

## Creative ZEN Vision:M 30 GB

# Creative ZEN Vision:M 30 GB MP3 and Video Player User Manual

Model: ZEN Vision:M 30 GB (ZVM30ENGBK)

## 1. PRODUCT OVERVIEW

The Creative ZEN Vision:M is a portable multimedia device designed for storing and playing music, videos, and photos. With 30 GB of internal memory, it offers substantial capacity for your digital media collection. This device features a vibrant color display and intuitive controls for an enhanced user experience.



**Figure 1: Creative ZEN Vision:M Device.** This image displays the Creative ZEN Vision:M 30 GB MP3 and Video Player in black, accompanied by its white wired earphones. The device's screen shows a menu with options like "Music Library," "Photos," "Videos," "FM Radio," "Microphone," "Extras," and "System." Below the screen are the navigation controls, including a central touchpad and surrounding buttons for various functions.

## 2. KEY FEATURES

- **Storage Capacity:** 30 GB internal memory, capable of holding tens of thousands of photos, up to 120 hours of videos, or 15,000 songs.
- **Display:** 2.5-inch high-definition LCD screen with 320 x 240 resolution and 262,144 colors for clear visual playback.
- **Video Format Support:** Compatible with various video formats including AVI, DivX 4 and 5, XviD, MPEG-1, -2, -SP, WMV9, and Motion-JPEG.
- **Integrated Functions:** Features an integrated FM radio with recording capability and a built-in voice recorder.
- **Portability:** Compact dimensions of 4.1 x 2.4 x 0.7 inches and a weight of 5.7 ounces.
- **Battery Life:** Up to 13 hours of music playback or 4.5 hours of video playback on a single charge.

- **PlaysForSure Technology:** Supports PlaysForSure for compatibility with various digital music and video stores.

### 3. PACKAGE CONTENTS

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Verify that all items are present in your product package:

- Creative ZEN Vision:M device
- Earphones
- Sync adapter
- USB 2.0 adapter
- Protective pouch
- User's guide (this document)
- Installation CD

*Note: As of July 2006, the AC power adapter is no longer included in the standard package.*

### 4. INITIAL SETUP

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#### 4.1 Charging the Device

Before first use, fully charge your ZEN Vision:M. Connect the device to a computer using the provided USB 2.0 adapter and sync adapter. The device will charge automatically. A full charge typically takes several hours.

#### 4.2 Connecting to a Computer

To transfer media files, connect your ZEN Vision:M to a computer using the USB 2.0 adapter. The device will appear as a removable storage device. You can drag and drop files directly or use compatible media management software such as Windows Media Player.

#### 4.3 Software Installation

Insert the included Installation CD into your computer's CD-ROM drive. Follow the on-screen instructions to install any necessary drivers or Creative software. This software may enhance media synchronization and device management.

### 5. OPERATING INSTRUCTIONS

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#### 5.1 Device Navigation

The ZEN Vision:M features an intuitive touchpad control for navigating menus and selecting options. Use the central touchpad to scroll through lists and the surrounding buttons for specific actions:

- **Menu Button:** Access the main menu.
- **Back Button:** Return to the previous screen or menu.
- **Play/Pause Button:** Start or pause media playback.
- **Skip/Fast Forward/Rewind Buttons:** Navigate through tracks or media content.
- **Context Menu Button:** Access additional options for the current selection.

#### 5.2 Music Playback

From the main menu, select "Music Library" to browse your audio files by artist, album, genre, or playlist. Select a track and press the Play/Pause button to begin playback. Adjust volume using the dedicated volume controls (if present, or via menu options).

### 5.3 Video Playback

Select "Videos" from the main menu. Browse your video collection and select a file to play. The device supports various formats including AVI, DivX, XviD, MPEG-1, -2, -SP, WMV9, and Motion-JPEG. For optimal viewing, ensure videos are encoded in compatible formats and resolutions.

### 5.4 Photo Viewing

Access "Photos" from the main menu to view your image library. Photos are displayed in 262,144 colors at 320 x 240 resolution. You can scroll through a thumbnail gallery and select images for full-screen viewing. The device can also synchronize music with photo montages.

### 5.5 FM Radio

Select "FM Radio" to access the integrated radio tuner. You can scan for stations, save presets (up to 32), and record live broadcasts. Ensure earphones are connected as they often act as the antenna.

### 5.6 Voice Recorder

The built-in microphone allows for voice recording. Select "Microphone" from the main menu to start recording personal memos or other audio. Recordings are saved to the device's internal memory.

### 5.7 Personal Organizer

The ZEN Vision:M includes a personal organizer function that can synchronize with Microsoft Outlook. Refer to the on-device "Extras" or "System" menu for setup and usage details.

## 6. CARE AND MAINTENANCE

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the device. Avoid abrasive cleaners or solvents.
- **Battery Care:** To prolong battery life, avoid fully discharging the device frequently. Store the device in a cool, dry place when not in use for extended periods.
- **Storage:** Keep the device away from extreme temperatures, direct sunlight, dust, and moisture. Use the provided pouch for protection during transport.
- **Handling:** Avoid dropping the device or subjecting it to strong impacts, as this can damage internal components, especially the hard drive.

## 7. TROUBLESHOOTING

Problem	Possible Solution
Device does not turn on.	Ensure the battery is charged. Connect the device to a power source or computer to charge. If unresponsive, perform a soft reset (refer to the device's "System" menu for reset options).
Cannot transfer files to the device.	Verify the USB connection is secure. Ensure necessary drivers are installed from the Installation CD. Try a different USB port or cable. Check if the device's storage is full.
No sound from earphones.	Check if earphones are properly plugged in. Ensure volume is not muted or set too low. Test with another pair of earphones to rule out faulty earphones.

Problem	Possible Solution
Video playback issues (stuttering, no picture).	Ensure the video file is in a supported format and resolution. Re-encode the video if necessary. Check for available firmware updates for the device.

## 8. TECHNICAL SPECIFICATIONS

Model Number	ZVM30ENGBK
Storage Capacity	30 GB
Product Dimensions	2.4 x 0.7 x 4.1 inches (6.1 x 1.8 x 10.4 cm)
Item Weight	5.7 ounces (161.6 grams)
Display	2.5-inch LCD, 320 x 240 resolution, 262,144 colors
Supported Video Formats	AVI, DivX 4/5, XviD, MPEG-1, -2, -SP, WMV9, Motion-JPEG
Battery Type	1 Lithium Ion battery (required)
Manufacturer	Creative
Language	English

## 9. WARRANTY AND SUPPORT

For detailed warranty information, please refer to the warranty card included with your product or visit the official Creative website. Technical support and additional resources can be found on the Creative support portal. Please have your model number (ZVM30ENGBK) and purchase details ready when contacting support.

**Creative Support Website:** [us.creative.com/support](https://us.creative.com/support)