuickClean nozzles as described in the Maintenance section.
- **Leaking:** Ensure all connections are properly tightened (do not overtighten). Check if plumber's tape was applied correctly to the threads. Inspect gaskets for damage and replace if necessary.
- **Irregular Spray Pattern:** This is often caused by limescale buildup. Use the QuickClean feature to clear the nozzles.

If problems persist, contact a licensed plumber or AXOR customer support for assistance.

8. SPECIFICATIONS

Brand	AXOR
Model Number	28494001
Style	2.5 GPM
Shape	Round
Material	Brass
Finish Type	Polished Chrome
Installation Type	Wall Mounted
Flow Rate	2.5 GPM
Number of Settings	1
Setting Type	Rain
Special Features	Air Injection Technology, QuickClean System
Item Dimensions (L x W)	15.51"L x 15.63"W
Item Weight	4 Pounds
Manufacturer	Hansgrohe

9. WARRANTY AND SUPPORT

Hansgrohe, Inc. warrants to the original consumer purchaser that AXOR products will be free from defects in material and workmanship for as long as the original consumer purchaser owns both the product and the home in which the product was originally installed. For commercial purchasers, the warranty period is one (1) year from the date of purchase. The warranty period for products in Rubbed Bronze, Matte Black, and Matte White finishes is three (3) years from the date of purchase. This warranty is non-transferable.

This warranty does not cover AXOR products purchased from unauthorized sellers, unless otherwise prohibited by law. Authorized sellers can be found on AXOR branded websites. Additional warranty restrictions apply. Please refer to the manufacturer's website for full warranty details.

For further support or to view other AXOR products, please visit the [AXOR Store on Amazon](#).

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