

Hozelock 2422P0000

Hozelock Wall-Mounted 30m Hose Reel User Manual

Model: 2422P0000

INTRODUCTION

This manual provides comprehensive instructions for the installation, operation, and maintenance of your Hozelock Wall-Mounted 30m Hose Reel. Please read this manual thoroughly before use to ensure safe and efficient operation and to maximize the lifespan of your product.

The Hozelock Wall-Mounted Compact hose reel with 15m of 12.5mm Starter Hose is an ideal hose storage system that can hold up to 30m of 12.5mm diameter hose. Made from high-quality plastics, this reel is designed to withstand the demands of gardening tasks. It helps prevent tangling, knotting, and trip hazards, offering a fuss-free solution for hose storage.

PRODUCT COMPONENTS

The Hozelock Wall-Mounted 30m Hose Reel package includes the following components:

- 1 x Hozelock 30m Wall Mounted Reel
- 1 x 15m of 12.5mm multi-purpose hose
- 1 x Nozzle
- 2 x Hose Connectors
- 1 x Waterstop Connector
- 1 x 3/4" / 1/2" Tap Connector
- Wall fixings (screws and wall plugs)
- Hose guide



Image: The Hozelock Wall-Mounted 30m Hose Reel, showing the grey reel with yellow accents, coiled hose, and attached nozzle, ready for use.

SETUP AND INSTALLATION

1. Choosing a Location

Select a suitable wall near your water source. The wall must be sturdy enough to support the weight of the reel and a full hose when filled with water. Ensure there is enough clear space for the hose to be pulled out and rewound without obstruction.

2. Mounting the Reel

1. Position the wall bracket of the hose reel against the chosen wall at the desired height.
2. Mark the drilling points through the holes in the bracket.
3. Drill holes using an appropriate drill bit for your wall type (e.g., masonry drill bit for brick).
4. Insert the provided wall plugs into the drilled holes.

5. Align the bracket with the wall plugs and secure it firmly using the provided screws.
6. Attach the hose reel to the mounted bracket. Ensure it clicks securely into place.



Image: The Hozelock hose reel mounted on a brick wall, demonstrating its typical installation in a garden setting. A person is visible in the background watering plants, highlighting its practical use.

3. Installing the Hose Guide

The hose guide helps to direct the hose smoothly as it is pulled out and rewound, preventing tangles and kinks. Install the hose guide below the reel, aligning it with the path the hose will take.

1. Hold the hose guide against the wall at a suitable position below the reel.
2. Mark the drilling points.
3. Drill holes and insert wall plugs.
4. Secure the hose guide with screws.



Image: A close-up view of the grey hose guide attached to a brick wall, with the yellow-striped hose correctly routed through its rollers, ensuring smooth operation.

4. Connecting the Hose

1. Connect one end of the 15m multi-purpose hose to the inlet on the side of the hose reel using a hose connector.
2. Attach the tap connector (3/4" or 1/2" with adapter) to your outdoor tap.
3. Connect the other end of the 15m hose to the tap connector.

4. Attach the nozzle to the free end of the hose that extends from the reel using the waterstop connector. The waterstop connector automatically stops water flow when the nozzle is disconnected.

OPERATING INSTRUCTIONS

1. Unwinding the Hose

To unwind the hose, simply pull the hose gently from the reel. The reel is designed for smooth unwinding. Ensure the hose guide is properly directing the hose to prevent kinks.

2. Watering

Once the desired length of hose is unwound, turn on your tap. Adjust the nozzle to your preferred spray pattern for watering plants, cleaning, or other tasks.

3. Rewinding the Hose

After use, turn off the tap and release any remaining pressure from the hose by activating the nozzle. To rewind the hose, use the manual rewind handle located on the side of the reel. Turn the handle clockwise to neatly coil the hose back onto the reel. The open case design allows for easy coiling.



Image: A hand demonstrating the manual rewinding process by turning the yellow handle on the side of the grey hose reel, ensuring neat hose storage.



Image: The Hozelock hose reel mounted on a brick wall, with the hose fully retracted and neatly stored on the reel, showcasing its compact design.

MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your Hozelock hose reel.

- **Cleaning:** Periodically wipe down the reel and hose with a damp cloth to remove dirt and debris. Avoid using harsh chemicals.
- **Hose Inspection:** Regularly inspect the hose for any signs of wear, cracks, or damage. Replace the hose if significant damage is found to prevent leaks.
- **Connector Check:** Ensure all hose connectors and the tap connector are securely fastened and free from leaks. Replace washers if necessary.
- **Winter Storage:** In freezing conditions, it is recommended to drain all water from the hose and reel to prevent ice damage. If possible, detach the reel from the wall and store it in a frost-free environment.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Hose not unwinding smoothly.	Hose tangled or kinked on the reel; obstruction in the hose guide.	Pull the hose out slowly and guide it manually if needed. Check the hose guide for debris and clear it.
Water leaking from connections.	Loose connections; worn washers; damaged connectors.	Tighten all connections. Replace worn washers. Replace damaged connectors.
Difficulty rewinding the hose.	Hose not aligned properly; reel mechanism obstructed.	Ensure the hose is entering the reel straight. Check for any foreign objects obstructing the rewind mechanism.
No water flow from nozzle.	Tap off; hose kinked; nozzle clogged; waterstop engaged.	Turn on tap. Straighten hose. Clean nozzle. Ensure waterstop connector is fully engaged with the nozzle.

SPECIFICATIONS

Feature	Detail
Brand	Hozelock
Model Number	2422P0000
Material	Plastic
Color	Grey, Silver, Black, Yellow
Hose Capacity	Up to 30m of 12.5mm diameter hose
Supplied Hose Length	15m (12.5mm diameter)
Installation Type	Wall Mount
Operation Mode	Manual Rewind
Item Weight	1.31 Kilograms (approx. 2.87 pounds)
Dimensions (L x W x H)	Approx. 7.87 x 7.87 x 7.87 inches

WARRANTY AND SUPPORT

The Hozelock Wall-Mounted 30m Hose Reel comes with a 1-year warranty. A full range of spare parts are available to extend the product's life beyond this period. The EU Spare Part Availability Duration is 5 Years.

For warranty claims, spare parts, or technical support, please contact Hozelock customer service or visit the official Hozelock website. Refer to the contact information provided on the Hozelock official website or product packaging for further assistance.



