

## SENTRY HO417

# SENTRY Headart Extreme Digital Headphones (Model HO417) User Manual

Model: HO417 | Brand: SENTRY

## 1. INTRODUCTION

Thank you for choosing the SENTRY Headart Extreme Digital Headphones. This manual provides essential information for the proper setup, operation, maintenance, and troubleshooting of your new headphones. Please read this manual thoroughly before using the product to ensure optimal performance and longevity.

## 2. WHAT'S IN THE BOX

Upon unpacking, please ensure all items listed below are present and in good condition.

- SENTRY Headart Extreme Digital Headphones
- User Manual (this document)



**Image 1:** Contents of the SENTRY Headart Extreme Digital Headphones package. The image displays the black on-ear headphones with their attached coiled audio cable and 3.5mm jack, laid flat against a light background.

## 3. PRODUCT OVERVIEW

The SENTRY Headart Extreme Digital Headphones are designed for comfortable listening with an on-ear form factor and wired connectivity. They feature a lightweight design for extended use.



**Image 2:** Side view of the SENTRY Headart Extreme Digital Headphones. This image highlights the adjustable headband and the design of the on-ear earcups, with the SENTRY logo visible on one earcup.

## Key Features:

- **On-Ear Design:** Provides a comfortable fit for various head sizes.
- **Wired Connectivity:** Standard 3.5mm audio jack for universal compatibility.
- **Lightweight Construction:** Designed for extended listening sessions without discomfort.
- **Adjustable Headband:** Ensures a secure and personalized fit.

## 4. SETUP

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Follow these steps to set up your SENTRY Headart Extreme Digital Headphones:

1. **Unpack the Headphones:** Carefully remove the headphones from their packaging.
2. **Adjust the Headband:** Gently extend or retract the headband slides on both sides until the earcups comfortably rest over your ears.
3. **Connect to Audio Source:** Insert the 3.5mm audio jack firmly into the headphone port of your audio device (e.g., smartphone, tablet, computer, MP3 player).
4. **Verify Connection:** Ensure the jack is fully inserted to prevent audio issues.

## 5. OPERATING INSTRUCTIONS

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Using your SENTRY Headart Extreme Digital Headphones is straightforward:

1. **Wear the Headphones:** Place the headphones on your head with the earcups covering your ears. Adjust the headband for a snug, comfortable fit.
2. **Play Audio:** Start playing audio from your connected device.
3. **Adjust Volume:** Control the volume directly from your audio source device. These headphones do not feature inline volume controls.
4. **Disconnect:** When finished, gently pull the 3.5mm audio jack from your device. Avoid pulling the cable itself.

**Important Note:** Prolonged exposure to high volume levels can cause permanent hearing damage. Always listen at moderate volume levels.

## 6. MAINTENANCE AND CARE

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Proper care will extend the life of your headphones:

- **Cleaning:** Use a soft, dry cloth to wipe the earcups and headband. Do not use liquid cleaners or solvents.
- **Storage:** Store the headphones in a clean, dry place away from extreme temperatures and direct sunlight. Avoid tangling the cable.
- **Handling:** Do not pull on the cable to disconnect the headphones. Always grasp the plug. Avoid dropping or subjecting the headphones to strong impacts.
- **Moisture:** Keep the headphones away from water and excessive moisture. They are not waterproof.

## 7. TROUBLESHOOTING

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If you encounter issues with your headphones, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
No sound or low volume	<ul style="list-style-type: none"> <li>Audio jack not fully inserted.</li> <li>Device volume too low or muted.</li> <li>Incorrect audio output selected on device.</li> <li>Damaged cable or jack.</li> </ul>	<ul style="list-style-type: none"> <li>Ensure 3.5mm jack is fully inserted into the device.</li> <li>Increase volume on your audio device.</li> <li>Check device settings to ensure headphones are selected as output.</li> <li>Try with another audio device to rule out headphone damage.</li> </ul>
Sound only from one earcup	<ul style="list-style-type: none"> <li>Audio jack partially inserted.</li> <li>Damaged cable or internal wiring.</li> <li>Device audio balance settings.</li> </ul>	<ul style="list-style-type: none"> <li>Re-insert the 3.5mm jack firmly.</li> <li>Check device audio balance settings.</li> <li>Test with another device. If problem persists, headphones may be damaged.</li> </ul>
Distorted sound	<ul style="list-style-type: none"> <li>Volume too high on device.</li> <li>Poor audio source quality.</li> <li>Damaged speaker or cable.</li> </ul>	<ul style="list-style-type: none"> <li>Lower the volume on your audio device.</li> <li>Try a different audio source or file.</li> <li>Test with another device.</li> </ul>

If the issue persists after trying these solutions, please contact SENTRY customer support.

## 8. SPECIFICATIONS

Feature	Detail
Model Number	HO417
Brand	SENTRY
Form Factor	On-Ear
Connectivity Technology	Wired (3.5mm Jack)
Color	Black
Material	Plastic
Item Weight	0.01 Ounces (approximately 0.28 grams)
Additional Features	Lightweight

## 9. WARRANTY INFORMATION

SENTRY provides a limited warranty for this product. The warranty period is **60 days** from the date of purchase. This warranty covers manufacturing defects in materials and workmanship under normal use. It does not cover damage caused by misuse, abuse, accidents, unauthorized modifications, or normal wear and tear.

To make a warranty claim, please retain your proof of purchase and contact SENTRY customer support.

## 10. CUSTOMER SUPPORT

For further assistance, technical support, or warranty inquiries, please contact SENTRY customer service through their

official website or the contact information provided with your purchase documentation.

**SENTRY Official Website:** [Visit SENTRY Store on Amazon](#)

