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› Lexmark X340, X342 Return Program Toner Cartridge User Manual

Lexmark LEXX340A11G

Lexmark X340, X342 Return Program Toner Cartridge User Manual

Model: LEXX340A11G

1. PRODUCT OVERVIEW

This manual provides essential information for the installation, operation, and maintenance of your Lexmark X340, X342 Return Program Toner Cartridge. This cartridge is specifically designed for use with Lexmark X340/N and X242/N printers.

The Lexmark Return Program cartridges are offered at a reduced price in exchange for the customer's agreement to use the cartridge only once and return it exclusively to Lexmark for remanufacturing or recycling. This program supports environmental sustainability by promoting responsible disposal and reuse of materials.



Figure 1: Lexmark X340A11G Toner Cartridge and its packaging. The image displays the black toner cartridge with a green handle, alongside its blue and black retail box, which highlights the "X340A11G" model number and "Lexmark Environmental Program" details.

2. SETUP AND INSTALLATION

2.1 Unpacking the Cartridge

1. Carefully open the toner cartridge packaging.
2. Remove the toner cartridge from its protective bag.
3. Inspect the cartridge for any visible damage. If damaged, do not install and contact Lexmark support.

2.2 Installing the Toner Cartridge

Before installation, ensure your printer is turned off and unplugged for safety.

1. Open the front cover or access door of your Lexmark X340/N or X242/N printer.
2. Locate the empty toner cartridge slot.
3. Gently shake the new toner cartridge horizontally a few times to distribute the toner evenly.
4. Remove any protective tape or seals from the cartridge as indicated in your printer's specific manual.
5. Align the cartridge with the guides in the printer and slide it in until it clicks securely into place.
6. Close the printer cover/access door.
7. Plug in and power on your printer. The printer should recognize the new cartridge.

Refer to your specific Lexmark printer's user manual for detailed installation instructions and safety precautions.

3. OPERATING CONSIDERATIONS

Once installed, the Lexmark X340, X342 toner cartridge operates seamlessly with your compatible Lexmark printer. The cartridge is designed to provide an approximate yield of 2,500 standard pages.

- **Page Yield:** The stated page yield is an estimated value based on ISO/IEC 19752 standards. Actual yield may vary significantly based on images printed, print settings, temperature, and humidity.
- **Toner Level Monitoring:** Your printer's software or control panel will typically display the estimated toner level. Monitor this to anticipate when a replacement cartridge will be needed.
- **Print Quality:** Ensure optimal print quality by using genuine Lexmark toner cartridges.

4. MAINTENANCE AND STORAGE

4.1 Cartridge Storage

Store unused toner cartridges in their original, unopened packaging in a cool, dry place, away from direct sunlight and extreme temperatures. This helps maintain the quality and longevity of the toner.

4.2 End-of-Life Cartridge Handling (Return Program)

As a Lexmark Return Program cartridge, it is intended for single use and must be returned to Lexmark for remanufacturing or recycling. Do not dispose of the cartridge in regular waste. Information on how to return your

used cartridge is typically provided with the new cartridge or can be found on the official Lexmark website. For more details on the Lexmark Return Program and recycling options, please visit the[Lexmark Cartridge Collection and Recycling Program](#) page.

5. TROUBLESHOOTING

If you encounter issues with your Lexmark X340, X342 toner cartridge, consider the following common solutions:

- **Poor Print Quality (Faded, Streaky Prints):**
 - Ensure the cartridge is properly seated in the printer. Remove and re-insert it firmly.
 - Check the toner level. If low, replace the cartridge.
 - Perform a print head cleaning or calibration cycle through your printer's utility software or control panel (refer to your printer manual).
- **Cartridge Not Recognized:**
 - Verify the cartridge is correctly installed and fully seated.
 - Turn the printer off, unplug it for a few minutes, then plug it back in and turn it on. This can reset the printer's internal memory.
 - Ensure you are using a genuine Lexmark cartridge.
 - Check for any protective tapes or seals that might not have been removed from the cartridge.
- **"Low Toner" or "Replace Cartridge" Message Appears Prematurely:**
 - While the message may appear, the cartridge might still have some usable toner. Continue printing until print quality degrades significantly.
 - Ensure the cartridge is genuine and not a refilled or remanufactured cartridge not part of the Lexmark Return Program.

If these steps do not resolve the issue, please refer to your Lexmark printer's user manual or contact Lexmark customer support.

6. SPECIFICATIONS

Feature	Detail
Model Number	LEXX340A11G
Ink Color	Black
Approximate Page Yield	2,500 standard pages
Compatible Devices	Lexmark X340/N, Lexmark X242/N Printers
Item Weight	1.29 pounds (0.58 kg)
Product Dimensions	4.5 x 15.75 x 6.25 inches (11.43 x 40.01 x 15.88 cm)
Material Type	Plastic
Special Feature	High Yield, Return Program

7. WARRANTY AND SUPPORT

7.1 Lexmark Return Program

This cartridge is part of the Lexmark Return Program. By purchasing this cartridge, you agree to use it only once and return it exclusively to Lexmark for remanufacturing or recycling. This program is designed to benefit both the customer (through discounted pricing) and the environment.

7.2 Customer Support

For technical assistance, warranty information, or to inquire about the Lexmark Return Program, please visit the official Lexmark support website or contact their customer service. Always provide your product model number (LEXX340A11G) and printer model when seeking support.

You can find more information and support resources on the [Lexmark Store on Amazon](#) or the main Lexmark website.

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