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## Kohler K-2028-1-0

# KOHLER K-2028-1-0 Pinoir Pedestal Basin Instruction Manual

Model: K-2028-1-0 | Brand: Kohler

## 1. PRODUCT OVERVIEW

The KOHLER K-2028-1-0 Pinoir Pedestal Basin is a high-quality, space-saving bathroom lavatory designed with integrated styling, featuring box-band lines and simple, double-ridge edge detailing. Constructed from durable vitreous china, this pedestal sink offers a transitional design suitable for various bathroom or powder room aesthetics.



Image 1.1: Front view of the KOHLER K-2028-1-0 Pinoir Pedestal Basin.

## 2. KEY FEATURES

- **Material:** Durable Vitreous China construction.
- **Design:** Integrated styling with box-band lines and double-ridge edge detailing.
- **Installation:** Wall-mount type, designed for space efficiency.
- **Faucet Holes:** Single faucet hole for easy installation of a compatible faucet.
- **Dimensions:** Approximately 22 inches (559 mm) long x 18 inches (457 mm) wide.

- **Compatibility:** Combines with K-2027 shroud to create a K-2028-1 Pinoir wall-mount lavatory.

### 3. TECHNICAL SPECIFICATIONS

Specification	Detail
Brand	Kohler
Model Number	K-2028-1-0
Material	Vitreous China
Color	White
Length	22" (559 mm)
Width	18" (457 mm)
Basin Depth	8" (203 mm)
Installation Type	Wall-mount (Pedestal)
Faucet Hole Count	Single
Drain Hole	1-3/4" (44 mm)
Item Weight	41.5 Pounds
UPC	040688754628



Image 3.1: Technical information and features from the specification sheet, including dimensions and available finishes.



Image 3.2: Additional technical information and compliance details from the specification sheet.

## 4. INSTALLATION INSTRUCTIONS

This section provides general guidelines for installing the KOHLER K-2028-1-0 Pincir Pedestal Basin. For detailed instructions, always refer to the complete installation guide provided with your product or consult a qualified professional.

### 4.1. Required Tools and Materials (Not Included)

- Adjustable wrench
- Pipe wrench
- Screwdriver set
- Level
- Drill
- Sealant (e.g., silicone caulk)
- Mounting hardware (if not included with sink)
- Faucet and drain assembly
- Safety glasses and gloves

### 4.2. Pre-Installation Checks

1. **Inspect Product:** Carefully unpackage and inspect the basin and pedestal for any damage. Do not install if damaged.
2. **Verify Components:** Ensure all necessary parts for installation are present.
3. **Water Supply:** Turn off the main water supply to the installation area.
4. **Clearance:** Ensure adequate space and wall support for the wall-mount installation.

### 4.3. Installation Steps

1. **Prepare Wall:** Mark the desired height for the basin. Ensure the wall is structurally sound to support the weight of the basin and any applied force.
2. **Install Mounting Hardware:** Secure the wall-mount bracket or bolts according to the specific hardware instructions. Use a level to ensure proper alignment.
3. **Attach Faucet and Drain:** Install the faucet and drain assembly onto the basin before mounting it to the wall. Follow the manufacturer's instructions for these components.
4. **Mount Basin:** Carefully lift the basin and secure it onto the wall-mount hardware. Ensure it is level and stable.
5. **Connect Water Lines:** Connect the hot and cold water supply lines to the faucet.
6. **Connect Drain:** Connect the drain assembly to the P-trap and the main drain line.
7. **Install Pedestal (if applicable):** Position the pedestal beneath the basin, ensuring it is centered and provides stable support. Secure the pedestal to the floor if required by its design.

8. **Seal Edges:** Apply a bead of silicone sealant around the edges where the basin meets the wall to prevent water penetration.
9. **Test for Leaks:** Turn on the main water supply and check all connections for leaks. Run water through the faucet and drain to ensure proper function.

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## 5. OPERATING INSTRUCTIONS

The KOHLER K-2028-1-0 Pinoir Pedestal Basin operates like any standard bathroom sink. Use the faucet handles to control water flow and temperature. Ensure the drain stopper is properly seated to retain water in the basin, and open it to allow water to drain.

- **Water Flow:** Turn the faucet handle(s) to initiate water flow.
- **Temperature Control:** Adjust hot and cold water handles (if applicable) to achieve desired water temperature.
- **Draining:** Lift or turn the drain stopper to allow water to exit the basin.

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## 6. CARE AND MAINTENANCE

Proper care and maintenance will ensure the longevity and appearance of your vitreous china basin.

### 6.1. Routine Cleaning

- Clean the basin regularly with a soft, damp cloth and a mild, non-abrasive cleaner.
- Rinse thoroughly after cleaning to remove all cleaner residue.
- Wipe dry with a soft cloth to prevent water spots.

### 6.2. Avoid Harsh Cleaners

Do not use abrasive cleaners, scouring pads, steel wool, or cleaners containing harsh chemicals such as ammonia, bleach, or acid, as these can damage the vitreous china surface.

### 6.3. Preventing Damage

- Avoid dropping heavy or sharp objects into the basin, which could chip or crack the surface.
- Do not expose the basin to extreme temperature changes.

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## 7. TROUBLESHOOTING GUIDE

This section addresses common issues you might encounter with your pedestal basin. For problems not listed here, contact customer support.

Problem	Possible Cause	Solution
<b>Slow Draining</b>	Partial clog in the drain or P-trap.	Remove and clean the drain stopper. If necessary, clear the P-trap of debris. Avoid pouring grease or large particles down the drain.
<b>Water Leaks Around Faucet Base</b>	Loose faucet connections or worn gaskets.	Tighten faucet mounting nuts. Inspect and replace gaskets if they appear worn or damaged.

<b>Water Leaks from Drain Pipes</b>	Loose connections in the P-trap or drain assembly.	Tighten all connections in the drain assembly. Ensure all washers and seals are correctly seated.
<b>Basin Appears Unstable</b>	Improper wall mounting or loose pedestal.	Verify that the wall-mount hardware is securely fastened and the basin is properly seated. Ensure the pedestal is stable and secured if applicable. Re-level if necessary.

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## 8. WARRANTY INFORMATION

The KOHLER K-2028-1-0 Pinoir Pedestal Basin is covered by a **KOHLER One-Year Limited Warranty**. This warranty covers manufacturing defects in material and workmanship under normal use and service. For complete details regarding warranty coverage, terms, conditions, and how to make a claim, please refer to the official warranty documentation included with your product or visit the official Kohler website.

Optional protection plans may also be available for extended coverage:

- **4-Year Protection Plan:** Available for purchase, extending coverage for 48 months.
- **Complete Protect:** A monthly plan covering eligible past and future purchases.

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## 9. CUSTOMER SUPPORT

For further assistance, technical support, or to inquire about replacement parts, please contact Kohler customer service.

- **Website:** Visit the official Kohler website for product information, FAQs, and support resources.
- **Telephone:** Refer to your product packaging or the Kohler website for regional contact numbers.
- **Online Resources:** Explore installation videos and detailed specification sheets available on the Kohler website.