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### Microsoft 69J-00002

# Microsoft Wireless Optical Mouse 2000 User Manual

Model: 69J-00002

## INTRODUCTION

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This manual provides detailed instructions for the setup, operation, and maintenance of your Microsoft Wireless Optical Mouse 2000. Designed for comfort and precision, this wireless mouse utilizes High Definition Optical Technology for smooth and responsive tracking.

### Key Features:

- Wireless connectivity via USB receiver.
- High Definition Optical Technology for precise and responsive tracking.
- Ergonomic design suitable for either-hand use.
- Scroll wheel for easy navigation through documents and web pages.
- Extended battery life, averaging several months of use.
- Mac compatible.



Image: Top view of the Microsoft Wireless Optical Mouse 2000, showcasing its ergonomic design and scroll wheel.

## SETUP GUIDE

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Follow these steps to set up your Microsoft Wireless Optical Mouse 2000.

### 1. Install Batteries

1. Locate the battery compartment on the underside of the mouse.
2. Open the battery compartment cover.
3. Insert two (2) AA alkaline batteries, ensuring correct polarity (+/-).
4. Close the battery compartment cover securely.



Image: Side view of the mouse, indicating the general area for battery access on the underside.

## 2. Connect the USB Receiver

1. Locate an available USB port on your computer.
2. Plug the wireless USB receiver into the USB port.
3. Your computer should automatically detect and install the necessary drivers. This may take a few moments.
4. Once installation is complete, the mouse is ready for use.

**Note:** For optimal performance, ensure the USB receiver is not obstructed and is within a reasonable range of the mouse.

## OPERATING INSTRUCTIONS

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The Microsoft Wireless Optical Mouse 2000 is designed for intuitive use.

### Basic Functions

- **Left Click:** Press the left button to select items, open links, or activate functions.
- **Right Click:** Press the right button to open context menus or access additional options.
- **Scroll Wheel:** Roll the wheel up or down to scroll through documents, web pages, or applications. The scroll wheel also functions as a clickable button for various actions, depending on the software.



Image: Angled front view of the mouse, highlighting the left, right, and scroll wheel buttons.

## Ergonomics and Comfort

The mouse features an ergonomic design suitable for both left-handed and right-handed users, providing comfort during extended use.

## MAINTENANCE

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Proper maintenance ensures the longevity and optimal performance of your mouse.

### Battery Replacement

When the mouse performance degrades or stops responding, it is likely due to low battery power. Replace the two (2) AA batteries as described in the "Install Batteries" section of this manual.

**Tip:** For best results, use high-quality alkaline batteries. Remove batteries if the mouse will not be used for an extended period.

### Cleaning the Mouse

- Use a soft, lint-free cloth slightly dampened with water or a mild cleaning solution to clean the exterior of the mouse.
- Avoid using harsh chemicals or abrasive cleaners.
- Do not allow liquids to enter the mouse casing.
- Gently clean the optical sensor on the underside of the mouse with a dry cotton swab if tracking issues occur due to debris.

## TROUBLESHOOTING

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If you encounter issues with your Microsoft Wireless Optical Mouse 2000, refer to the following common solutions.

### Mouse Not Responding or Erratic Movement

- **Check Batteries:** Ensure batteries are correctly installed and have sufficient charge. Replace them if necessary.
- **Check USB Receiver:** Make sure the USB receiver is securely plugged into a working USB port on your computer. Try a different USB port.
- **Reduce Interference:** Move the mouse closer to the USB receiver. Avoid placing the receiver near other wireless devices, large metal objects, or sources of electromagnetic interference.
- **Clean Sensor:** Clean the optical sensor on the underside of the mouse for any dust or debris.
- **Restart Computer:** Sometimes a simple computer restart can resolve connectivity issues.

### Scroll Wheel Issues

- If the scroll wheel is unresponsive or scrolls erratically, ensure no debris is lodged around the wheel.
- Try restarting your computer.
- Ensure your operating system's mouse settings are configured correctly for scrolling.

### Compatibility Issues

The mouse is designed to be compatible with most modern operating systems. If you experience compatibility issues, particularly with advanced features, ensure your system's drivers are up to date. Compatibility can sometimes depend on specific software versions (e.g., Intellitype or Intellipoint) and receiver versions.

## SPECIFICATIONS

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<b>Model Number</b>	69J-00002
<b>Brand</b>	Microsoft
<b>Connectivity Technology</b>	USB, Wireless
<b>Movement Detection</b>	Optical
<b>Color</b>	Sterling Grey
<b>Batteries Required</b>	2 AA batteries
<b>Product Dimensions</b>	9.5 x 8.25 x 2.1 inches
<b>Item Weight</b>	12.8 ounces

## WARRANTY AND SUPPORT

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For warranty information and technical support, please refer to the official Microsoft support website or contact Microsoft customer service directly. Keep your proof of purchase for warranty claims.

**Microsoft Support:** [support.microsoft.com](https://support.microsoft.com)



